HCIH USER STORY CARDS

User Story 1

Title: Registration	Priority: High	Estimate: 15 days

As a *customer*

I want to do registration

so that I can login and use certain features from the system.

Acceptance criteria

Given *your age is more than 18*

When someone enters proper details in the registration form

Then the customer will be registered into the system

DEVELOPMENT INFORMATION

PLATFORM: ANDROID, IOS
LANGUAGE: KOTLIN, SWIFT

User Story Template 2

Title: Search for Service Center	Priority: High	Estimate: 7 days

As a *customer*

I want to search for service centers

so that I can find the proper center for my test

Acceptance criteria

Given *you are logged into the system*

When someone enters the proper name

Then the customer will be provided with that service center's information and facilities

DEVELOPMENT INFORMATION

PLATFORM: ANDROID, IOS
LANGUAGE: KOTLIN, SWIFT

User Story 3

Title: Service Request	Priority: High	Estimate: 20 days

As a *customer*

I want to do a service request

so that I can request for my preferred test

Acceptance criteria

Given *you are logged in to the system*

When someone enter all the correct information in the request form

Then customer will be provided with the confirmation as his request being processing

DEVELOPMENT INFORMATION

PLATFORM: ANDROID, IOS
LANGUAGE: KOTLIN, SWIFT

User Story 4

Title: Payment	Priority: High	Estimate: 5 days
As a *customer* **I want to** pay for my service **so that I can** complete my service request		

Acceptance criteria

Given *your card/mobile banking has sufficient money*

When someone enters the payment details correctly

Then the customer will be able to pay for the required service

DEVELOPMENT INFORMATION

PLATFORM: ANDROID, IOS
LANGUAGE: KOTLIN, SWIFT

User Story 5

Title: Review	Priority: Low	Estimate: 10 days
As a *customer* **I want to** give review for my given service **so that I can** improve their system		
Acceptance criteria **Given** *your requested service has been provided* **When** someone fills the feedback form correctly **Then** the customer will be able to give proper feedback.		

DEVELOPMENT INFORMATION

PLATFORM: ANDROID, IOS
LANGUAGE: KOTLIN, SWIFT

User Story 6

Title: Accept Service Request	Priority: High	Estimate: 15 days

As a *service center*

I want to accept customer's service request

so that I can give them proper service according to their need

Acceptance criteria

Given *you are logged in to the system*

When the customer request has all the valid information

Then the service center will be able to provide them with proper service

DEVELOPMENT INFORMATION

PLATFORM: ANDROID, IOS
LANGUAGE: KOTLIN, SWIFT