Dear Sir,

**Greetings from RoyalSikkim.com**

A Short introduction about us: RoyalSikkim.com is Owned by Aaron MS (P) Limited. Our organisation was founded in the year 2001 and is 19 years old.  We're the **only** company in the travel industry of Sikkim with the credentials as below:

**Government of Sikkim, Tourism & Civil Aviation Department Registration No: 319/TD/E/11/TA**

**Government of Sikkim, Reg Under Sikkim Companies Act 1961 vide Enlistment No: EC (65)**

**Government Of India Companies Act 1956 Reg: CIN No: U51909WB2001PTC093299 of Year 2001**

With regards to vehicle booking, our company owned vehicles are one of the best maintained in the industry, we use Yokohama Geolander all terrain tyres which are the safest and the most expensive tyres used in our industry. We employ the best available chauffeurs and provide the best guest friendly service in Sikkim and Darjeeling area. Hotel options we provide are the best available as per the budget bracket provided by the guest.  However we give you multiple Hotel choice options and meal plans, we request you to note that the rates provided by us are the lowest possible and do not have any further hidden cost components. When travelling with RoyalSikkim.com you are in the safest and the most professional traveling hands available in Sikkim and Darjeeling area.

**The itinerary (Vehicle Booking) requested by you is as below**:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Day** | **Date** | **Day** | **Proposed Itinerary** | **Vehicle Cost**  **MUV Car** |
|  |  |  | **Transfer From IXB/NJP To Sillery Gaon**  The Days sightseeing itinerary includes Tinchuley View Point, Ramitey And Damsang Fort (if Possible). |  |
|  |  |  | **Transfer From Sillery Gaon To Aritar**  The Days sightseeing itinerary includes Lampokhri, Aritar Monastery, Dak Bungalow, Mankhim View Point. |  |
|  |  |  | **Transfer From Aritar To Zuluk**  The Days sightseeing itinerary includes Rongli, Keokhola Water Falls , Lingtam And Padamchen. |  |
|  |  |  | **Transfer From Zuluk To Rolep**  The Days sightseeing itinerary includes The Days sightseeing itinerary includes Thambi view point, Kalipokhri Lake, Lungthang, Nathang Valley, Kupup, Tukla Valley, Elephant Lake, Old Baba Mandir, New Baba Mandir, Changu Lake. Proceed to Rolep. Rest of the evening can be spent strolling around the Village. |  |
|  |  |  | **Transfer from Rolep to Yakten**  After breakfast transfer to Yakten. Visit Rongpo Khola & other En-route Sightseeing. Yakten is a small village with picturesque viewof Mt Kanchenjunga. Rest of the evening can be spent strolling around the Village. |  |
|  |  |  | **Transfer From Yakten To IXB/NJP**  On the last leg of this journey we recommend you start early and take a leisurely drive back stopping over for refreshments and admiring the nature. |  |
| **Total Car Cost (MUV Car)** | | | |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| * MUV vehicles used are Toyota Innova / Mahindra Xylo/ Mahindra Scorpio, (Capacity 6 including Child above 5yrs age) all vehicles are 3X3 seating (sofa type) for rows 2 & 3 and one bucket seat in row 1, all vehicles have overhead carrier for luggage * Small cars used are Wagon-R / Tata Indica / Similar (Capacity 4 including Child above 5yrs age) some vehicles have overhead carrier for luggage. | | | | |
| Cost for MUV Car (This is the total cost for 1 car for the whole trip) | | | |  |
| Driver Charges (Night Halt and TA/DA) @ Rs.500 / Night  Applicable on all days except Last Day (Drop) | | | |  |
| Discount  Discount given is subject to usage of the vehicle for the complete trip. For any reason whatsoever if the vehicle is discontinued in between the trip, the per day charges added up (for the days of usage) plus cancellation charges will apply | | | |  |
| Grand Total (Excluding GST)  This is excluding permit charges\* & parking fees | | | |  |
| Advance Amount Payable for Booking Confirmation (Excluding GST)  (Kindly pay within 48 Hrs. of receiving this mail, failing which this offer may stand void) | | | |  |
| GST (CGST 2.5% + SGST 2.5%) @ 5% [GSTIN: 19AAFCA7220E1ZY] | | | |  |
| **Advance Amount Payable** for Booking Confirmation (Including GST)  **(Kindly pay within 48 Hrs. of receiving this mail, failing which this offer may stand void)** | | | |  |
| **Amount Due** | | | |  |
| Amount Due (Including GST) [GSTIN: 19AAFCA7220E1ZY]  **This amount must be fully paid up, 24 Hrs post / at the time of, pick up** | | | |  |
|  | | | | |
| **Extras payable**  (It is not possible to add these amounts in the package and we are not authorized to collect the same, these are Payable on cash-on delivery / expense basis) | | | | |
| \*Terms & Conditions for Permits / Visit / Ancillary Charges  Nathula Pass permits are subject to Clearance and permission by the department of Tourism State of Sikkim, police department government of Sikkim and the Indian Army.  This permit is not guaranteed, we will apply for the permit and do all needful to try and obtain the same.  You will be required to pay the above cost only if the permit is issued. We do not guarantee to obtain the permit in any manner whatsoever. Nathula Gate to Nathula Pass (Distance of 4 Kilometers only) travel may be on SIC basis (seat in coach, i.e. you may be sharing vehicle/s with other guests) kindly note, if you do not agree to this, permits may not be applied for / approved.  Gurudongmar & Yumasumdong (Zero Point) Charges are payable on receipt of said permit / trip is initiated for the said destination. These costs can be paid directly to our Customer Service executive / Manager Logistics | | | | |
| Zuluk (Permit, visit & ancillary charges)  You will be required to pay this cost only if the permit is issued\* | | | On Actual | |
| Other Miscellaneous Expenses   * NJP (New Jalpaiguri Station) Pick-Up Charges @ Rs.200 Per Vehicle have to be paid to the driver in cash on pick up, This is NJP syndicate booth charges, they provide receipt for the same. * IXB (Bagdogra Airport) Pick up charges as enforced by AAI @Rs.60 Per Vehicle have to be paid to the driver in cash on pick up, they provide receipt for the same. * Miscellaneous parking charges ranges between Rs.10 to Rs.150 generally have to be paid directly as and when required. Receipt will be provided by requisite authority. * Tsomgo Lake / Baba Mandir / Both/ North Sikkim, Permit Facilitation Charges @Rs.50 Per Person will be collected by our Customer Service executive. If you are not carrying necessary photographs, our Customer Service executive will do needful against a payment of Rs.100 per person (8 photos). If you need photo copies of documents the same can be provided @Rs.4 per copy. | | | | |
| **Terms & Conditions (General)** | | | | |
|   Luggage allowed is 60Kgs on Head Load Per MUV Vehicle (Tata Sumo / Max / INNOVA/ Xylo / Similar) and 30Kgs Per Small Vehicle (Indica / Wagon R / Similar) As per Govt. Norms Please travel with light baggage not exceeding maximum luggage weight per vehicle. In case of luggage over limit you will need to hire extra vehicles for luggage at your own expenses.    It is mandatory for all adults to carry original ID proof (Voter / Aadhaar Card) or Valid Passport with VISA & ILP (Inner Line permit)    Vehicles provided are point to point or as per specified itinerary, and these vehicle/s are not at disposal, the vehicle will report as and when required / requested for the day and go back to its garage after the days itinerary is completed.    Vehicles provided are point to point or as per specified itinerary, General Vehicle Usage timing is 9:00 am to 5:00 pm or Up to point of destination, whichever later. Extra usage charges are Rs.200 Per Hour / Rs.20 Per Km, whichever higher for Luxury Category vehicle ( Toyota  Innova/ Mahindra Xylo / Mahindra Scorpio) and Rs.150 Per Hour / Rs.15 Per Km whichever Higher (Other Vehicles).    Certain points like Nathula, Zero Point, Gurudongmar etc may be closed due to road conditions / heavy snow / other reasons. These conditions are considered force majeure and we have no control over that, hence no refunds and deductions can be claimed under such circumstances, which please note.  If any evacuation vehicle is required to be sent, we will try and do all needful to send one at the earliest but legitimate costs (if any) for such evacuation have to be borne by you on actual.    Our vehicles and drivers are insured only, kindly make sure that you and every member of your group is covered for travel and medical insurance/s. We are not liable for covering any medical expenses or claims against missed flights / trains / baggage / other connecting commute / medical emergencies and any other claims related to delays / injury / similar w.r.t your trip.    In case of any major route diversion due to any kind of force majeure, extra charges may apply which is to be paid by the guest directly to the driver.    Please note, as per the Government Rules, capacity of Tata Sumo / Similar is 08 heads, in INNOVA/ Xylo / Similar only 06 heads and small cars 4 heads that is including child (Above 5 Yrs age). In-case the number of heads travelling increases then the guest will have to opt for an extra vehicle.    Vehicles may change from time to time due to local syndicate norms and government rules kindly contact your trip adviser for any information.    All rates are quoted Ex-Gangtok town area, for pickups and drops to be done Ex-Club Mahindra / Summit Norling / Retreat Hotel / Tashiling Residency / Similar distant resorts and hotels extra charges will be applicable.    Foreigners are not allowed to visit few places like Nathula, Baba Mandir, Gurudongmer Lake, Zero Point etc.    Inner Line Permits (ILP) are required by foreign tourists to enter Sikkim. Permits are available at all Indian Consulates in their Home Countries & Sikkim Tourism Offices in Delhi, Kolkata & Siliguri. They are also available upon entry at Rongpo Check post.    Indian Tourists also need to carry an Photo identity proof documents viz Passport / Voter ID / Adhar Card / Driving License / Govt ID card.    Foreigners require special permits to visit Tsomgo (Changu) lake (price on request).    Foreigners also require a Guide for North Sikkim & Tsomgo (Changu) lake visit. (Price on request).    Our vehicle/s will not go to Market Place / areas of Gangtok, Darjeeling and Siliguri (as per Govt. and syndicate norms).    **In Gangtok, Sumo/Maxx may not be allowed to drop and pick-up from your Hotel** | | | | |
| **Cancellation Policy**   * First two days charges if total trip is cancelled. * Charges up to Siliguri @ Rs.30/- per Km has to be paid in case vehicle is discontinued in between the trip. * In case the vehicle is not used for any number of days in between the trip the predetermined amount will have to be paid even though the vehicle was not actually used, however Rs.500 non-usage discount will be given | | | | |
| **PAYMENT MODES (for advance payments):** | | | | |
| **Payment Via Net Banking / Credit Card / Debit Card / Wallets / UPI’s** (Click on the link below) | | | | |
| Advance Payable: Rs.10500 | <https://imjo.in/RtAJAx> | | | |
| **Payment Via Internet Banking** | | | | |
| Account Name | | Aaron Marketing Services Pvt Ltd | | |
| Bank | | HDFC Bank | | |
| Bank Account No | | 50200004253258 | | |
| IFSC / NEFT Code | | HDFC0000752 | | |
| PAN Number | | AAFCA7220E | | |
| SWIFT Code (For International Transfers Only) | | HDFCINBB752 | | |
| **Balance Payments** | | | | |
| * Balance Payments can be made online Via Net Banking / Credit Card / Debit Card / Wallets / UPI’s (American Express and Diners Club may not be accepted) * Cash accepted at all locations. (Pay only after confirmation from your tour co-ordinator) | | | | |

For any clarification kindly call the undersigned or e-mail (reply all) to this correspondence