

# Software Requirements Specification (SRS)

**Project Title:** SmartGov Access System

**Version:** 1.0

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## 1. Introduction

### 1.1 Purpose

The purpose of this document is to define the functional and non-functional specifications for the SmartGov Access System: a secure, biometric and NFC-based platform for accessing digital government services and making authenticated payments.

### 1.2 Scope

This system allows users to:

- Authenticate using biometric identifiers (fingerprint or iris scan)
- Request government services (e.g., birth certificate issuance)
- Authorize and execute payments via NFC (smart card or linked bank account)
- Support delegated access with biometric approval from payer

### 1.3 Audience

- Developers
  - System Architects
  - Product Owners
  - Government Digital Service Teams
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## 2. Overall Description

### 2.1 Product Perspective

The system will be modular and API-centric, composed of:

- Biometric authentication module

- Government service request module
- NFC-based payment engine
- Admin dashboard (optional)

## 2.2 Product Functions

- Authenticate user identity biometrically
- Present available services
- Confirm payment via NFC card (linked to a verified identity)
- Support multi-party approval (requester and payer)

## 2.3 User Classes

- **Citizen:** Requests services, authenticates, initiates payments
- **Payer (optional):** Approves payments with biometric validation
- **Admin:** Reviews logs and monitors transactions

## 2.4 Operating Environment

- Web application (desktop/mobile)
- NFC-compatible hardware or simulation tools
- Internet-connected environment

## 2.5 Assumptions & Dependencies

- NFC simulations will be used for PoC
- Biometrics will be mocked initially (HTML button or camera input)
- Payment gateway will be simulated

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## 3. System Features

### 3.1 Biometric Authentication

- Users must provide a fingerprint or iris scan to access any service.
- A mock API will simulate biometric check.
- Tokens will be issued for successful authentication.

### 3.2 Government Services

- Users choose from a list of services (e.g., birth certificate, ID renewal).
- Each service includes: service ID, name, fee, documentation needed.
- Service request is validated and stored with metadata.

### 3.3 NFC Payment Authorization

- Payment only possible after authentication
- User taps NFC-enabled card or mobile wallet
- The system verifies card ownership via biometric token
- Payment record is saved and linked to the request

### 3.4 Delegated Payment

- A different person may pay on behalf of the requester
- Payer must authenticate biometrically
- Consent is logged and time-stamped

### 3.5 Logging and Audit

- All authentication and payment attempts are logged
- Failed biometric attempts are monitored
- Service records can be exported

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## 4. Non-Functional Requirements

ID	Requirement
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NFR-1	Response time for service request < 2s
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NFR-2	Authentication and payment fully encrypted
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NFR-3	Biometric data not stored in raw format
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NFR-4	99.5% availability for core services
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NFR-5	All logs retained for 90 days minimum
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## 5. External Interfaces

### 5.1 User Interface

- Frontend: React or HTML/CSS
- Service selection UI
- Biometric check button or input
- NFC tap confirmation view
- Payment status screen

### 5.2 API Interface

- **POST /authenticate** – Validates biometric input
- **GET /services** – Lists all available services
- **POST /request-service** – Initiates service request
- **POST /pay** – Confirms NFC payment
- **POST /approve-payment** – Biometric approval for third-party

### 5.3 Database Interface

- PostgreSQL / MongoDB for persistence
- Tables: Users, Requests, Payments, Logs

### 5.4 Hardware Interface

- NFC reader or NFC mobile emulator
- (Optional) Biometric scanner or camera input simulation

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## 6. Data Requirements

Table	Fields
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Users	user_id, name, national_id, biometric_hash
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Services	service_id, name, fee, status
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Table	Fields
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Requests	request_id, user_id, service_id, timestamp, status
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Payments	payment_id, request_id, payer_id, method, timestamp, status
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Logs	log_id, type, user_id, event, timestamp
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## 7. Constraints

- Must comply with data privacy and security standards
  - Biometric data must never be stored as plain text
  - Use simulation tools only in development mode
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## 8. Future Enhancements

- Integration with real biometric hardware
  - Support for facial recognition
  - Direct API link to e-Government systems
  - Blockchain audit trail for transactions
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## 9. Approval & Version History

Version	Date	Changes
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1.0	July 2025	Initial version created by Nader Elabed
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**End of SRS Document**