# **Problem Statement:**

The transactions made by a UK-based, registered, non-store online retailer between December 1, 2010, and December 9,2011, are all included in the transnat ional data set known as online retail. The company primarily offer one-of-a-kin d gifts for every occasion. The company has a large number of wholesalers as clients.Company Objective Using the global online retail dataset, we will design a clustering model and select the ideal group of clients for the business to target.

#### In [1]:

#import libraries
import pandas as pd
from matplotlib import pyplot as plt
%matplotlib inline

# In [2]:

df=pd.read\_csv(r"C:\Users\raja\Downloads\OnlineRetail2.csv")
df

# Out[2]:

|          | InvoiceNo   | StockCode | Description                                     | Quantity | InvoiceDate         | UnitPrice | CustomerID | (        |
|----------|-------------|-----------|---|----------|---------------------|-----------|------------|----------|
| 0        | 536365      | 85123A    | WHITE<br>HANGING<br>HEART T-<br>LIGHT<br>HOLDER | 6        | 01-12-2010<br>08:26 | 2.55      | 17850.0    | ŀ        |
| 1        | 536365      | 71053     | WHITE<br>METAL<br>LANTERN                       | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | ŀ        |
| 2        | 536365      | 84406B    | CREAM<br>CUPID<br>HEARTS<br>COAT<br>HANGER      | 8        | 01-12-2010<br>08:26 | 2.75      | 17850.0    | ŀ        |
| 3        | 536365      | 84029G    | KNITTED<br>UNION FLAG<br>HOT WATER<br>BOTTLE    | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | ŀ        |
| 4        | 536365      | 84029E    | RED<br>WOOLLY<br>HOTTIE<br>WHITE<br>HEART.      | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | ŀ        |
|          |             |           |   |          |                     |           |            |          |
| 541904   | 581587      | 22613     | PACK OF 20<br>SPACEBOY<br>NAPKINS               | 12       | 09-12-2011<br>12:50 | 0.85      | 12680.0    |          |
| 541905   | 581587      | 22899     | CHILDREN'S<br>APRON<br>DOLLY GIRL               | 6        | 09-12-2011<br>12:50 | 2.10      | 12680.0    |          |
| 541906   | 581587      | 23254     | CHILDRENS<br>CUTLERY<br>DOLLY GIRL              | 4        | 09-12-2011<br>12:50 | 4.15      | 12680.0    |          |
| 541907   | 581587      | 23255     | CHILDRENS<br>CUTLERY<br>CIRCUS<br>PARADE        | 4        | 09-12-2011<br>12:50 | 4.15      | 12680.0    |          |
| 541908   | 581587      | 22138     | BAKING SET<br>9 PIECE<br>RETROSPOT              | 3        | 09-12-2011<br>12:50 | 4.95      | 12680.0    |          |
| 541909 ı | rows × 8 co | lumns     |   |          |                     |           |            |          |
| 4        |             |           |   |          |                     |           |            | <b>•</b> |

# In [3]:

# df.head()

# Out[3]:

|   | InvoiceNo | StockCode | Description                                     | Quantity | InvoiceDate         | UnitPrice | CustomerID | Country            |
|---|-----------|-----------|---|----------|---------------------|-----------|------------|--------------------|
| 0 | 536365    | 85123A    | WHITE<br>HANGING<br>HEART T-<br>LIGHT<br>HOLDER | 6        | 01-12-2010<br>08:26 | 2.55      | 17850.0    | Unitec<br>Kingdorr |
| 1 | 536365    | 71053     | WHITE<br>METAL<br>LANTERN                       | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | United<br>Kingdom  |
| 2 | 536365    | 84406B    | CREAM<br>CUPID<br>HEARTS<br>COAT<br>HANGER      | 8        | 01-12-2010<br>08:26 | 2.75      | 17850.0    | Unitec<br>Kingdom  |
| 3 | 536365    | 84029G    | KNITTED<br>UNION<br>FLAG HOT<br>WATER<br>BOTTLE | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | Unitec<br>Kingdom  |
| 4 | 536365    | 84029E    | RED<br>WOOLLY<br>HOTTIE<br>WHITE<br>HEART.      | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | United<br>Kingdom  |
| 4 |           |           |   |          |                     |           |            | •                  |

# In [4]:

df.tail()

# Out[4]:

|        | InvoiceNo | StockCode | Description                              | Quantity | InvoiceDate         | UnitPrice | CustomerID | ( |
|--------|-----------|-----------|--|----------|---------------------|-----------|------------|---|
| 541904 | 581587    | 22613     | PACK OF 20<br>SPACEBOY<br>NAPKINS        | 12       | 09-12-2011<br>12:50 | 0.85      | 12680.0    |   |
| 541905 | 581587    | 22899     | CHILDREN'S<br>APRON<br>DOLLY GIRL        | 6        | 09-12-2011<br>12:50 | 2.10      | 12680.0    |   |
| 541906 | 581587    | 23254     | CHILDRENS<br>CUTLERY<br>DOLLY GIRL       | 4        | 09-12-2011<br>12:50 | 4.15      | 12680.0    |   |
| 541907 | 581587    | 23255     | CHILDRENS<br>CUTLERY<br>CIRCUS<br>PARADE | 4        | 09-12-2011<br>12:50 | 4.15      | 12680.0    |   |
| 541908 | 581587    | 22138     | BAKING SET<br>9 PIECE<br>RETROSPOT       | 3        | 09-12-2011<br>12:50 | 4.95      | 12680.0    |   |
| 4      |           |           |  |          |                     |           |            | • |

```
In [5]:
df['CustomerID'].value_counts()
Out[5]:
CustomerID
17841.0
           7983
14911.0
           5903
14096.0
           5128
12748.0
           4642
14606.0
           2782
15070.0
              1
15753.0
              1
17065.0
              1
16881.0
              1
16995.0
Name: count, Length: 4372, dtype: int64
In [6]:
df['Quantity'].value_counts()
Out[6]:
Quantity
 1
          148227
 2
           81829
 12
           61063
 6
           40868
           38484
-472
               1
               1
-161
-1206
               1
               1
-272
-80995
               1
Name: count, Length: 722, dtype: int64
In [7]:
df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 541909 entries, 0 to 541908
Data columns (total 8 columns):
#
     Column
                  Non-Null Count
                                    Dtype
 0
     InvoiceNo
                  541909 non-null
                                    object
 1
     StockCode
                  541909 non-null
                                    object
 2
     Description
                  540455 non-null
                                    object
                  541909 non-null
 3
     Quantity
                                    int64
 4
     InvoiceDate
                  541909 non-null
                                    object
 5
                  541909 non-null
                                    float64
     UnitPrice
 6
     CustomerID
                  406829 non-null
                                    float64
                  541909 non-null
     Country
                                    object
dtypes: float64(2), int64(1), object(5)
```

memory usage: 33.1+ MB

# In [8]:

```
df.isnull().sum()
```

### Out[8]:

InvoiceNo 0
StockCode 0
Description 1454
Quantity 0
InvoiceDate 0
UnitPrice 0
CustomerID 135080
Country 0

dtype: int64

# In [9]:

```
df.fillna(method='ffill',inplace=True)
```

# In [10]:

```
df.isnull().sum()
```

# Out[10]:

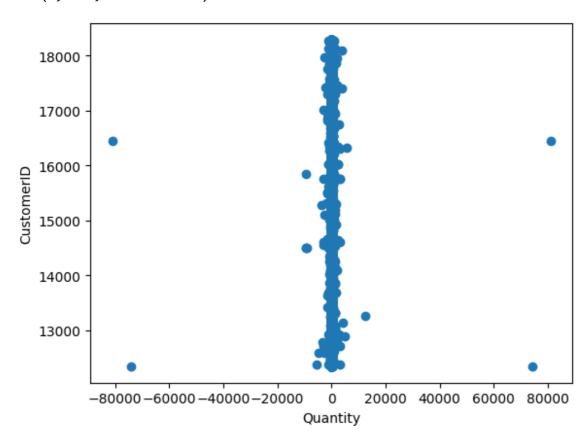
InvoiceNo 0 StockCode 0 Description 0 Quantity 0 InvoiceDate 0 UnitPrice 0 CustomerID 0 Country 0 dtype: int64

#### In [16]:

```
plt.scatter(df["Quantity"],df["CustomerID"])
plt.xlabel("Quantity")
plt.ylabel("CustomerID")
```

## Out[16]:

Text(0, 0.5, 'CustomerID')



# **KMeans Clustering**

# In [12]:

```
from sklearn.cluster import KMeans
```

# In [13]:

```
km=KMeans()
km
```

## Out[13]:

#### KMeans()

In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.

On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

#### In [14]:

```
y_predicted=km.fit_predict(df[["Quantity","CustomerID"]])
y_predicted
```

C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\\_kmeans.py:870: FutureWarning: The default value of `n\_init`
will change from 10 to 'auto' in 1.4. Set the value of `n\_init` explicitly
to suppress the warning
 warnings.warn(

### Out[14]:

array([4, 4, 4, ..., 7, 7, 7])

### In [15]:

df["Cluster"]=y\_predicted
df.head()

### Out[15]:

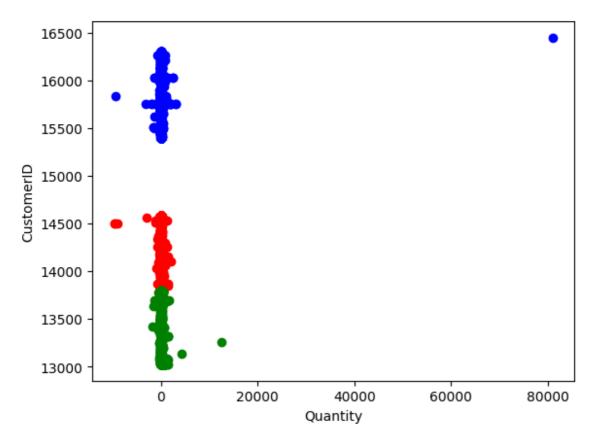
|   | InvoiceNo | StockCode | Description                                     | Quantity | InvoiceDate         | UnitPrice | CustomerID | Country            |
|---|-----------|-----------|---|----------|---------------------|-----------|------------|--------------------|
| 0 | 536365    | 85123A    | WHITE<br>HANGING<br>HEART T-<br>LIGHT<br>HOLDER | 6        | 01-12-2010<br>08:26 | 2.55      | 17850.0    | Unitec<br>Kingdorr |
| 1 | 536365    | 71053     | WHITE<br>METAL<br>LANTERN                       | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | United<br>Kingdom  |
| 2 | 536365    | 84406B    | CREAM<br>CUPID<br>HEARTS<br>COAT<br>HANGER      | 8        | 01-12-2010<br>08:26 | 2.75      | 17850.0    | Unitec<br>Kingdom  |
| 3 | 536365    | 84029G    | KNITTED<br>UNION<br>FLAG HOT<br>WATER<br>BOTTLE | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | Unitec<br>Kingdom  |
| 4 | 536365    | 84029E    | RED<br>WOOLLY<br>HOTTIE<br>WHITE<br>HEART.      | 6        | 01-12-2010<br>08:26 | 3.39      | 17850.0    | United<br>Kingdom  |
| 4 |           |           |   |          |                     |           |            | •                  |

# In [17]:

```
df1=df[df.Cluster==0]
df2=df[df.Cluster==2]
df3=df[df.Cluster==3]
plt.scatter(df1["Quantity"],df1["CustomerID"],color="red")
plt.scatter(df2["Quantity"],df2["CustomerID"],color="green")
plt.scatter(df3["Quantity"],df3["CustomerID"],color="blue")
plt.xlabel("Quantity")
plt.ylabel("CustomerID")
```

# Out[17]:

Text(0, 0.5, 'CustomerID')



### In [18]:

from sklearn.preprocessing import MinMaxScaler

## In [19]:

```
scaler=MinMaxScaler()
```

# In [20]:

```
scaler.fit(df[["CustomerID"]])
df["CustomerID"]=scaler.transform(df[["CustomerID"]])
df.head()
```

# Out[20]:

|   | InvoiceNo | StockCode | Description                                     | Quantity | InvoiceDate         | UnitPrice | CustomerID | Country            |
|---|-----------|-----------|---|----------|---------------------|-----------|------------|--------------------|
| 0 | 536365    | 85123A    | WHITE<br>HANGING<br>HEART T-<br>LIGHT<br>HOLDER | 6        | 01-12-2010<br>08:26 | 2.55      | 0.926443   | Unitec<br>Kingdom  |
| 1 | 536365    | 71053     | WHITE<br>METAL<br>LANTERN                       | 6        | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdom  |
| 2 | 536365    | 84406B    | CREAM<br>CUPID<br>HEARTS<br>COAT<br>HANGER      | 8        | 01-12-2010<br>08:26 | 2.75      | 0.926443   | Unitec<br>Kingdorr |
| 3 | 536365    | 84029G    | KNITTED<br>UNION<br>FLAG HOT<br>WATER<br>BOTTLE | 6        | 01-12-2010<br>08:26 | 3.39      | 0.926443   | Unitec<br>Kingdorr |
| 4 | 536365    | 84029E    | RED<br>WOOLLY<br>HOTTIE<br>WHITE<br>HEART.      | 6        | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdom  |
| 4 |           |           |   |          |                     |           |            | •                  |

## In [21]:

```
scaler.fit(df[["Quantity"]])
df["Quantity"]=scaler.transform(df[["Quantity"]])
df.head()
```

# Out[21]:

|   | InvoiceNo | StockCode | Description                                     | Quantity | InvoiceDate         | UnitPrice | CustomerID | Country           |
|---|-----------|-----------|---|----------|---------------------|-----------|------------|-------------------|
| 0 | 536365    | 85123A    | WHITE<br>HANGING<br>HEART T-<br>LIGHT<br>HOLDER | 0.500037 | 01-12-2010<br>08:26 | 2.55      | 0.926443   | United<br>Kingdon |
| 1 | 536365    | 71053     | WHITE<br>METAL<br>LANTERN                       | 0.500037 | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdom |
| 2 | 536365    | 84406B    | CREAM<br>CUPID<br>HEARTS<br>COAT<br>HANGER      | 0.500049 | 01-12-2010<br>08:26 | 2.75      | 0.926443   | United<br>Kingdon |
| 3 | 536365    | 84029G    | KNITTED<br>UNION<br>FLAG HOT<br>WATER<br>BOTTLE | 0.500037 | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdon |
| 4 | 536365    | 84029E    | RED<br>WOOLLY<br>HOTTIE<br>WHITE<br>HEART.      | 0.500037 | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdon |
| 4 |           |           |   |          |                     |           |            | •                 |

## In [22]:

km=KMeans()

### In [23]:

```
y_predicted=km.fit_predict(df[["Quantity","CustomerID"]])
y_predicted
```

C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\\_kmeans.py:870: FutureWarning: The default value of `n\_init`
will change from 10 to 'auto' in 1.4. Set the value of `n\_init` explicitly
to suppress the warning
 warnings.warn(

#### Out[23]:

array([7, 7, 7, ..., 3, 3, 3])

# In [24]:

df["New cluster"]=y\_predicted
df.head()

# Out[24]:

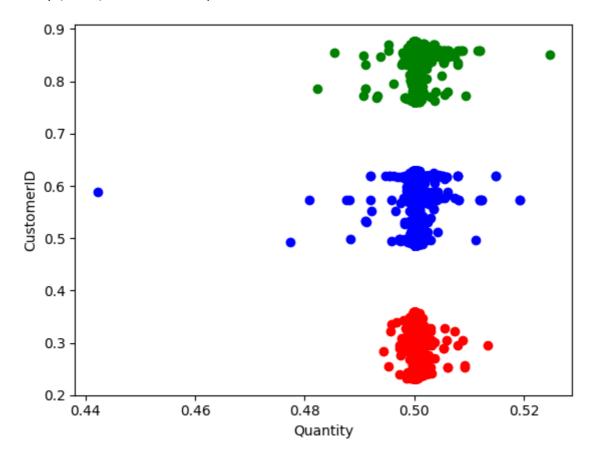
|   | InvoiceNo | StockCode | Description                                     | Quantity | InvoiceDate         | UnitPrice | CustomerID | Country           |
|---|-----------|-----------|---|----------|---------------------|-----------|------------|-------------------|
| 0 | 536365    | 85123A    | WHITE<br>HANGING<br>HEART T-<br>LIGHT<br>HOLDER | 0.500037 | 01-12-2010<br>08:26 | 2.55      | 0.926443   | United<br>Kingdon |
| 1 | 536365    | 71053     | WHITE<br>METAL<br>LANTERN                       | 0.500037 | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdom |
| 2 | 536365    | 84406B    | CREAM<br>CUPID<br>HEARTS<br>COAT<br>HANGER      | 0.500049 | 01-12-2010<br>08:26 | 2.75      | 0.926443   | United<br>Kingdon |
| 3 | 536365    | 84029G    | KNITTED<br>UNION<br>FLAG HOT<br>WATER<br>BOTTLE | 0.500037 | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdon |
| 4 | 536365    | 84029E    | RED<br>WOOLLY<br>HOTTIE<br>WHITE<br>HEART.      | 0.500037 | 01-12-2010<br>08:26 | 3.39      | 0.926443   | United<br>Kingdon |
| 4 |           |           |   |          |                     |           |            | •                 |

#### In [25]:

```
df1=df[df["New cluster"]==0]
df2=df[df["New cluster"]==1]
df3=df[df["New cluster"]==2]
plt.scatter(df1["Quantity"],df1["CustomerID"],color="red")
plt.scatter(df2["Quantity"],df2["CustomerID"],color="green")
plt.scatter(df3["Quantity"],df3["CustomerID"],color="blue")
plt.xlabel("Quantity")
plt.ylabel("CustomerID")
```

## Out[25]:

Text(0, 0.5, 'CustomerID')



#### In [26]:

```
km.cluster_centers_
```

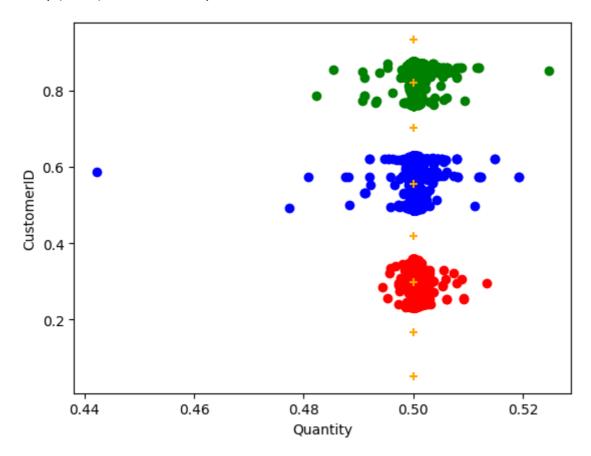
### Out[26]:

#### In [27]:

```
df1=df[df["New cluster"]==0]
df2=df[df["New cluster"]==1]
df3=df[df["New cluster"]==2]
plt.scatter(df1["Quantity"],df1["CustomerID"],color="red")
plt.scatter(df2["Quantity"],df2["CustomerID"],color="green")
plt.scatter(df3["Quantity"],df3["CustomerID"],color="blue")
plt.scatter(km.cluster_centers_[:,0],km.cluster_centers_[:,1],color="orange",marker="+")
plt.xlabel("Quantity")
plt.ylabel("CustomerID")
```

## Out[27]:

Text(0, 0.5, 'CustomerID')

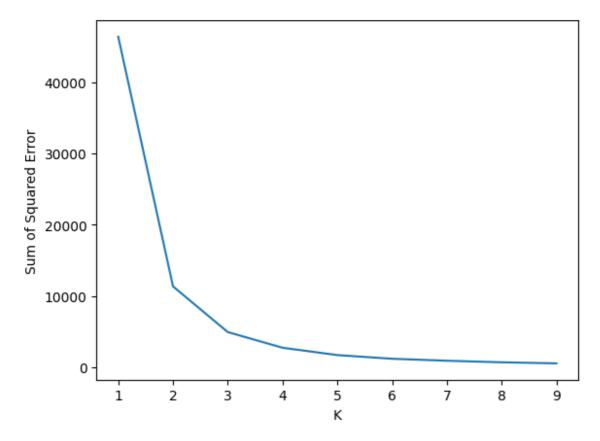


### In [31]:

```
k_rng=range(1,10)
sse=[]
```

```
In [32]:
```

```
for k in k_rng:
   km=KMeans(n_clusters=k)
   km.fit(df[["Quantity", "CustomerID"]])
    sse.append(km.inertia )
#km.inertia_ will give you the value of sum of square errorprint(sse)
plt.plot(k_rng,sse)
plt.xlabel("K")
plt.ylabel("Sum of Squared Error")
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\_kmeans.py:870: FutureWarning: The default value of `n_init`
will change from 10 to 'auto' in 1.4. Set the value of `n_init` explicitly
to suppress the warning
 warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\_kmeans.py:870: FutureWarning: The default value of `n_init`
will change from 10 to 'auto' in 1.4. Set the value of `n_init` explicitly
to suppress the warning
  warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\_kmeans.py:870: FutureWarning: The default value of `n_init`
will change from 10 to 'auto' in 1.4. Set the value of `n_init` explicitly
to suppress the warning
 warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\_kmeans.py:870: FutureWarning: The default value of `n_init`
will change from 10 to 'auto' in 1.4. Set the value of `n_init` explicitly
to suppress the warning
 warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\_kmeans.py:870: FutureWarning: The default value of `n_init`
will change from 10 to 'auto' in 1.4. Set the value of `n_init` explicitly
to suppress the warning
  warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\_kmeans.py:870: FutureWarning: The default value of `n_init`
will change from 10 to 'auto' in 1.4. Set the value of `n init` explicitly
to suppress the warning
 warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\ kmeans.py:870: FutureWarning: The default value of `n init`
will change from 10 to 'auto' in 1.4. Set the value of `n_init` explicitly
to suppress the warning
  warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\ kmeans.py:870: FutureWarning: The default value of `n init`
will change from 10 to 'auto' in 1.4. Set the value of `n init` explicitly
to suppress the warning
  warnings.warn(
C:\Users\raja\AppData\Local\Programs\Python\Python310\lib\site-packages\sk
learn\cluster\_kmeans.py:870: FutureWarning: The default value of `n_init`
will change from 10 to 'auto' in 1.4. Set the value of `n init` explicitly
to suppress the warning
 warnings.warn(
Out[32]:
Text(0, 0.5, 'Sum of Squared Error')
```



# **Conclusion:**

In This dataset we are performing clustering on Quantity and CustomerID.By usi ng kMeans Algorithm.so we conclude that KMeans alogorithm is best fot this Data set.