

NAAN MUDHALVAN

SALESFORCE PROJECT REPORT

COLLEGE : **SCAD COLLEGE OF ENGINEERING AND TECHNOLOGY**

BATCH – 2

TITLE: A CRM APPLICATION FOR WHOLE SALE RICEMILL

NAME	NM ID	REG NO
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Step 1: Create a Salesforce Account

The screenshot shows a web browser window with the Salesforce user interface. The address bar displays the URL: `innovation-app-1011.lightning.force.com/lightning/r/User/0055g00000lpW11AAF/view`. The page header includes a navigation bar with a search bar and various utility icons. Below the header, the user profile for Nabil Hassan is displayed, featuring a profile picture of a cat, the name "NABIL HASSAN", and a bio: "Share your awesomeness with the world. (Or at least with your colleagues on Chatter.)". There are buttons for "Edit" and "User Detail". To the right, there are links to "Learn new skills on Trailhead" and "Connect with fellow Trailblazers". The bottom of the page shows a Windows taskbar with various application icons and system information like temperature and time.

Step 2 : Create the Objects(supplier,consumer,rice mill,rice mill details)

The screenshot shows the Salesforce Setup page for the 'supplier' object. The address bar displays the URL: `innovation-app-1011.lightning.force.com/lightning/setup/ObjectManager/0115g0000048dGF/Details/view`. The page header includes a navigation bar with a search bar and various utility icons. Below the header, the 'supplier' object details are displayed. On the left, there is a sidebar with a list of configuration options: Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, and Search Layouts. The main content area shows the 'Details' tab for the 'supplier' object, including fields like API Name (supplier_c), Custom, Singular Label (supplier), and Plural Label (supplier). There are also checkboxes for 'Enable Reports' and 'Track Activities', and a section for 'Track Field History' with a checkbox. The bottom of the page shows a Windows taskbar with various application icons and system information like temperature and time.

Home | Salesforce x rice mill | Salesforce x +

innovation-app-1011.lightning.force.com/lightning/setup/ObjectManager/0115g0000048dGK/Details/view

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Search Setup

Setup Home Object Manager ▾

SETUP > OBJECT MANAGER
rice mill

Details Edit Delete

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Details

Description

API Name
rice_mill__c

Custom

Singular Label
rice mill

Plural Label
rice mills

Enable Reports
✓

Track Activities

Track Field History
✓

Deployment Status
Deployed

Help Settings
Standard salesforce.com Help Window

Type here to search 27°C Clear 11:23 PM 10/21/2023

Home | Salesforce x consumer | Salesforce x +

innovation-app-1011.lightning.force.com/lightning/setup/ObjectManager/0115g0000048dGP/Details/view

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Search Setup

Setup Home Object Manager ▾

SETUP > OBJECT MANAGER
consumer

Details Edit Delete

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Details

Description

API Name
consumer__c

Custom

Singular Label
consumer

Plural Label
consumers

Enable Reports
✓

Track Activities

Track Field History
✓

Deployment Status
Deployed

Help Settings
Standard salesforce.com Help Window

Type here to search 27°C Clear 11:27 PM 10/21/2023

https://innovation-app-1011.lightning.force.com/one/one.app#/setup/ObjectManager/0115g0000048dGP/AlohaSearchLayouts/view

Home | Salesforce x rice details | Salesforce x +

innovation-app-1011.lightning.force.com/lightning/setup/ObjectManager/0115g0000048dGU/Details/view

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Search Setup

Setup Home Object Manager ▾

SETUP > OBJECT MANAGER
rice details

Details Edit Delete

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Details

Description

API Name
rice_details__c

Custom
✓

Singular Label
rice details

Plural Label
rice details

Enable Reports
✓

Track Activities

Track Field History
✓

Deployment Status
Deployed

Help Settings
Standard salesforce.com Help Window

Type here to search 27°C Clear 11:29 PM 10/21/2023

Step 3 : Create Fields for respective objects(supplier , consumer ,rice mill, rice mill details)

NABIL HASSAN | Salesforce x consumer | Salesforce x +

innovation-app-1011.lightning.force.com/lightning/setup/ObjectManager/0115g0000048dGP/FieldsAndRelationships/view

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Search Setup

Setup Home Object Manager ▾

SETUP > OBJECT MANAGER
consumer

Fields & Relationships 12 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

last name	last_name__c	Text(18)	
Mode Of Payment	Mode_Of_Payment__c	Picklist	
phone number	phone_number__c	Phone	
rice mill name	rice_mill_name__c	Master-Detail(rice mill)	✓
rice taken	rice_taken__c	Number(5, 0)	
rice taken by shops	rice_taken_by_shops__c	Number(5, 0)	
Rice type	Rice_type__c	Picklist	

Type here to search Record high 11:22 AM 10/22/2023

NABIL HASSAN | Salesforce x rice mill | Salesforce x +

innovation-app-1011.lightning.force.com/lightning/setup/ObjectManager/0115g0000048dGK/FieldsAndRelationships/view

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Search Setup

Setup Home Object Manager ▾

SETUP > OBJECT MANAGER
rice mill

Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts

Fields & Relationships
7 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
rice distributed to shops	rice_distributed_to_shops__c	Roll-Up Summary (SUM rice details)		▾
Rice Mill	Name	Auto Number		✓ ▾
rice price/kg	rice_price_kg__c	Number(5, 0)		▾
rice taken	rice_taken__c	Roll-Up Summary (SUM consumer)		▾

Type here to search Result 11:04 AM 10/22/2023

NABIL HASSAN | Salesforce x rice details | Salesforce x +

innovation-app-1011.lightning.force.com/lightning/setup/ObjectManager/0115g0000048dGU/FieldsAndRelationships/view

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Search Setup

Setup Home Object Manager ▾

SETUP > OBJECT MANAGER
rice details

Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts

Fields & Relationships
5 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
rice details Name	Name	Auto Number		✓ ▾
rice distributed	rice_distributed__c	Number(5, 0)		▾

Type here to search Result 10:18 AM 10/22/2023

The screenshot shows the Salesforce Setup interface for the 'supplier' object. The left sidebar contains a navigation menu with options: Details, Fields & Relationships (selected), Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, and Search Layouts. The main content area is titled 'Fields & Relationships' and shows a table of fields for the 'supplier' object. The table has columns: FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED. The fields listed are: Created By (CreatedBy), Last Modified By (LastModifiedBy), Owner (OwnerId), sum of rice distributed (sum_of_rice_distributed__c), and supplier Name (Name). The 'supplier Name' field is highlighted in blue. The bottom of the screen shows a Windows taskbar with various application icons and a system tray displaying the date and time as 5:57 PM on 10/22/2023.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedBy	Lookup(User)		
Last Modified By	LastModifiedBy	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
sum of rice distributed	sum_of_rice_distributed__c	Roll-Up Summary (SUM rice details)		
supplier Name	Name	Text(80)		✓

Step 4 : Create the Tabs for each object(supplier, consumer, rice mill ,rice mill details)

The screenshot shows the Salesforce Setup interface for the 'Custom Tabs' page. The left sidebar contains a navigation menu with options: Setup Home, Service Setup Assistant, Multi-Factor Authentication Assistant, Hyperforce Assistant, Release Updates, Salesforce Mobile App, Lightning Usage, Optimizer, Manage Subscription, ADMINISTRATION (Users, Data, Email), and PLATFORM TOOLS. The main content area is titled 'Custom Tabs' and provides instructions on how to create new custom tabs. It includes three sections: Custom Object Tabs, Web Tabs, and Visualforce Tabs. The 'Custom Object Tabs' section shows a table with columns: Action, Label, Tab Style, and Description. The table contains one entry: 'supplier' with a 'Box' tab style. The 'Web Tabs' and 'Visualforce Tabs' sections are currently empty. The bottom of the screen shows a Windows taskbar with various application icons and a system tray displaying the date and time as 11:38 PM on 10/21/2023.

Action	Label	Tab Style	Description
Edit Del	supplier	Box	

Step 6 : Create the MY RICE Profile

innovation-app-1011.lightning.force.com/lightning/o/rice_mill_c/list?filterName=Recent

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MY RICE supplier rice mills consumers rice details

rice mills Recently Viewed

1 item • Updated a few seconds ago

Search this list...

1 Rice Mill rice-001

Type here to search 31°C Mostly cloudy 6:09 PM 10/22/2023

Step 7 : Create the users(Owner , Employer , Worker)

innovation-app-1011.lightning.force.com/lightning/setup/ManageUsers/home

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Setup Home Object Manager

SETUP Users

All Users

On this page you can create, view, and manage users.
To get more licenses, use the Your Account app. [Let's Go](#)

View: All Users Edit Create New View

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Other All

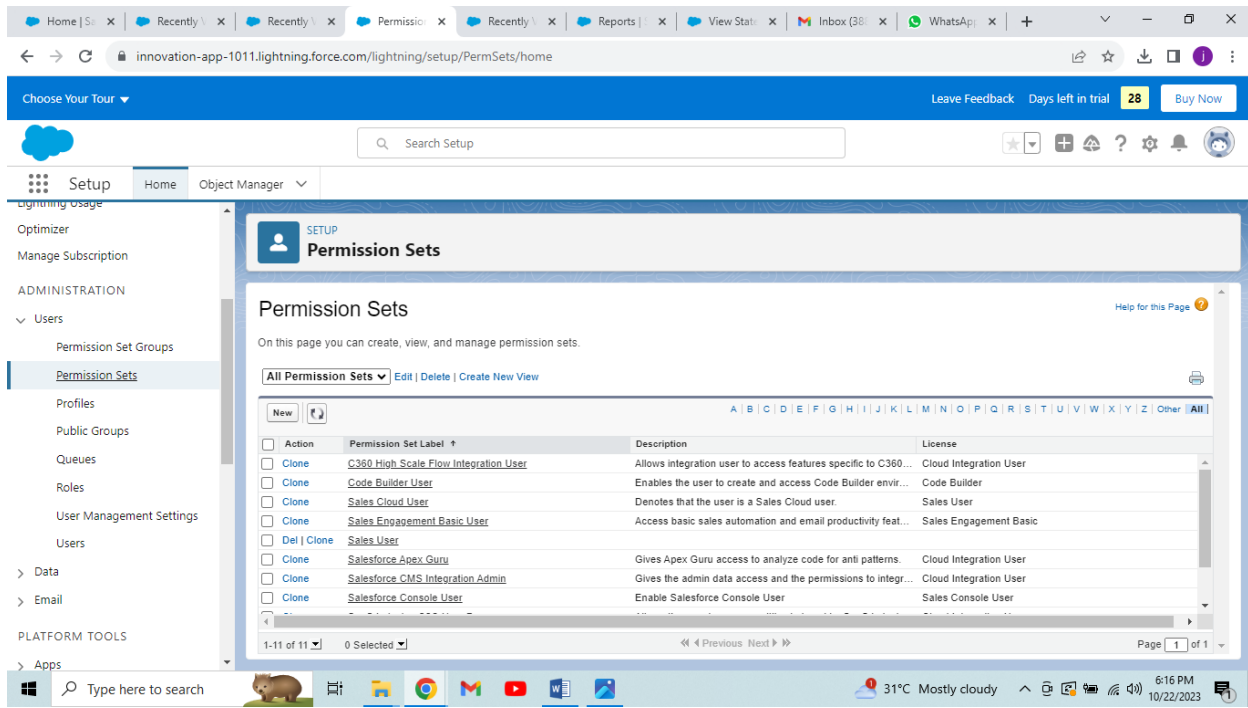
New User Reset Password(s) Add Multiple Users

Action	Full Name	Alias	Username	Last Login	Role	Active	Profile
<input type="checkbox"/> Edit	Chatter_Expert	Chatter	chatter/00d5g00000k0vjead_ekfo@topiob@chatter.salesforce.com			<input type="checkbox"/>	Chatter Free User
<input type="checkbox"/> Edit	hassan_Alnabil	nhass	nabilhassan@gmail.com		owner	<input checked="" type="checkbox"/>	Identity User
<input type="checkbox"/> Edit	HASSAN_NABIL	NHASS	nabilhassan.am-ads@force.com	22/10/2023, 9:34 am		<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/> Edit	hassan_nabil	nhass	nabilhassan.am@gmail.com		worker	<input checked="" type="checkbox"/>	worker
<input type="checkbox"/> Edit	rahman_mujeeb	mrahm	mahammedmujeeb1062232@gmail.com		employer	<input checked="" type="checkbox"/>	Identity User
<input type="checkbox"/> Edit	Sponsor_Exec	esoon	execsponsord4mfunnyqo49.mblvjuisk0.zvub8oacoor@example.com			<input type="checkbox"/>	worker

New User Reset Password(s) Add Multiple Users

Type here to search 31°C Mostly cloudy 6:14 PM 10/22/2023

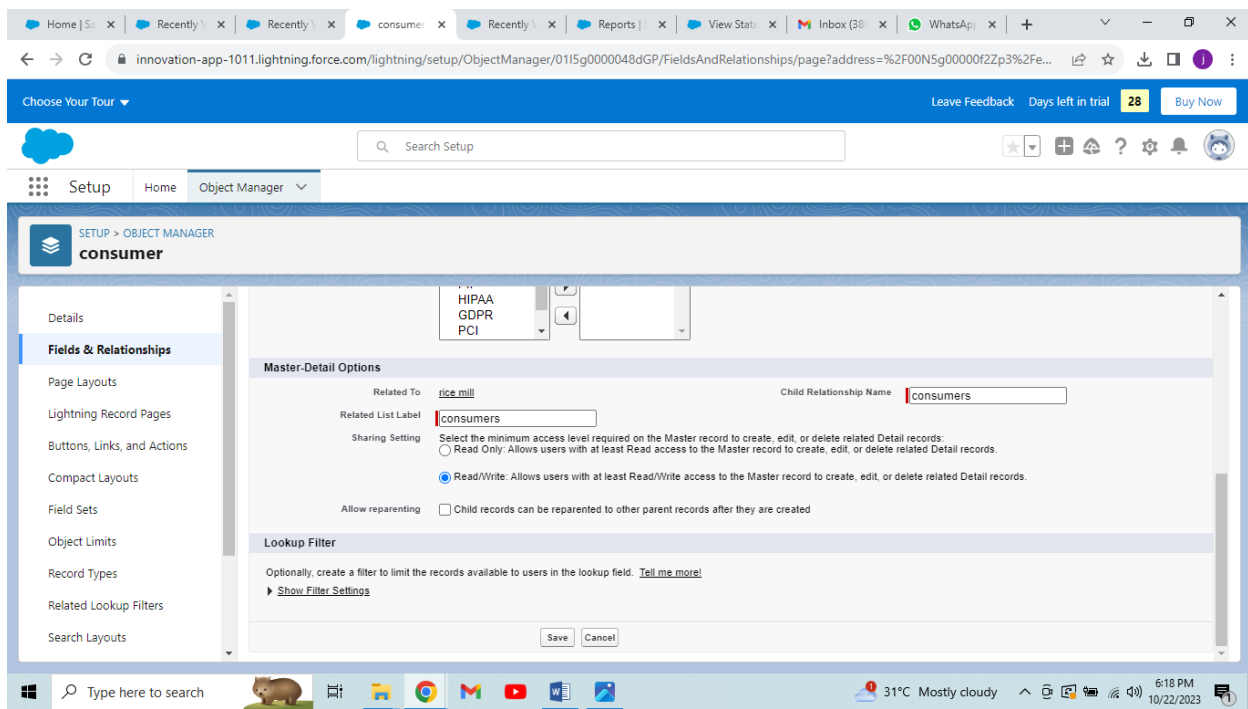
Step 8 : Create the Permission Set for the Users



The screenshot shows the Salesforce Setup interface for Permission Sets. The left sidebar contains navigation options like Setup, Home, Object Manager, and various administration tools. The main content area is titled 'Permission Sets' and includes a table of existing permission sets.

Action	Permission Set Label	Description	License
<input type="checkbox"/>	C360 High Scale Flow Integration User	Allows integration user to access features specific to C360...	Cloud Integration User
<input type="checkbox"/>	Code Builder User	Enables the user to create and access Code Builder envir...	Code Builder
<input type="checkbox"/>	Sales Cloud User	Denotes that the user is a Sales Cloud user.	Sales User
<input type="checkbox"/>	Sales Engagement Basic User	Access basic sales automation and email productivity feat...	Sales Engagement Basic
<input type="checkbox"/>	Sales User		
<input type="checkbox"/>	Salesforce Apex Guru	Gives Apex Guru access to analyze code for anti patterns.	Cloud Integration User
<input type="checkbox"/>	Salesforce CMS Integration Admin	Gives the admin data access and the permissions to integr...	Cloud Integration User
<input type="checkbox"/>	Salesforce Console User	Enable Salesforce Console User	Sales Console User

Step 9 : Create Master Detail relationship



The screenshot shows the Salesforce Setup interface for creating a Master-Detail relationship. The left sidebar contains navigation options like Setup, Home, Object Manager, and various administration tools. The main content area is titled 'Fields & Relationships' and includes a form for defining the relationship.

Master-Detail Options

Related To: Child Relationship Name:

Related List Label:

Sharing Setting: ☐ Read Only: Allows users with at least Read access to the Master record to create, edit, or delete related Detail records. ☒ Read/Write: Allows users with at least Read/Write access to the Master record to create, edit, or delete related Detail records.

Allow reparenting: ☐ Child records can be reparented to other parent records after they are created

Lookup Filter

Optionally, create a filter to limit the records available to users in the lookup field. [Tell me more!](#)

[Show Filter Settings](#)

Step 10 : Create Role hierarchy for MY RICE

The screenshot displays the Salesforce 'Roles' page in the Setup menu. The left sidebar shows the navigation menu with 'Roles' selected. The main content area is titled 'Creating the Role Hierarchy' and includes instructions on how to build the hierarchy. Below the instructions, a tree view shows the current role hierarchy for the organization. The hierarchy starts with 'SCADCET' at the top, which has a sub-role 'ceo'. The 'ceo' role has two sub-roles: 'HR' and 'MANGER'. The 'MANGER' role has a sub-role 'owner'. The 'owner' role has a sub-role 'employer'. Each role in the hierarchy has links for 'Add Role', 'Edit', 'Del', and 'Assign'. A 'Show in tree view' button is located at the top right of the hierarchy view.

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role

Setup Home Object Manager ▾

users

Users

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

Users

Didn't find what you're looking for?
Try using Global Search.

SETUP Roles

Creating the Role Hierarchy [Help for this Page](#)

You can build on the existing role hierarchy shown on this page. To insert a new role, click **Add Role**.

Your Organization's Role Hierarchy [Show in tree view](#)

[Collapse All](#) [Expand All](#)

- SCADCET
 - [Add Role](#)
 - ceo [Edit](#) [Del](#) [Assign](#)
 - [Add Role](#)
 - HR [Edit](#) [Del](#) [Assign](#)
 - [Add Role](#)
 - MANGER [Edit](#) [Del](#) [Assign](#)
 - [Add Role](#)
 - owner [Edit](#) [Del](#) [Assign](#)
 - [Add Role](#)
 - employer [Edit](#) [Del](#) [Assign](#)
 - [Add Role](#)

Step 11 : creating a sharing settings for users

NABIL HASSAN | Salesforce x Sharing Settings | Salesforce x +

innovation-app-1011.lightning.force.com/lightning/setup/SecuritySharing/page?address=%2Fp%2Fshare%2F0rgDefaultSharing%3Fid%3D00D5g0000KKqy%26retURL...

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shari

Setup Home Object Manager v

users

Users

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

Users

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Try using Global Search.

Sharing Settings

Entity	Private	Private	
Macro	Private	Private	<input checked="" type="checkbox"/>
Macro Usage	Private	Private	<input checked="" type="checkbox"/>
Process Exception	Private	Private	<input checked="" type="checkbox"/>
Quick Text	Private	Private	<input checked="" type="checkbox"/>
Quick Text Usage	Private	Private	<input checked="" type="checkbox"/>
Social Post	Public Read/Write	Private	<input checked="" type="checkbox"/>
Thanks	Public Read Only	Private	<input checked="" type="checkbox"/>
Web Cart Document	Private	Private	<input checked="" type="checkbox"/>
Work Order	Private	Private	<input checked="" type="checkbox"/>
rice mill	Public Read Only	Private	<input checked="" type="checkbox"/>
supplier	Public Read Only	Private	<input checked="" type="checkbox"/>

Other Settings

Standard Report Visibility ☒ Manual User Record Sharing ☐ Manager Groups ☐ Require permission to view record names in lookup fields ☐

Save Cancel

Type here to search 34°C Mostly cloudy 2:40 PM 10/22/2023

Step 12 : Create Apex Class and Apex Trigger

Schools with Students Repo x Developer Console x Flows | Salesforce x Student flow - V1 x New Tab x +

vk64-dev-ed.develop.my.salesforce.com/_ui/common/apex/debug/ApexCSIPage

Online Shopping sit... PRABHUS Gmail YouTube Translate W3 SCHOOL Google Forms Insta Whatsapp Twitter Facebook Telegram Anna University - C...

File Edit Debug Test Workspace Help < >

Open

Entity Type	Entities	Related
Entity Type	Name Namespace	Name Extent Direction
Classes	AddPrimaryContact	
Triggers	AnimalLocator	
Pages	AccountManager	
Page Components	ParkLocatorTest	
Objects	schoolHandler	
Static Resources	ParkServiceMock	
Packages	AnimalLocatorTest	
	AnimalLocatorMock	
	DailyLeadProcessor	

Open Filter Filter the repository ("* = any string") Hide Managed Packages Refresh

Logs Tests Checkpoints Query Editor

User Application

Kaleeswaran V Browser /aura 10/19/2023, 9:13:19 PM Success Unread 276 bytes

Filter Click here to filter the log list

27°C Mostly cloudy 9:43 AM 10/20/2023

Schools with Students Repo x Developer Console x Flows | Salesforce x Student flow - V1 x New Tab x

vk64-dev-ed.develop.my.salesforce.com/_ui/common/apex/debug/ApexCSIPage

Online Shopping sit... PRABHUS Gmail YouTube Translate W3 SCHOOL Google Forms Insta Whatsapp Twitter Facebook Telegram Anna University - C...

File Edit Debug Test Workspace Help

Open

Entity Type	Entities	Related
Entity Type	Name Namespace	Name Extent Direction
Classes	ClosedOpportunityTrig...	← Subject_c SObject References
Triggers	AccountAddressTrigger	
Pages	Internalmarks	
Page Components	RestrictContactByName	
Objects		
Static Resources		
Packages		

Logs Tests Checkpoints Query Editor

User Application

Kaleeswaran V Browser /aura 10/19/2023, 9:13:19 PM Success Unread 276 bytes

Filter Click here to filter the log list

27°C Mostly cloudy 9:43 AM 10/20/2023

Step 13 : Create a reports

Home | Salesforce x Report Builder | Salesforce x Reports | Salesforce x View State Tab x +

innovation-app-1011.lightning.force.com/one/one.app#eyJjb21wb25lbnREZWYiOiJyZXBvcnRzOnJlcG9ydEJ1aWxkZXIiLCJhdHRyaWJ1dGVzjp7InJlY29yZEIkJjoiIiwibmV3U...

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MY RICE supplier ▾ rice mills ▾ consumers ▾ rice details ▾ *Report Builder ▾ *Analytics ▾ *Dashboards ▾

REPORT

New rice mills with consumers Report rice mills with consumers

Previewing a limited number of records. Run the report to see everything. Update Preview Automatically

rice taken by shops	consumer: consumer Name	Rice type	rice price/kg	Mode Of Payment	Amount paid
4 (3)	consumers-003	normal rice	50	Credit card	200.00
	consumers-002	normal rice	50	Credit card	200.00
	consumers-004	basmati	50	Debit card	200.00
Subtotal			50		600.00
6 (1)	consumers-007	normal rice	50	Debit card	300.00
Subtotal			50		300.00
7 (1)	consumers-006	basmati	50	Cash	350.00
Subtotal			50		350.00
8 (1)	consumers-001	basmati	50	Cash	400.00
Subtotal			50		400.00
9 (1)	consumers-005	black rice	50	Cash	450.00
Subtotal			50		450.00

Row Counts Detail Rows Subtotals Grand Total

Step 14 : Save and Run the Reports

Home | Salesforce x Analytics | Salesforce x Reports | Salesforce x View State Tab x +

innovation-app-1011.lightning.force.com/lightning/page/analytics?wave__assetType=report&wave__assetId=0005g00000IhtOnEAL

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MY RICE supplier ▾ rice mills ▾ consumers ▾ rice details ▾ *Report Builder ▾ *Analytics ▾ *Dashboards ▾

Home > Lightning Report

Report: rice mills with consumers

Range of amount per day

rice taken by shops	consumer: consumer Name	Rice type	rice price/kg	Mode Of Payment	Amount paid
Subtotal			50		600.00
6 (1)	consumers-007	normal rice	50	Debit card	300.00
Subtotal			50		300.00
7 (1)	consumers-006	basmati	50	Cash	350.00
Subtotal			50		350.00
8 (1)	consumers-001	basmati	50	Cash	400.00
Subtotal			50		400.00
9 (1)	consumers-005	black rice	50	Cash	450.00
Subtotal			50		450.00
Total (7)			50		2,100.00

Row Counts Detail Rows Subtotals Grand Total

Step 15: Share the reports to owner

The screenshot shows the Salesforce interface with an "Edit Subscription" dialog box open over a report titled "Report: rice mills with consumers". The dialog box has the following fields:

- Frequency:** Radio buttons for Daily (selected), Weekly, and Monthly.
- Time:** A dropdown menu showing "4:00 pm".
- Attachment:** An "Attach File" button.
- Recipients:** A section with the text "To add other recipients to this subscription, make sure the report is saved in a shared folder. Learn More".
- Run Report As:** Radio buttons for "Me" and "Another Person" (selected). Below this is a search box containing "NABIL HASSAN".

At the bottom of the dialog are "Cancel" and "Save" buttons. The background report shows a table with columns for "rice taken by shops" and "consumers", with subtotals and a grand total of 7 rows.

Step16:Show the report at dashboard

The screenshot shows the Salesforce dashboard interface. The dashboard is titled "estimated data" and contains a report component titled "Range of amount per day". The report is a bar chart showing the "Sum of rice price/kg" for different "rice taken by shops" (6, 7, 8, 9). The x-axis ranges from 0 to 50. The y-axis lists the rice taken by shops. The bars are blue. Below the chart is a link that says "View Report (Range of amount per day)".