

Nadia Pinos

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Sioux Falls, SD

PROFESSIONAL SUMMARY

Versatile and dynamic professional with a proven track record in customer service and rapport, demonstrated during my years of experience in the front-end food industry. Skilled in both technical and creative arenas, experience with applications like Github and languages such as in C/C++/C#. Adept in multitasking and adaptability, enhancing team efficiency and customer satisfaction. Always excited at the chance to strengthen and gain new skills.

SKILLS

Order Accuracy and Delivery	C/C++/C#	Experience with Adobe
Customer Service and Rapport	Familiar with HTML	applications, Quartus, React,
Team Player	Adaptable and Flexible	Visual Studio Code and
Creative	Advanced Mathematics	Github

PROFESSIONAL EXPERIENCE

Walmart Deli

August 2024 - Present

Deli Associate

- Kept records related to inventory management or ordering activities accurately updated
- Trained new staff members on proper food preparation and safety procedures
- Verified freshness of food and ingredients by checking for quality and rotating stock
- Organized daily tasks according to priority level in order to meet production deadlines
- Excelled in customer communication by maintaining transparency and building rapport, ensuring a positive experience and trust in service

The Collegian

August 2023 - May 2025

Editor / Social Media Promoter

- Created digital graphics to promote corresponding stories on social media accounts
- Organized, created, and published posts to multiple social media accounts daily
- Actively informed on campus events at South Dakota State University
- Reviewed and revised each of the written articles published each week
- Distributed physical copies of newspapers around campus

PROFESSIONAL EXPERIENCE CONT.

Look's Marketplace

February 2022 - August 2024

Waitress

- Demonstrated proactive problem-solving by maintaining cleanliness and anticipating operational needs, ensuring smooth service flow and a positive customer experience
- Worked with POS system to place orders, manage bills and handle carryout items
- Maintained knowledge of specials and currently available items to help provide guests with informative menu descriptions
- Offered after-hours assistance for an official Sioux Falls mayoral event, contributing to event preparation and execution

Burger Time

June 2018 - April 2021

Cashier & Fry Cook

- Prepared multiple orders simultaneously during rush hours with high accuracy rate
- Operated cash register for cash, check and credit card transactions
- Restocked and organized prep work
- Cleaned and maintained fryers and grills

EDUCATION

BA in Computer Science Candidate

South Dakota State University, Expected graduation May 2026*

High School Diploma

Washington High School, May 2021

EXTRACURRICULARS AND ACHIEVEMENTS

- 2024 Dean's List (Spring and Fall Semesters)
- Association for Computing Machinery (ACM) Club Member
- Social Media and Graphic Design assistance for SDSU African Student Association
- Creative hobby in Photography, consistently adding to online portfolio