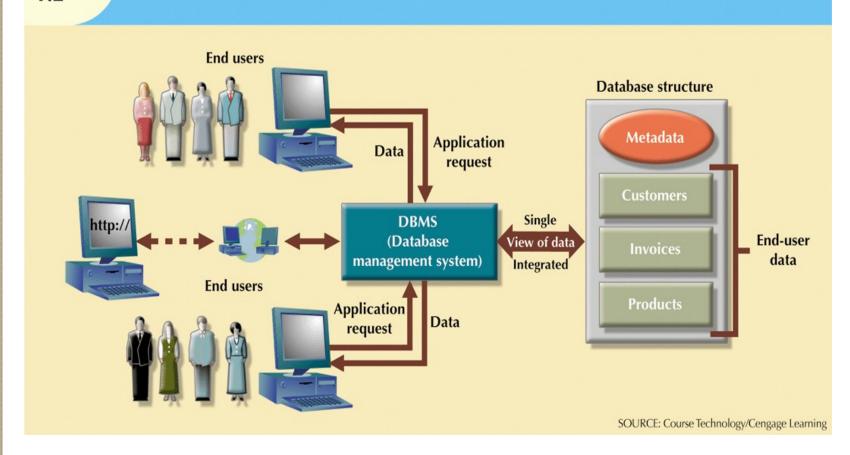
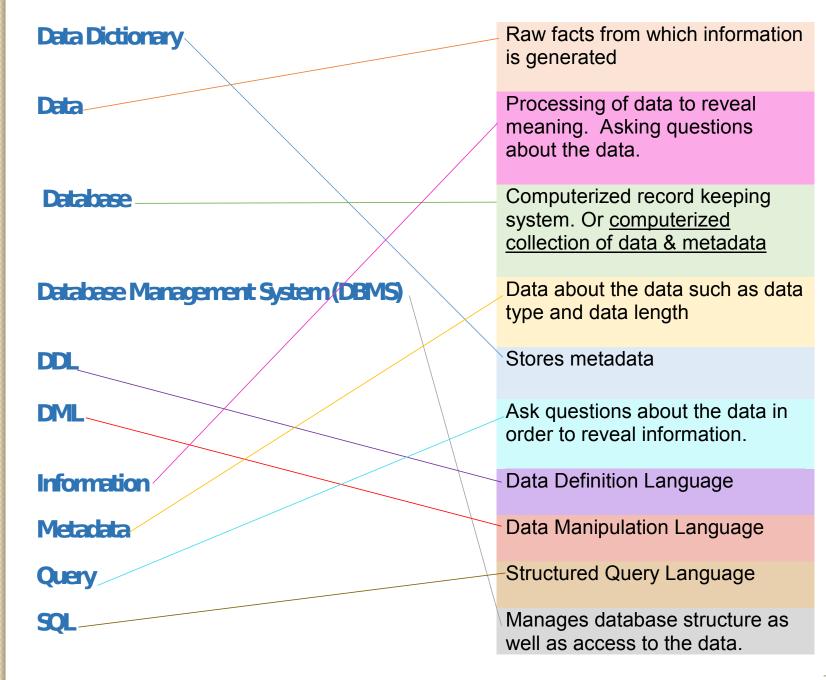


### FIGURE 1.2

### The DBMS manages the interaction between the end user and the database





Consistent data	Enforces data reliability
<b>Data Anomaly</b>	Rules in data dictionary enforced, such as datatype and length
Data Integrity	Bridges real world and computer databases
Data Model	Same data stored unnecessarily in different places
Data Redundancy	When not all of the required data changes are made successfully (UPDATE, INSERT, DELETE)
Contraints	Restrictions on data

### Employee\_Skills Table

ID ENum	Name	Title	HireDate	Skill1	Skill1Date	Skill2	Skill2Date	Skill3	Skill3Date
1 02345	Johnny Jones	DBA	2/14/1995	Basic Database Management	2/14/2000	Advanced Database Management	2/14/2003	Basic Web Design	8/9/2001
2 08273	Marco Bienz	Analyst	7/28/2006	Basic Web Design	3/8/2007	Advance Process Modeling	8/19/2010		
3 06234	Jasmine Patel	Programmer	8/10/2005	Basic Web Design	8/10/2005	Advanced C# programming	8/10/2005	Basic DB manipulation	1/29/2010
4 03373	Franklin Johnson, Jr.	Purchasing Agent	3/15/2002	Advanced Spreadsheets	6/20/2009				
5 13567	Almond, Robert	Analyst	9/30/2012	Basic Process Modeling	9/30/2012	Basic Database Design	5/23/2013		
6 10282	Richardson, Amanda	Clerk	4/11/2011						
7 09382	Jessica Johnson	Database Programmer	8/2/2010	Basic DB Design	8/2/2010	Basic Database Manipulation	8/2/2010	Advanced DB Manipulation	5/1/2011
8 14311	Duong, Lee	Programmer	9/1/2014	Basic Web Design	9/1/2014				
9				Master Database Programming					
10				Basic Spreadsheets					
11 09002	Ben Joiner	Clerk	5/20/2010	Advanced Spreadsheets	5/16/2011	Basic Web Design	5/16/2011		
12 13383	Raymond F. Matthews	Programmer	3/12/2012	Basic C# Programming	3/12/2012				
13 09283	Chavez, Juan	Clerk	7/4/2010						
14 04893	Patricia Richards	DBA	6/11/2004	Advanced Database Management	6/11/2004	Advanced Database Manipulation	9/20/2010		
15 13932	Lee, Megan	Programmer	9/29/2013						
	1 02345 2 08273 3 06234 4 03373 5 13567 6 10282 7 09382 8 14311 9 10 11 09002 11 09002 12 13383 13 09283 14 04893	1       02345       Johnny Jones         2       08273       Marco Bienz         3       06234       Jasmine Patel         4       03373       Franklin Johnson, Jr.         5       13567       Almond, Robert         6       10282       Richardson, Amanda         7       09382       Jessica Johnson         8       14311       Duong, Lee         9       10         10       Een Joiner         12       13383       Raymond F. Matthews         13       09283       Chavez, Juan         14       04893       Patricia Richards	1         02345         Johnny Jones         DBA           2         08273         Marco Bienz         Analyst           3         06234         Jasmine Patel         Programmer           4         03373         Franklin Johnson, Jr.         Purchasing Agent           5         13567         Almond, Robert         Analyst           6         10282         Richardson, Amanda         Clerk           7         09382         Jessica Johnson         Database Programmer           8         14311         Duong, Lee         Programmer           9         Polong, Lee         Programmer           10         Clerk         Clerk           12         13383         Raymond F. Matthews         Programmer           13         09283         Chavez, Juan         Clerk           14         04893         Patricia Richards         DBA	1       02345       Johnny Jones       DBA       2/14/1995         2       08273       Marco Bienz       Analyst       7/28/2006         3       06234       Jasmine Patel       Programmer       8/10/2005         4       03373       Franklin Johnson, Jr.       Purchasing Agent       3/15/2002         5       13567       Almond, Robert       Analyst       9/30/2012         6       10282       Richardson, Amanda       Clerk       4/11/2011         7       09382       Jessica Johnson       Database Programmer       8/2/2010         8       14311       Duong, Lee       Programmer       9/1/2014         9       10       Franklin Johnson, Jr.       Purchasing Agent       4/11/2014         9       Programmer       8/20/2010       8/20/2010         10       Franklin Johnson, Jr.       Programmer       9/11/2014         9       Programmer       9/11/2014         10       Franklin Johnson, Jr.       Programmer       9/11/2014         11       09002       Ben Joiner       Clerk       5/20/2010         12       13383       Raymond F. Matthews       Programmer       3/12/2012         13       09283       Chav	102345Johnny JonesDBA2/14/1995Basic Database Management208273Marco BienzAnalyst7/28/2006Basic Web Design306234Jasmine PatelProgrammer8/10/2005Basic Web Design403373Franklin Johnson, Jr.Purchasing Agent3/15/2002Advanced Spreadsheets513567Almond, RobertAnalyst9/30/2012Basic Process Modeling610282Richardson, AmandaClerk4/11/2011709382Jessica JohnsonDatabase Programmer8/2/2010Basic DB Design814311Duong, LeeProgrammer9/1/2014Basic Web Design9Master Database Programming10Basic Spreadsheets1109002Ben JoinerClerk5/20/2010Advanced Spreadsheets1213383Raymond F. MatthewsProgrammer3/12/2012Basic C# Programming1309283Chavez, JuanClerk7/4/20101404893Patricia RichardsDBA6/11/2004Advanced Database Management	1         02345         Johnny Jones         DBA         2/14/1995         Basic Database Management         2/14/2000           2         08273         Marco Bienz         Analyst         7/28/2006         Basic Web Design         3/8/2007           3         06234         Jasmine Patel         Programmer         8/10/2005         Basic Web Design         8/10/2005           4         03373         Franklin Johnson, Jr.         Purchasing Agent         3/15/2002         Advanced Spreadsheets         6/20/2009           5         13567         Almond, Robert         Analyst         9/30/2012         Basic Process Modeling         9/30/2012           6         10282         Richardson, Amanda         Clerk         4/11/2011	1         02345         Johnny Jones         DBA         2/14/1995         Basic Database Management         2/14/2000         Advanced Database Management           2         08273         Marco Bienz         Analyst         7/28/2006         Basic Web Design         3/8/2007         Advance Process Modeling           3         06234         Jasmine Patel         Programmer         8/10/2005         Basic Web Design         8/10/2005         Advanced C# programming           4         03373         Franklin Johnson, Jr.         Purchasing Agent         3/15/2002         Advanced Spreadsheets         6/20/2009           5         13567         Almond, Robert         Analyst         9/30/2012         Basic Process Modeling         9/30/2012         Basic Database Design           6         10282         Richardson, Amanda         Clerk         4/11/2011	1	1   1   1   1   1   1   1   1   1   1

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### **Table name: EMPLOYEE**

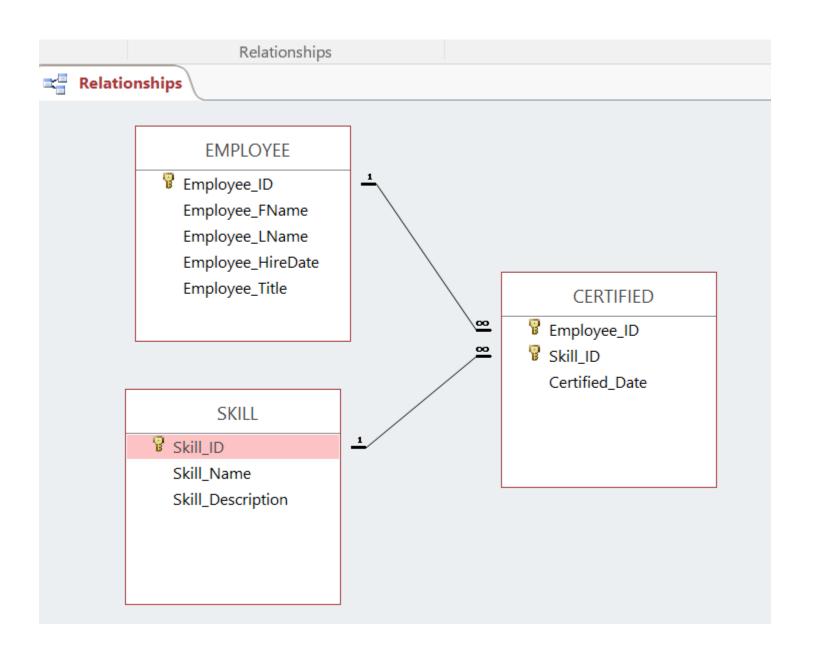
Employee_ID	Employee_FName	Employee_LName	Employee_HireDate	Employee_Title
02345	Johnny	Jones	2/14/1995	DBA
03373	Franklin	Johnson	3/15/2002	Purchasing Agent
04893	Patricia	Richards	6/11/2004	DBA
06234	Jasmine	Patel	8/10/2005	Programmer
08273	Marco	Bienz	7/28/2006	Analyst
90002	Ben	Joiner	5/20/2010	Clerk
09283	Juan	Chavez	7/4/2010	Clerk
09382	Jessica	Johnson	8/2/2010	Database Programmer
10282	Amanda	Richardson	4/11/2011	Clerk
13383	Raymond	Matthews	3/12/2012	Programmer
13567	Robert	Almond	9/30/2012	Analyst
13932	Megan	Lee	9/29/2013	Programmer
14311	Lee	Duong	9/1/2014	Programmer

### **Table name: CERTIFIED**

Employee ID	Skill ID	Certified Date
02345	100	2/14/2000
02345	110	8/9/2001
02345	180	2/14/2003
03373	120	6/20/2009
04893	180	6/11/2004
04893	220	9/20/2010
06234	110	8/10/2005
06234	200	8/10/2005
06234	210	1/29/2010
08273	110	3/8/2007
08273	190	8/19/2010
09002	110	5/16/2011
09002	120	5/16/2011
09382	140	8/2/2010
09382	210	8/2/2010
09382	220	5/1/2011
13383	170	3/12/2012
13567	130	9/30/2012
13567	140	5/23/2013
14311	110	9/1/2014

### Table name: SKILL

Skill_ID	Skill_Name	Skill_Description
100	Basic Database Management	Create and manage database user accounts.
110	Basic Web Design	Create and maintain HTML and CSS documents.
120	Advanced Spreadsheets	Use of advanced functions, user-defined functions, and macroing.
130	Basic Process Modeling	Create core business process models using standard libraries.
140	Basic Database Design	Create simple data models.
150	Master Database Programming	Create integrated trigger and procedure packages for a distributed environment.
160	Basic Spreadsheets	Create single tab worksheets with basic formulas
170	Basic C# Programming	Create single-tier data aware modules.
180	Advanced Database Management	Manage Database Server Clusters.
190	Advance Process Modeling	Evaluate and Redesign cross-functional internal and external business processes.
200	Advanced C# Programming	Create multi-tier applications using multi-threading
210	Basic Database Manipulation	Create simple data retrieval and manipulation statements in SQL.
220	Advanced Database Manipulation	Use of advanced data manipulation methods for multi-table inserts, set operations, and correlated subqueries.



## Agent – Customer Database

	A_NAME	A_PHONE	A_ADDRESS	ZIP	HIRED	YTD_PAY	YTD_FIT	YTD_FICA	YTD_SLS	DEP
Ale	x B. Alby	713-228-1249	123 Toll, Nash, TN	37119	01-Nov-2000	26566.24	6641.56	2125.30	132737.75	3
Lea	ah F. Hahn	615-882-1244	334 Main, Fox, KY	25246	23-May-1986	32213.78	8053.44	2577.10	138967.35	0
Joh	n T. Okon	615-123-5589	452 Elm, New, TN	36155	15-Jun-2005	23198.29	5799.57	1855.86	127093.45	2

A\_NAME = Agent name YTD\_PAY = Year-to-date pay

A\_PHONE = Agent phone YTD\_FIT = Year-to-date federal income tax paid YTD\_FICA = Year-to-date Social Security taxes paid

ZIP = Agent zip code YTD\_SLS = Year-to-date sales

HIRED = Agent date of hire DEP = Number of dependents

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# Agent - Customer Database London Line Customer file 1.5

C_NAME	C_PHONE	C_ADDRESS	C_ZIP	A_NAME	A_PHONE	TP	AMT	REN
Alfred A. Ramas	615-844-2573	218 Fork Rd., Babs, TN	36123	Leah F. Hahn	615-882-1244	T1	100.00	05-Apr-2012
Leona K. Dunne	713-894-1238	Box 12A, Fox, KY	25246	Alex B. Alby	713-228-1249	T1	250.00	16-Jun-2012
Kathy W. Smith	615-894-2285	125 Oak Ln, Babs, TN	36123	Leah F. Hahn	615-882-2144	S2	150.00	29-Jan-2013
Paul F. Olowski	615-894-2180	217 Lee Ln., Babs, TN	36123	Leah F. Hahn	615-882-1244	S1	300.00	14-Oct-2012
Myron Orlando	615-222-1672	Box 111, New, TN	36155	Alex B. Alby	713-228-1249	T1	100.00	28-Dec-2012
Amy B. O'Brian	713-442-3381	387 Troll Dr., Fox, KY	25246	John T. Okon	615-123-5589	T2	850.00	22-Sep-2012
James G. Brown	615-297-1228	21 Tye Rd., Nash, TN	37118	Leah F. Hahn	615-882-1244	S1	120.00	25-Mar-2013
George Williams	615-290-2556	155 Maple, Nash, TN	37119	John T. Okon	615-123-5589	S1	250.00	17-Jul-2012
Anne G. Farriss	713-382-7185	2119 Elm, Crew, KY	25432	Alex B. Alby	713-228-1249	T2	100.00	03-Dec-2012
Olette K. Smith	615-297-3809	2782 Main, Nash, TN	37118	John T. Okon	615-123-5589	S2	500.00	14-Mar-2013

C\_NAME = Customer name
C\_PHONE = Customer phone
C\_ADDRESS = Customer address
C\_ZIP = Customer zip code

A\_NAME = Agent name
A\_PHONE = Agent phone
TP = Insurance type

AMT = Insurance policy amount, in thousands of \$

REN = Insurance renewal date

SOURCE: Course Technology/Cengage Learning

## Agent – Customer Database

FIGURE 2.1

**Linking relational tables** 

#### Table name: AGENT (first six attributes)

AGENT_CODE	AGENT_LNAME	AGENT_FNAME	AGENT_INITIAL	AGENT_AREACODE	AGENT_PHONE
501	Alby	Alex	В	713	228-1249
502	Hahn	Leah	F	615	882-1244
503	Okon	John	T	615	123-5589

### Link through AGENT\_CODE

#### Table name: CUSTOMER

CUS_CODE	CUS_LNAME	CUS_FNAME	CUS_INITIAL	CUS_AREACODE	CUS_PHONE	CUS_INSURE_TYPE	CUS_INSURE_AMT	CUS_RENEW_DATE	AGENT_CODE
10010	Ramas	Alfred	A	615	844-2573	T1	100.00	05-Apr-2012	502
10011	Dunne	Leona	K	713	894-1238	T1	250.00	16-Jun-2012	501
10012	Smith	Kathy	W	615	894-2285	S2	150.00	29-Jan-2013	502
10013	Olowski	Paul	F	615	894-2180	S1	300.00	14-Oct-2012	502
10014	Orlando	Myron		615	222-1672	T1	100.00	28-Dec-2013	501
10015	O'Brian	Amy	В	713	442-3381	T2	850.00	22-Sep-2012	503
10016	Brown	James	G	615	297-1228	S1	120.00	25-Mar-2013	502
10017	Williams	George		615	290-2556	81	250.00	17-Jul-2012	503
10018	Farriss	Anne	G	713	382-7185	T2	100.00	03-Dec-2012	501
10019	Smith	Olette	K	615	297-3809	S2	500.00	14-Mar-2013	503

SOURCE: Course Technology/Cengage Learning

Database name: Ch02\_InsureCo