

## Scenario 1:

purchasing an article of clothing  
from an online store

homepage of  
clothing brand  
website

click on category  
of clothing

category of  
clothing picked

click on wanted  
item(s)

picked clothing  
item

select size and  
quantity

picked clothing  
item with selected  
size and quantity

click "add to  
cart"

cart with selected  
item(s)

press "checkout"

contact and  
payment  
information

fill out required  
information

review order

press "place  
order"

scenario 2:

finding an underwater basket weaving  
video on YouTube

YouTube  
homepage

click on  
search bar



search bar  
with suggestions

type in "underwater  
basket weaving"



results for  
search

scroll through  
options and  
select one  
to watch

### scenario 3:

setting up email on your mobile phone

email  
app on  
iphone

press "edit"  
in top  
right corner



options to  
delete and  
add mailbox

press "New  
Mailbox..."



new mailbox  
setup with  
name and  
mailbox  
location

type in  
name for  
mailbox and  
press mailbox  
location



options for  
mailbox  
location

select desired  
mailbox location



screen showing  
name and  
chosen mailbox  
location

press "save"