

Online Benefits FAQ (Frequently Asked Questions)

Q: What are the enrollment dates?

A: The benefits enrollment period is from Monday, February 9, 2015 to Monday, February 23, 2015. This is a one-time enrollment period for the 2015 plan year. The enrollment period for the 2016 plan year will be from Monday, February 9, 2016 to Monday, February 23, 2016.

Q: When do I complete additional forms?

Q: Is there an appeals process and if so, how do I go about appealing a decision?

Q: Do I have to meet my deductible before my preventive benefits pay?

A: No. Preventive services will be covered at 100% if received from an in-network provider. For a list of specific services that qualify for preventive care with no member cost sharing please click on Benefits, Plan Desc & Notices, Preventive Care List. Preventive services will not be covered if received from an out-of-network provider.

Q:



Q:

Q: What is my deductible for the HealthSave plan and how is it calculated?

A: For self-only coverage, the deductible is \$1,500 ó you must meet this before any medical or pharmacy claims will pay

For self + one or more dependent, the deductible is \$3,000 ó you must meet this entire amount before any medical or pharmacy claims will pay (even if only 1 person has claims)

