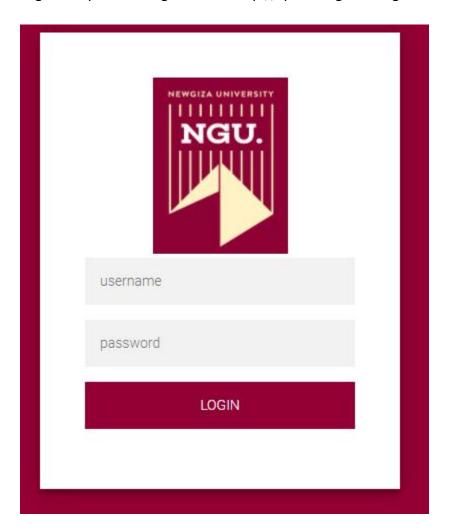
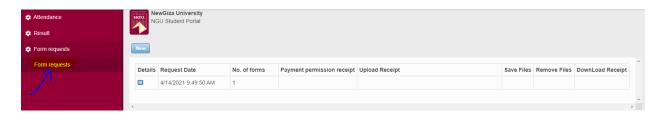
Online Form request

• First: Submit step

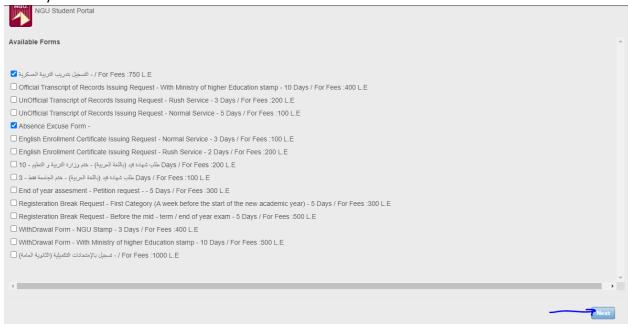
1. Login to S-portal using this link http://sportal.ngu.edu.eg:



2. After login Choose Form request from menu, this page contains all your previous requests. To add new request, click new button.



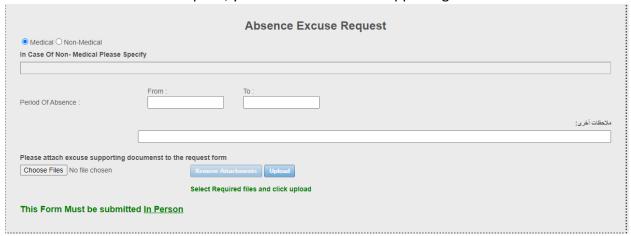
3. After click new button, a list of all available form will be displayed, you can choose all the forms you need then click next .



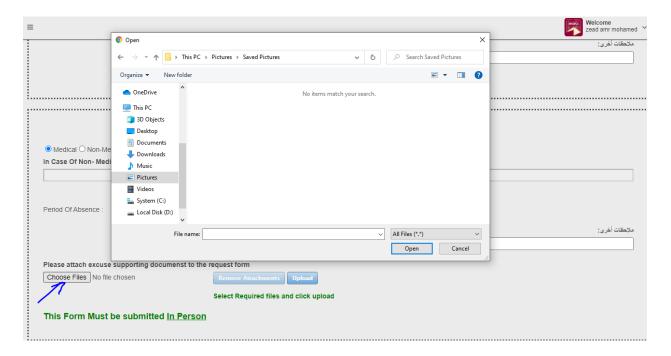
4. Then you have to fill the form data, please be sure that all the data is correct and you read all the conditions included in the form.



In case of absence excuse request, you can attach excuse supporting documents as follows:



From Choose file, you can choose the file you want to upload, <u>Only</u>
 <u>jpg</u>, <u>png</u>, <u>jpeg</u>, <u>gif</u>, <u>pdf</u> <u>Files</u> <u>are allowed</u>



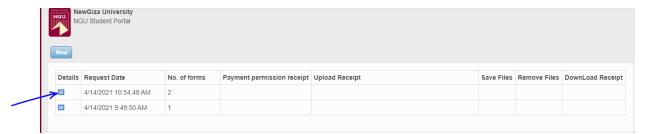
After selecting the file, <u>don't forget to click upload before going to next step</u>, you
can clear your selection from remove attachments button As long as you don't click
upload.

Note: Some Forms Must be submitted in person, as mentioned clearly in some forms. You can only fill the form, but it will not be processing till you go to registrar office with your guardian.

5. After filling this form you have to click next, then a grid contains your request will be shown, you can use to revise your request, delete any item from delete button, after revising you have to click submit.



Now, your new request has been added, you can see its details by using Details button.

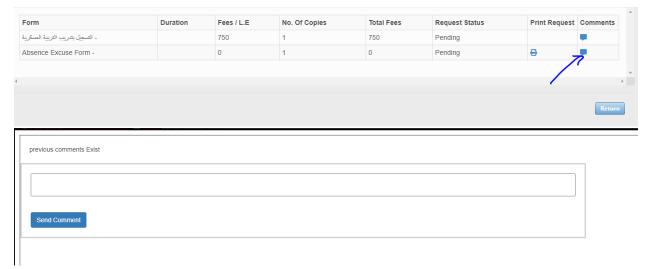


When click details button you can see each form included in your request with its current status as shown.



Notes:

- After submitting your request, all its items will be revised first by registrar, you can see its current status as pending till approving by registrar.
- You shouldn't go through any payment processing till you receive registrar's approval.
- You can send and receive comments or inquiry for a form using comment button.

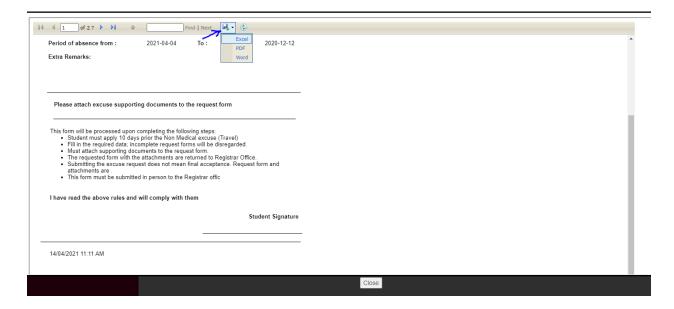


Write your comment and press send.

• In Forms which required submit in person, you can down load your request to present in registrar office from request status.



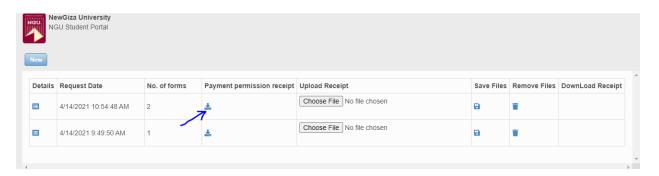
After click print request, a report will be shown and you can print and use.



• Second : Financial step

6. After your request is revised by registrar and approved, now you can go through financial step, you will receive notification by Email when your request is approved.

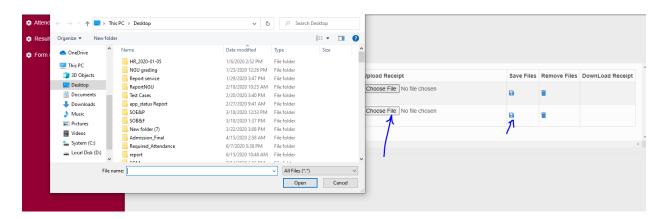
Now, you can find button with name payment permission receipt you can use to download receipt contains fees you have to pay.



Now, you can find the status of your request's form changes from pending waiting for payment for forms who has fees, and for processing for others which haven't fees.



7. After payment you have to upload the receipt, choose file in update receipt then click save file. You can remove file as long as you don't click save.



Note: If the payment amount covers some items only in request not all items, the request will be suspended with all its items.

8. Your request status now is waiting for payment confirmation as shown:



9. After financial approving, Registrar will start processing your request then you can received. You will receive notification for each change in your request status by email.