Users Stories

As a first-time visitor, I want to easily browse categories, so that I can find the type of product I'm looking for.

As a mobile user, I want the website to be responsive and mobile-friendly, so that I can shop comfortably on my phone.

As a shopper, I want to know all available payment methods before checkout, so that I can be sure my preferred method is accepted.

As a returning customer, I want to search products with filters (price, rating), so that I can quickly find what fits my needs.

As a customer, I want to see detailed descriptions and user reviews for each product, so that I can make informed decisions.

As a cautious buyer, I want to see clear information about return policy and security, so that I feel safe making a purchase.

As a buyer, I want to track my order status after purchasing, so that I know when it will arrive.

As a confused user, I want an easy way to contact support, so that I can get help when I face an issue.

As a new user, I want to register or log in using my Google account, so that I can sign up quickly without filling out long forms.