

NADYA BABENKO

CONTACT FORM

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SKILLS

Python
JavaScript
Node.JS
SQL
React
Networking
SaaS (XCritical, Beatrix)
Django
Render

EDUCATION

Full Stack Developer Developer Institute

March 2023 - November 2023,
Ramat Gan

Translator / Interpreter the BSU University

2012-2017, Minsk

Bachelor Degree in translation
(German and the English
Language), _ the BSU University.
The Diploma was notified in
Jerusalem.

LANGUAGES

English	◆◆◆◆◆
Russian (native)	◆◆◆◆◆
Hebrew	◆◆◆◆◆
German	◆◆◆◆◆

PROFILE

Dedicated software engineering enthusiast with a strong motivation to excel and a diligent work ethic. Experienced in Python, JavaScript based programming with a previous background as a Technical Support. Demonstrates a strong sense of professionalism, excelling under pressure. Dedicated to delivering exceptional customer support and resolving technical issues to ensure a positive customer experience.

TECHNICAL PROJECTS

- **Google Books API** . A project created with the HTML and CSS also, React app., the use of useState(), axios and google Books API
- **Django Marketplace. (Github)**. A Marketplace application which allows users to post their goods, price and also there is a possibility to chat with the customers. Creation of Users.Superusers and forms
- **Django CRM Application (Github)**. A project created with the Django, connection and receiving the results from MySQL.
- **Tic Tac Toe Game (Github)**. A project created with Python only. It it the play with the computer with the popular game Tic Tac Toe

WORK EXPERIENCE

Customer Support

2022 - Present, Netanya

Alfa Israel Assistance Company

- Worked with clients in different languages, chatting and communications with them via emails, calls, messengers.
- Worked with the SaaS system.
- Finding and helping people solving their daily issues with their living in Israel
- Working with the clients database

Back Office manager

2020 - 2022, Tel Aviv

Finance company Tendo

- Worked with the clients system CRM, managing and receiving calls with colleagues, emails, leading the documentation.
- Experienced with google spreadsheets, Excel , Outlook, MO Products;
- Checked bank depositing slips and checked deposits with banks;
- Experienced in Chargeback procedure (resolved clients Disputes, understandance the full circle of the clients disputes) and experienced in Protesting transactions.

Freight Cargo operational Manager

2017 - 2018, Minsk

Freight company JENTY

- Carried out cargo transportations;
- Provided communications with European customers via email and phone calls;
- Controlled and organization transportations for the entire route;
- Translated documents from Russian to English / German language vise versa.