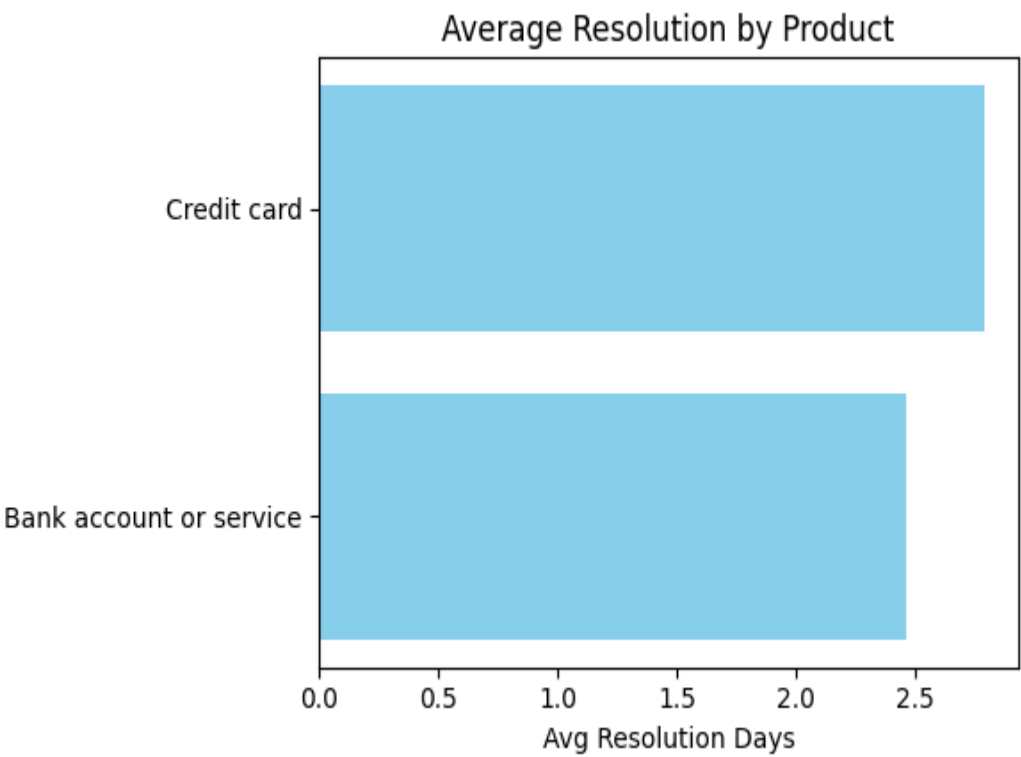
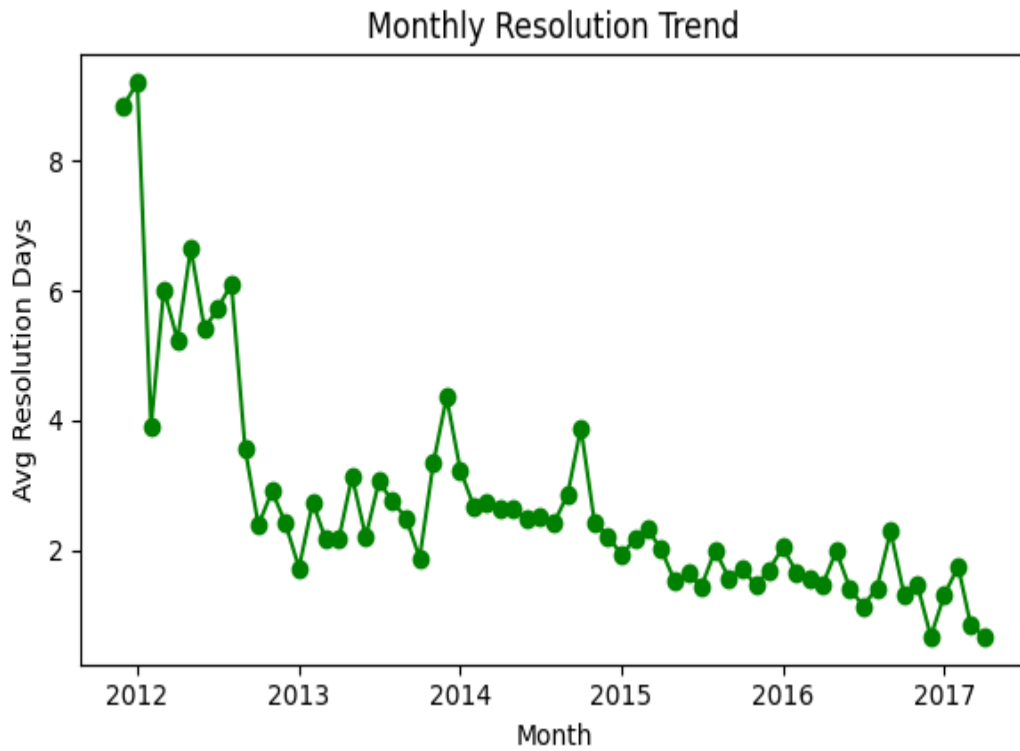


Complaint Resolution Analysis Report

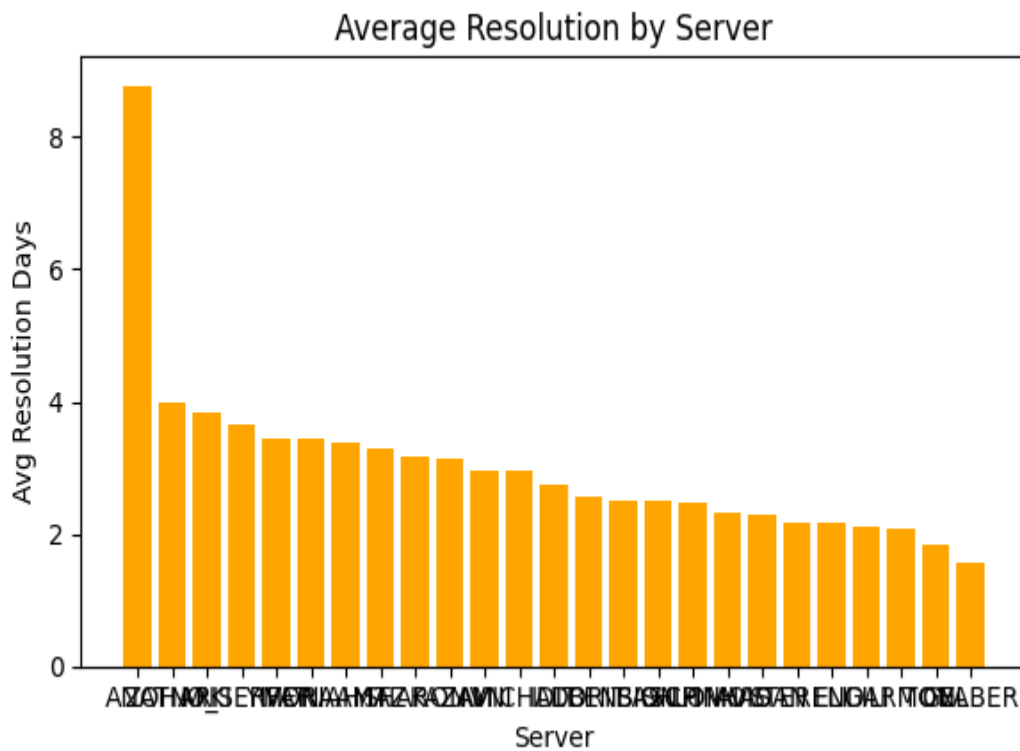
Average Resolution by Product



Monthly Trend of Resolution Time



Average Resolution by Server



Insights

- Product Insight: Credit card complaints take the longest (2.79 days), while Bank account or service is faster (2.46 days).
- Server Insight: Server ANAT is the slowest (8.77 days avg), while GELBER is the fastest (1.57 days).
- Trend Insight: Resolution peaked in Jan 2012 (9.21 days) but improved by Dec 2016 (0.67 days).