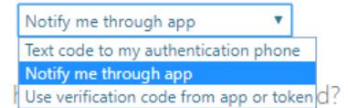


Registering for Multi-Factor Authentication (MFA)

Unum uses MFA as an additional layer of security for several applications to prove you are, well you. Choose the default authentication method you would like to use going forward. *Please note that call my office phone or authentication phone are no longer available for use.* You can change your MFA options at any time by going to <https://aka.ms/MFASetup>.

what's your preferred option?

We'll use this verification option by default.



Notify me through app ▼
Text code to my authentication phone
Notify me through app
Use verification code from app or token

1. If you choose text code to my authentication phone - you will be prompted to enter the cell phone number, you want this code sent to.

how would you like to respond?

Set up one or more of these options. [Learn more](#)



☒ Authentication phone United States (+1) [Country/Region]
☐ Office phone Select your country or region [Country/Region]
☐ Alternate authentication phone Select your country or region [Country/Region]

Validate your selection by entering the code provided by text message.

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 2: We've sent a text message to your phone at +1 207

When you receive the verification code, enter it here



864031

✓ You are now registered for MFA and no further action is required!

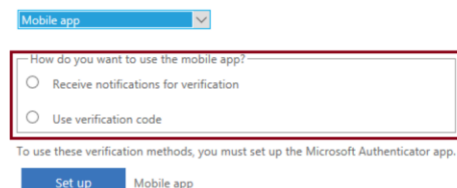
2. If you chose the previous method no further action is required. If you would like to use the mobile app to authenticate yourself with MFA, you have 2 options:

- a. *Receive notifications for verifications*: this option will display a message on your phone, you can approve or decline the login attempt
- b. *Use verification code*: the option requires the authenticator app and you will need to enter the code displayed in the app on the login prompt

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 1: How should we contact you?




Mobile app ▼
How do you want to use the mobile app?
☐ Receive notifications for verification
☐ Use verification code
To use these verification methods, you must set up the Microsoft Authenticator app.
Set up Mobile app

For either option a or b, click the setup button to continue with the configuration of the authenticator app, which will display the below page.

Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for [Windows Phone](#), [Android](#) or [iOS](#).
2. In the app, add an account and choose "Work or school account".
3. Scan the image below.



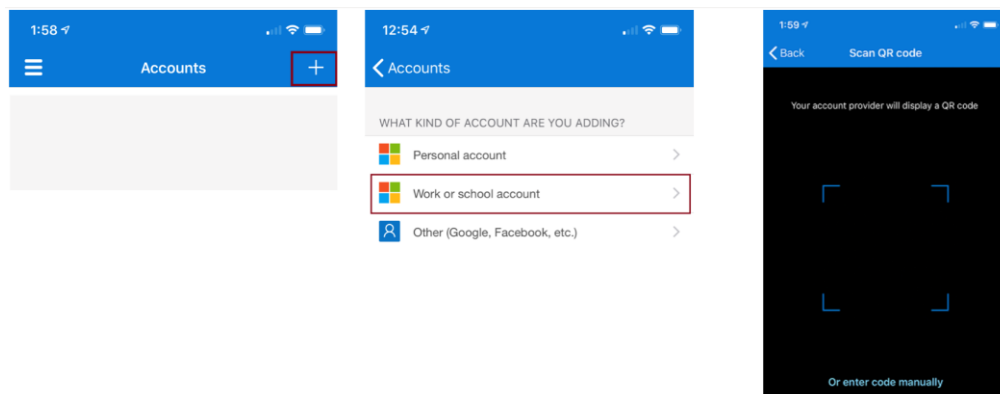
[Configure app without notifications](#)

If you are unable to scan the image, enter the following information in your app.
Code: 138 146 359
Url: <https://cys01pfpad11.phonefactor.net/pad/179905341>

If the app displays a six-digit code, choose "Next".

[Next](#) [cancel](#)

Then open the authenticator app on your phone. Tap the + in the upper right corner to add a new account. Select work or school account and scan the QR code displayed in the prior step.



You will then see a message that the system is verifying the app. Then there will be a message on your phone to verify the setup. Once the setup is complete there will be a message letting you know the updates were successful.

Verifying app

Please respond to the notification on your device.



Updates successful

Your settings were configured successfully.

✓ You are now registered for MFA and no further action is required!