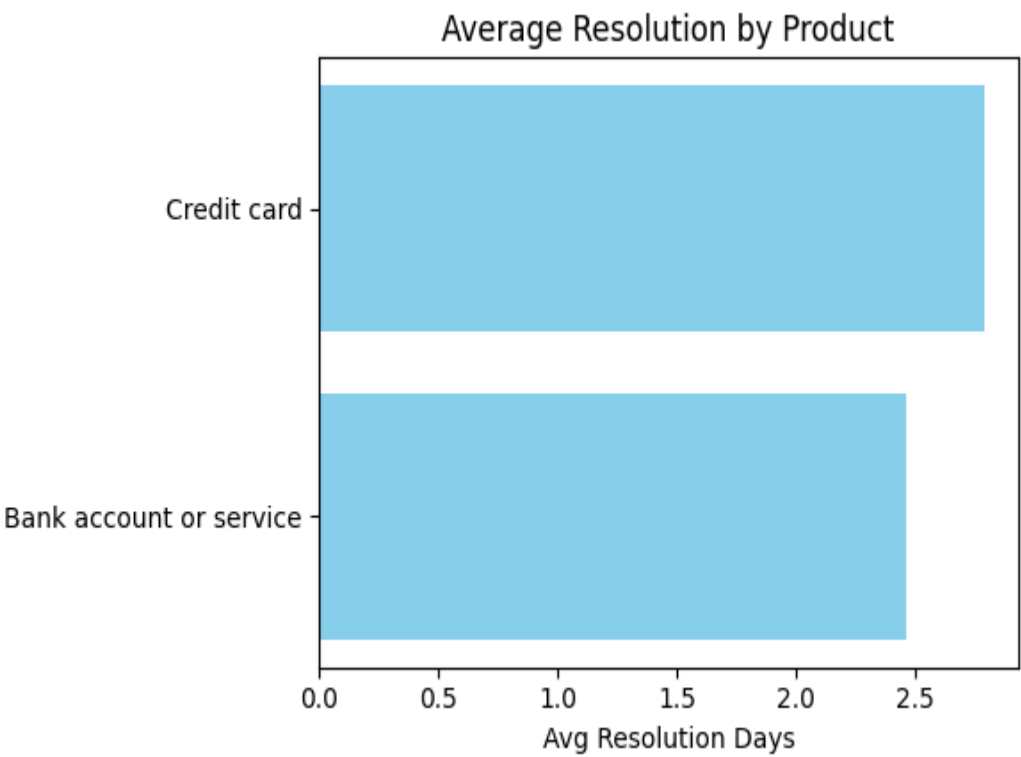
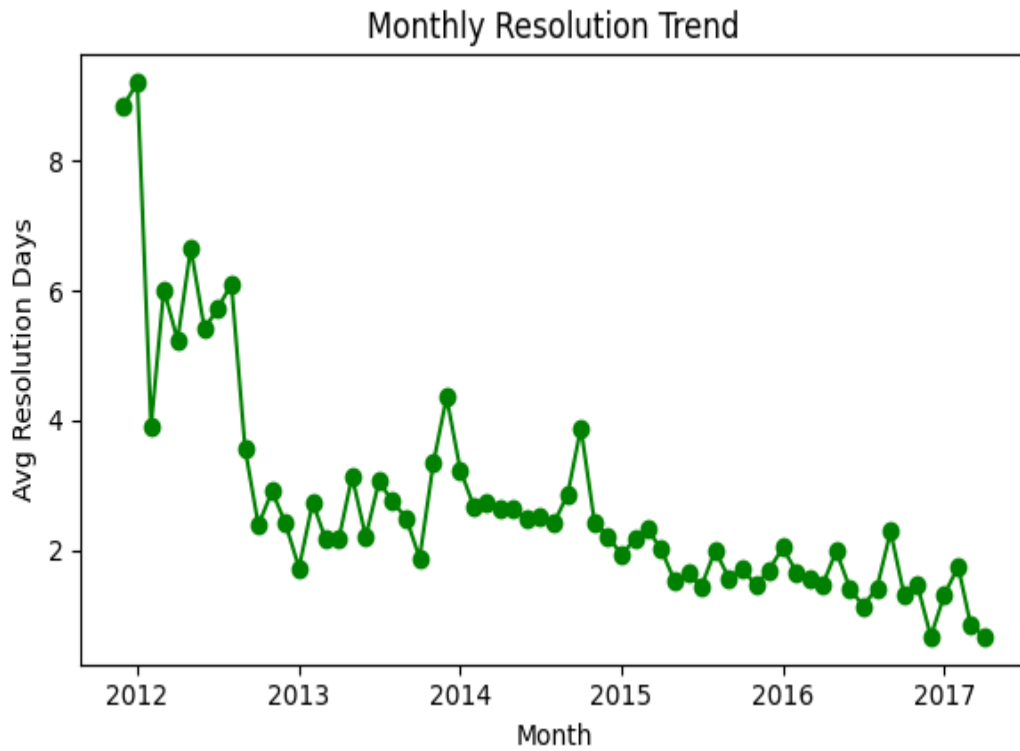


# Complaint Resolution Analysis Report

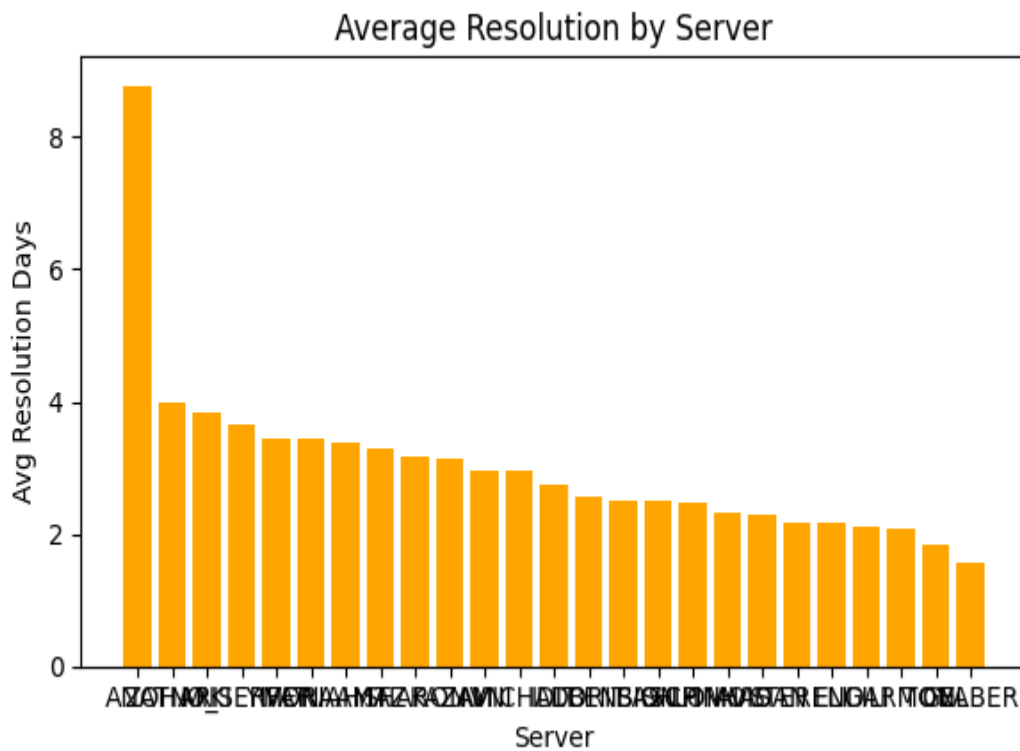
## Average Resolution by Product



## Monthly Trend of Resolution Time



## Average Resolution by Server



## Insights

- **Product Insight:** Credit card complaints take the longest (2.79 days), while Bank account or service is faster (2.46 days).
- **Server Insight:** Server ANAT is the slowest (8.77 days avg), while GELBER is the fastest (1.57 days).
- **Trend Insight:** Resolution peaked in Jan 2012 (9.21 days) but improved by Dec 2016 (0.67 days).