

# NADIM UDDIN

## STUDENT

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Cardiff, Wales

### ABOUT ME

I am a quick learning, diligent and friendly student. I am incredibly persistent with my work which is what allows me to produce substantial results. I am an avid learner who always puts the work first and I have been involved in many projects in which I directed as a team leader.

### WORK EXPERIENCE

#### AGENCY WORKER - WAITER

Times4Recruitment  
Cardiff  
2021-2022

- Comprehensive experience providing exceptional customer service in distinct roles ranging from waiting to cleaning.
- Adept at handling multiple customer requests and queries in a quick, courteous and professional manner.

#### AGENCY WORKER - CONCERT STEWARD

Times4Recruitment  
Cardiff  
2021-2022

- Extensive experience handling a plethora of jobs with a developed ability to adapt to changing scenarios and atmospheres.
- Strong capacity to guide dissatisfied customers while building satisfaction amongst customers.

#### WAITER

Mango House  
Cardiff  
2018-2020

- Gained experience managing time and effectively multitasking while waiting 20 tables across 2 floors.
- Refined ability to handle disgruntled customers and worked to increase customer satisfaction.
- Provided reliable and effective customer service, up to 200 people daily, while developing a strong work ethic.

### EDUCATION

#### GCSE'S

Willows High School, Cardiff  
2016-2021  
11 A\*-A including Maths and English.

#### A - LEVELS

St David's Catholic College  
2021-2023  
Predicted grades  
Maths - A  
Business - A  
Economics - A  
Welshbacc - Distinction

### SKILLS

#### TECHNICAL

MS Excel  
- Formulas  
- Pivot Tables  
- Modelling

Basic HTML skills which are being developed upon.

Basic CSS skills which are being developed upon.

### REFERENCES

#### PAUL THOMAS

Teacher  
pthomas@stdavidscollege.ac.uk

#### DAI DULY

Director of learning and teaching  
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#### TOM CONSTANT

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