

# Nadeem Ali

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## Summary

L2 Trading Support | Dev-Ops and AWS |Automation Expert | Python/Shell Scripting/SQL | ITIL Foundation  
Certified ITRS Geneos Specialist

## Experience



### Technical Specialist

Fidelity International

Jan 2023 - Present (1 year 5 months)

- Specialisation in trading systems, with a focus on Charles River Trading as Technical Specialist.
- Proficient in analysing, managing and integrating Charles River Trading platform, OMS and FIX Protocol.
- Skilled in technologies like Python, SQL, linux and shell scripting for Trading system enhancements
- Experience in DevOps and AWS practices for continuous integration and deployment within Trading environment
- Proven track record in implementing robust risk management frameworks within Trading system and engineering new solutions within time and budget.
- Strong project management skills, leading complex Trading system implementation projects on time and within budget and providing technical support
- Effective communication with traders, portfolio managers, and stakeholders within Trading environment to align system solutions with business objectives



### Support Engineer III

Amazon

Mar 2022 - Jan 2023 (11 months)

- Work on seller issues while registering and provide support for their queries.
- Upgrade system and apps for latest patches. Also, merge branches and fix pipeline issue.
- Work on multiple issues which needs debug and root cause findings.
- Work on Java based application and update/modify the code whenever required.
- Work on automations to auto-heal tickets coming from sellers and help other teams by providing support as Away teams.
- Work on AWS account for various services (IAM, CloudWatch, DynamoDB to name a few)



### Senior Analyst Programmer

Fidelity International

Feb 2018 - Mar 2022 (4 years 2 months)

- Worked in Research System as L2 support and helped analysts to write the research effortlessly on supporting apps.
- Rectify errors and conduct trial runs to ensure programs produce desired results.
- Develop, analyse, and refine programs, incorporating workflow charts and client feedback.

- Provide cost advice and design recommendations while testing software patches.
- Monitor system operations, detecting and addressing potential issues promptly.
- Mentor new team members and spearhead discussions on migrating applications to AWS and adopting DevOps practices.



## Software Engineer

Deutsche Bank

Dec 2014 - Jan 2018 (3 years 2 months)

- Documented design specifications, installation instructions, and other system-related information.
- Collaborated with engineers or software developers to select appropriate design solutions or ensure the compatibility of system components.
- Provided technical guidance or support for the development or troubleshooting of systems.
- Evaluated current or emerging technologies to consider factors such as cost, portability, compatibility, or usability.
- Mentored new members of the team with the required skills and expertise of the system.
- Been appointed as Shift Lead within the first 8 months of joining.

## Education



### Dr. A.P.J. Abdul Kalam Technical University

Bachelor of Technology (B.Tech.), Computer Science

Aug 2010 - Jun 2014

B.Tech with Computer Science and Engineering



### Central Board of Secondary Education

Intermediate, Science

May 2008 - Jun 2010

Science Stream

## Licenses & Certifications



ITIL foundation - PeopleCert

GR750392036NA



Python - HackerRank



REST API - HackerRank

## Skills

Technical Support • Automation • Python (Programming Language) • Trading Systems • Foreign Exchange (FX) Trading • DevOps • Amazon Web Services (AWS) • Data Engineering • Proactive Monitoring • Infrastructure as code (IaC)