

ReturnIt, LLC — Privacy Policy

Effective Date: August 14, 2025

Your privacy is important to us. This Privacy Policy explains how ReturnIt, LLC (“we,” “our,” or “us”) collects, uses, and protects personal information.

1. Information We Collect

- From Customers: Name, contact details, addresses, payment info, order history.
- From Drivers: Name, contact details, driver’s license, insurance info, payout preferences, performance data.
- Automatically: Device info, usage data, cookies, and driver location data while active.

2. How We Use Information

We use data to provide and improve Services, process payments and driver payouts, communicate with customers and drivers, and ensure safety and compliance (fraud prevention, issue resolution).

3. Sharing of Information

Information may be shared with payment processors, tax authorities (e.g., 1099 filings), and contracted service providers. Data is never sold to third parties for advertising.

4. Data Security

Encryption, secure storage, and role-based access controls are used. Admin impersonation is logged and restricted to troubleshooting.

5. Data Retention

Customer/driver data is kept while accounts are active or as legally required. You may request deletion of your data, subject to legal/tax obligations.

6. Your Rights

You may access, correct, delete, or request exports of your data, and opt out of marketing communications.

7. Children’s Privacy

Our Services are not directed to individuals under 18.

8. International Data Transfers

Data may be processed outside your country, with appropriate safeguards in place.

9. Changes

Updates will be posted here. Continued use of Services indicates acceptance.

10. Contact Us

For questions about privacy or to exercise your rights, contact us:

■ support@returnit.online

■ ReturnIt, LLC – 1214 Devonworth Drive, St. Louis, MO, 63017