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## **Objective**

To obtain a work study position that utilizes my skills and experience in customer service and mathematics

## **Skills**

- Adept at recognizing and fulfilling customer's needs
- Over four years of restaurant experience
- Ability to be flexible and clear minded in stressful situations
- Works well as a member of a team, knowing when to share responsibilities to provide the best experience for the customer
- Experience in Java, HTML, CSS, PHP, and SQL

## **Work Experience**

Atomic Cosmetics; Seattle, WA; February 2014 - May 2015

Skincare Manufacturer

- Worked precisely and efficiently in a laboratory setting
- Used multiple stations, requiring great organizational and multi-tasking skill
- Created a consistent product among multiple batches due to a strong attention to detail

Sushi.com; Spokane, WA; June 2011-May 2013

Waiter

- Recommend and sell limited specialties
- Adept at handling multiple tables, while still giving customers one-on-one service and anticipating their needs
- Capable of remembering customers requests, even after one visit

Wah Hing; Rathdrum, ID; October 2009-June 2011

Host; Waiter

- Seated customers, packed to go orders, bussed tables, and handled cash registers
- Excel at guiding customers through Chinese cuisine and providing excellent customer service, especially over the phone
- Exceptional ability to communicate concisely and clearly to customers

## **Education**

Spokane Falls Community College; Spokane, WA; 2011-2013

Associates of Art

University of Washington; Seattle, WA; 2013-Present

Mathematics

## **Extracurricular Leadership**

University of West Georgia; Carrollton, GA; Summer 2015

Participant in a Research Experience for Undergraduates (REU) in Mathematics

ISCSORE Seattle; Seattle, WA; August 2014 - August 2015

Coordinated and produced fundraisers for various nonprofit organizations in Seattle

INMx Spokane; Spokane WA; January 2011 - June 2013

Planned events and fundraisers to raise awareness and education about HIV/AIDS

## **References**

References are available upon request