19. User Guide:

Every user can browse the system products but, the user must have a customer account to order any of them, or a seller account to offer new products on the system. To perform any process, you may need the help of this guide.

1- Create an account:

1) Choose Sign Up from the navigation bar to open the Sign-Up form.
2) In the Sign-Up form, fill in the required fields.
3) Click on (Sign Up) button.

Note: you can choose to have a seller account if you want to sell products through the website, or a customer account if you want to buy products.

Figure 1.1 Choose Sign Up from the navigation bar.

Figure 1.2 Sign Up form

2- Login to your account:

1) Choose login from the navigation bar to open the login form as shown in figure 2.1.
2) In the login form, fill in the required fields.
3) Click on (Login) button.
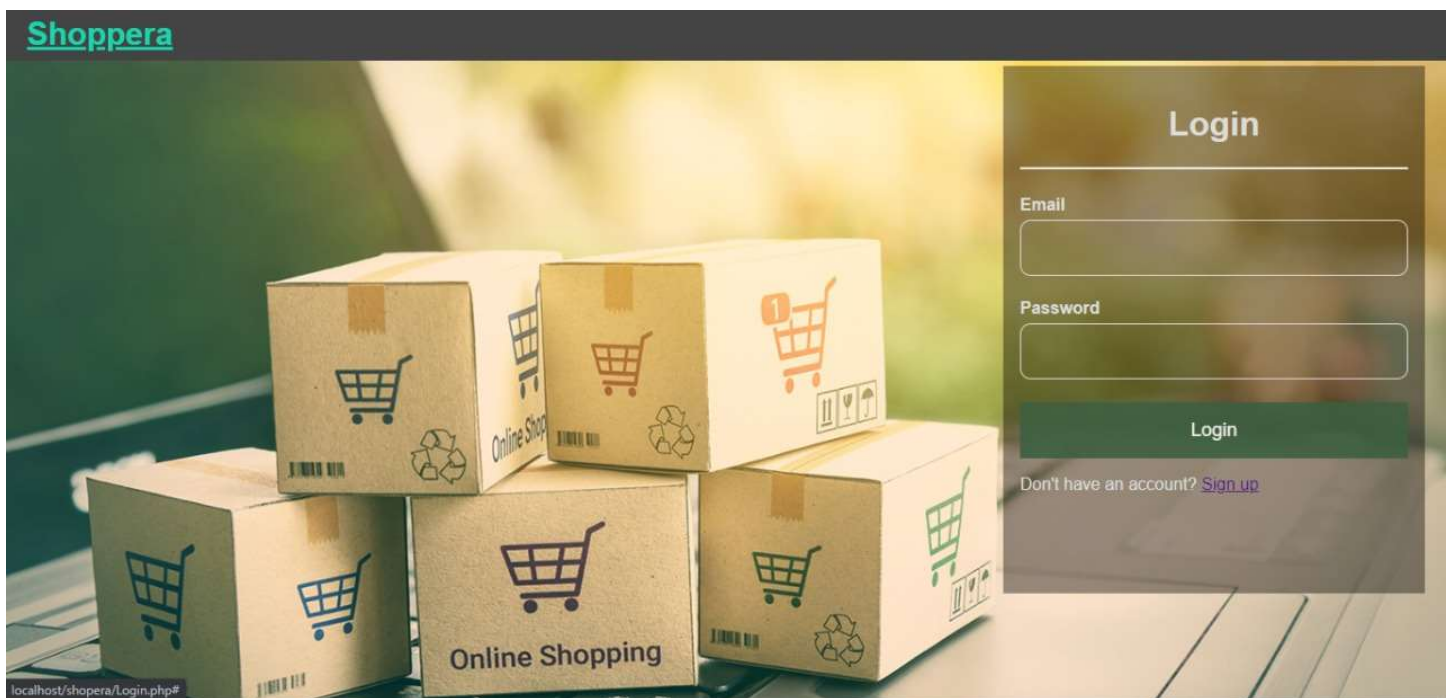

Figure 2.1 Choose Login from the navigation bar.

Figure 2.2 Login form.

3- Open profile:

1) Login to your account.
2) From the navigation bar click on (your username).
3) A new page will open containing your information.

Note: Sellers have ranks based on the number of items they sold, and customers have ranks based on the number of orders they made.

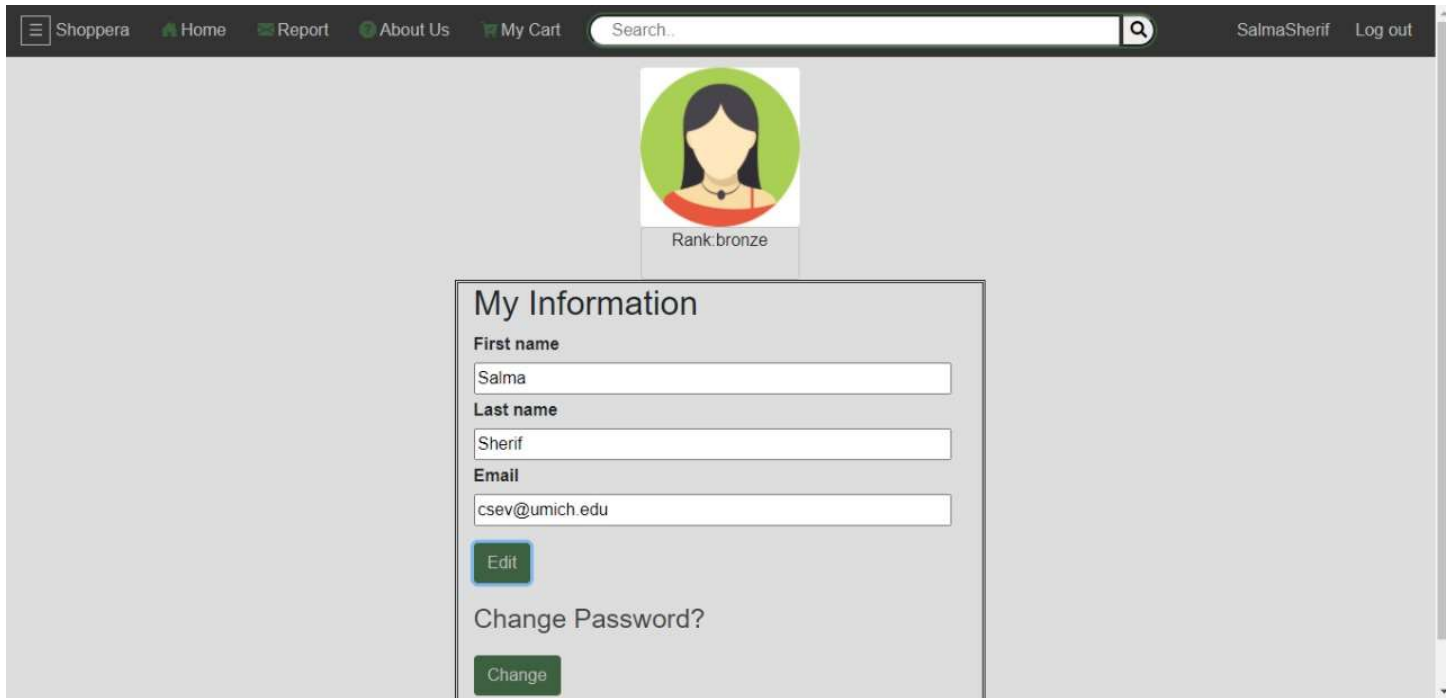*Figure 3.1 Example for a registered seller navigation bar.*
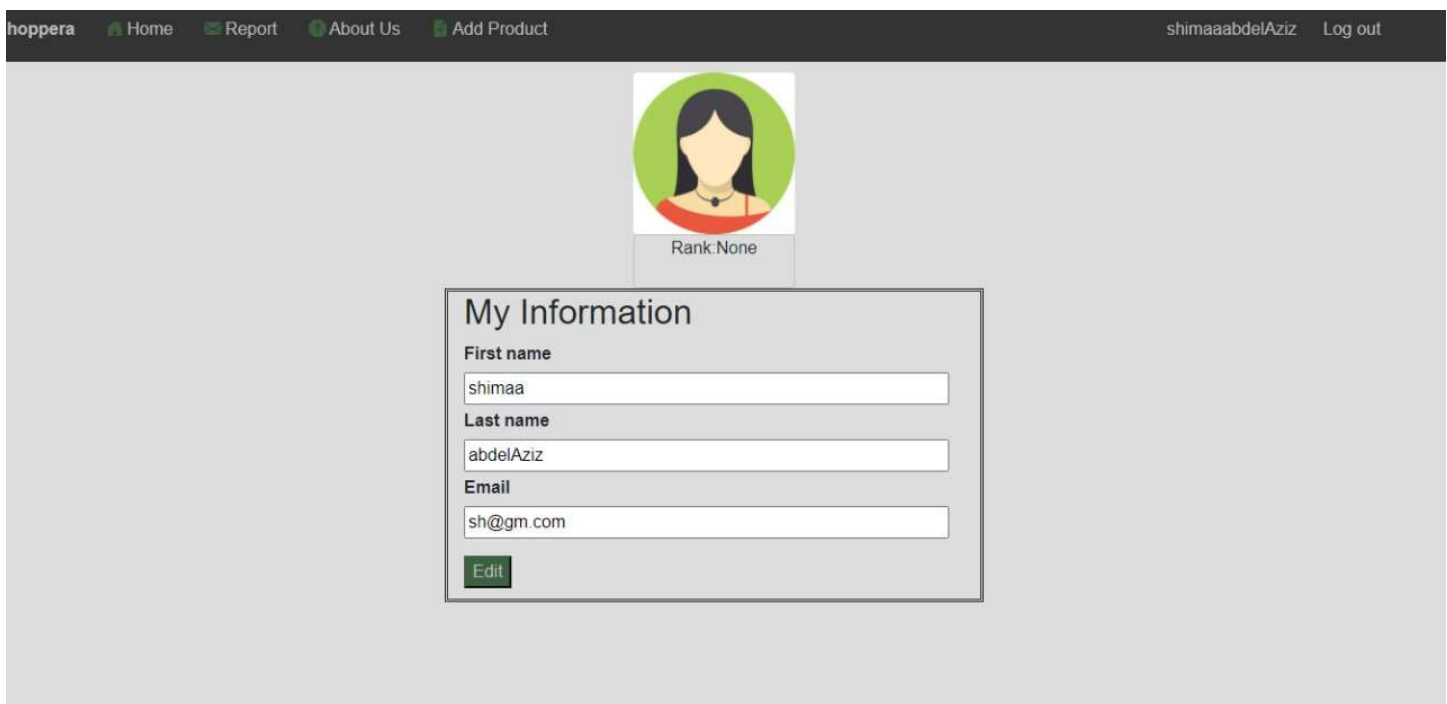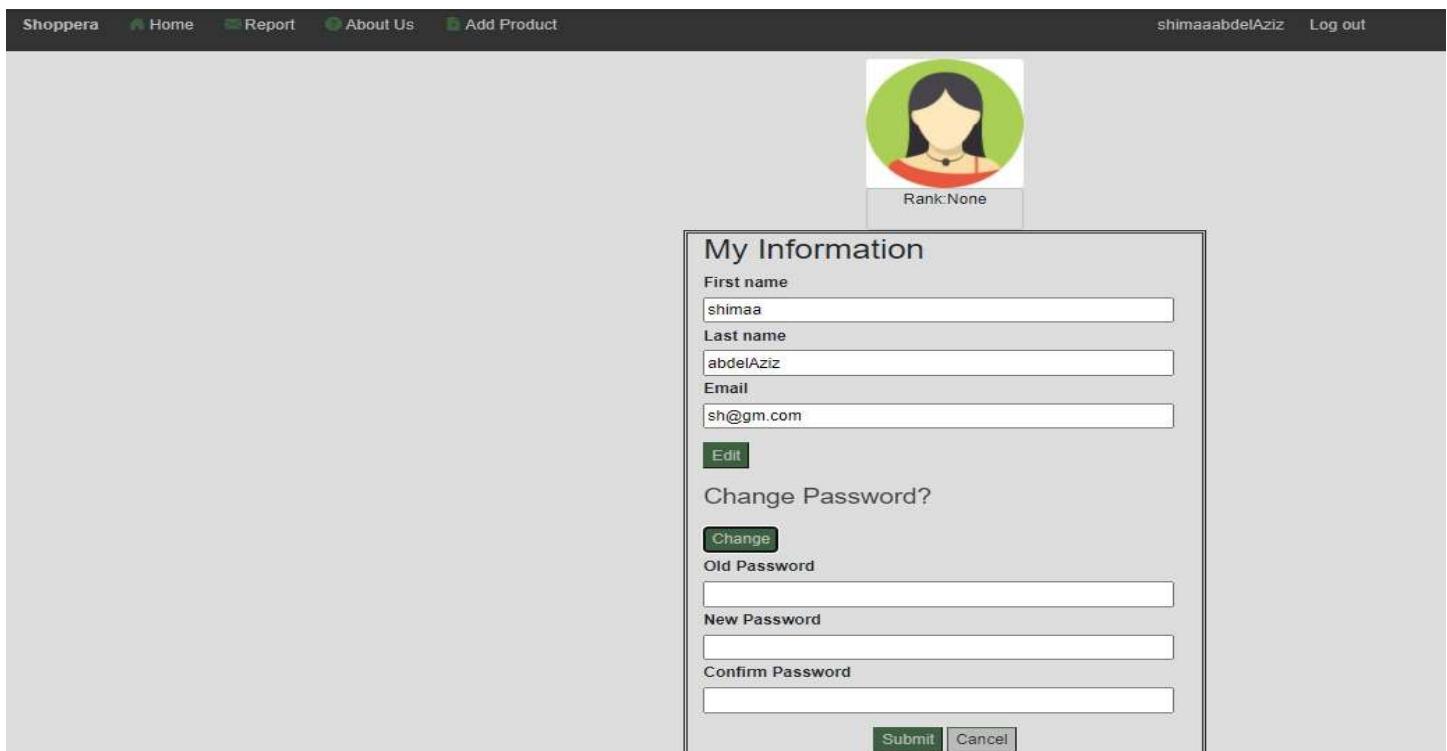

Figure 3.2 Example for a registered seller profile.

4-Edit information:

1) Login to your account.
2) Open your profile.
3) Click on (Edit) button.
4) Edit your information.
5) If you want to change your account password, click on (Change) button.
6) Click on (Submit) button.

Figure 4.1 Profile page after clicking on Edit button.

Figure 4.2 Profile page after clicking on Change button.

5-Browse products:

1) Search for the product you want by typing its name in the search bar, then click on the search button.

Or, click on the menu button to open the side bar, choose the category you want, then choose the product you want from the category page.
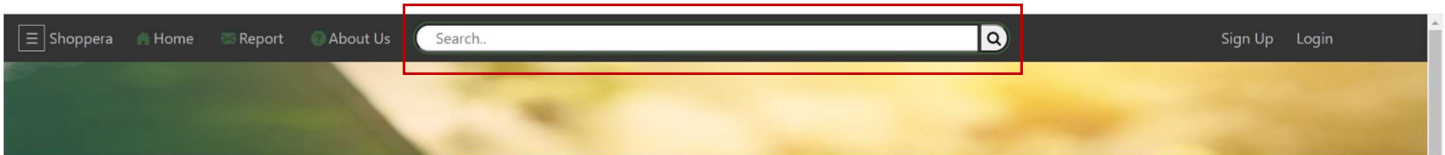

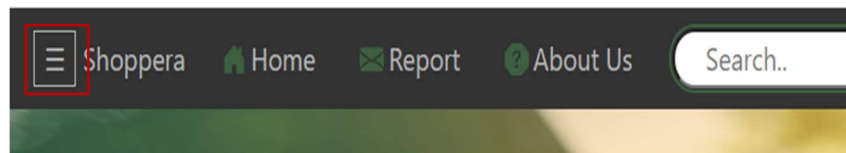*Figure 5.1 Search using search bar.*
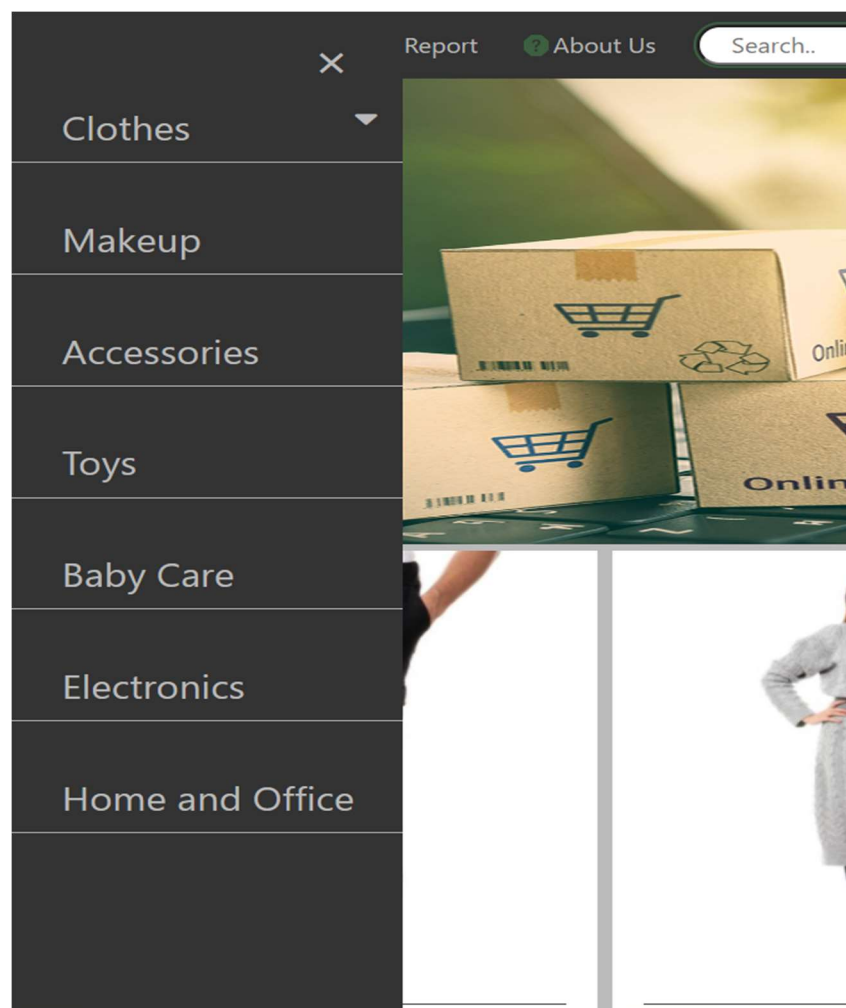

Figure 5.2 Menu button.

Figure 5.3 Side bar.

6- View product details:

1) Browse product.
2) Click on the product image.
3) A new page will open containing the product details.

Figure 6.1 Product description page.

7- Add a product to your cart:

1) Login to your customer account.
2) Browse products.
3) Choose the product you want to add to your cart.
4) From the product card select the number of items of this product.
5) Click on (Add to Cart) button.

Figure 7.1 Example for a product card.

Figure 7.2 Selecting number of items.

8-Remove a product from the cart:

1) From the navigation bar choose (My Cart).
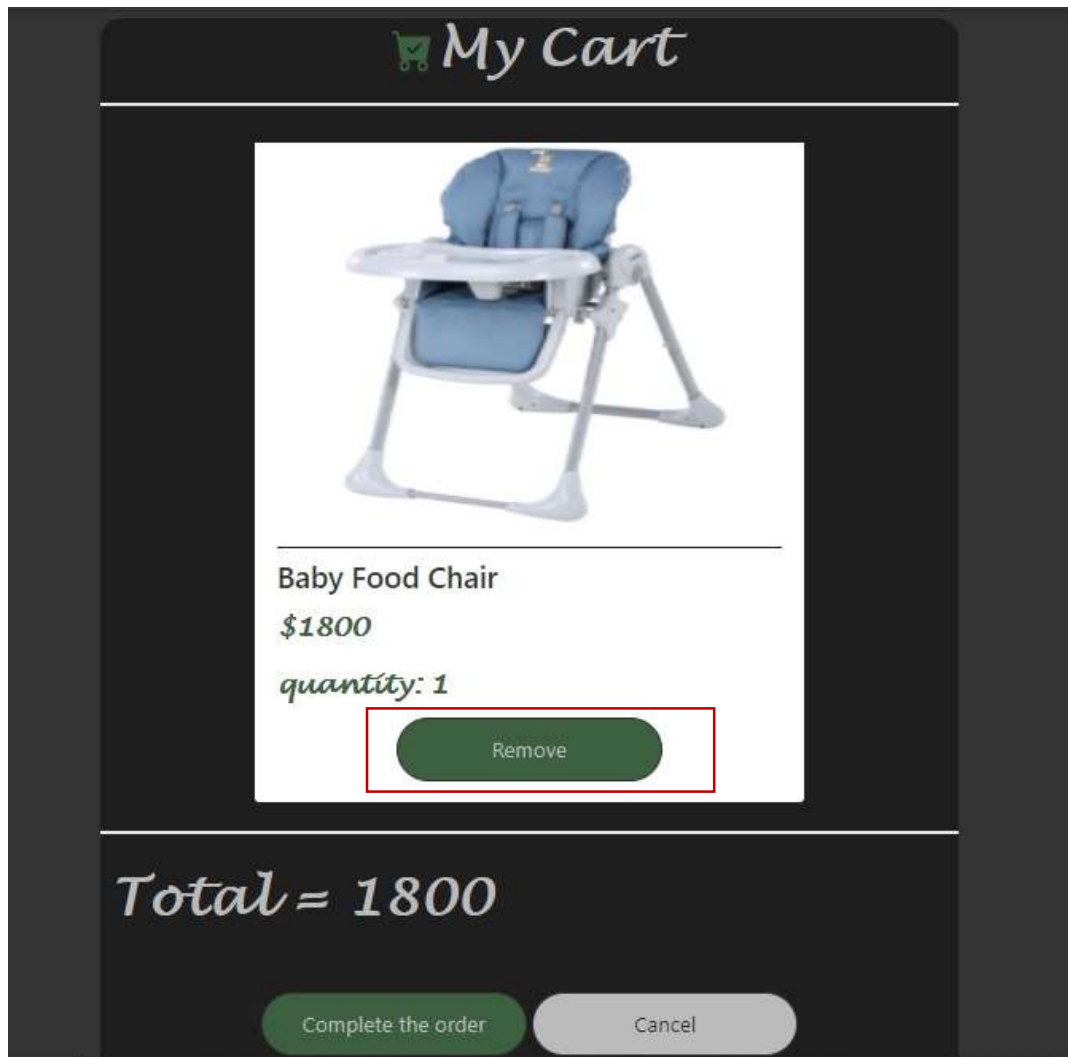2) Remove the undesired product by clicking on (Remove) button.

Figure 8.1 (My Cart) page

9- Order a product:

1) Login to your customer account.
2) Browse products.
3) Add the desired products to your cart.
4) From the navigation bar choose (My Cart).
5) Click on (Complete the Order) button.
6) A new page will open, fill in the required fields to confirm payment.
7) Click on (Confirm Payment) button.
8) Another page will open displaying order information, click on (Place Order) button to complete the order.

Figure 9.1 (Confirm Payment) page.

Figure 9.2 (Place Order) page.

10-Rate a product:

1) Login to your customer account.
2) Click on the image of the product you want to rate.
3) The product description page will open.
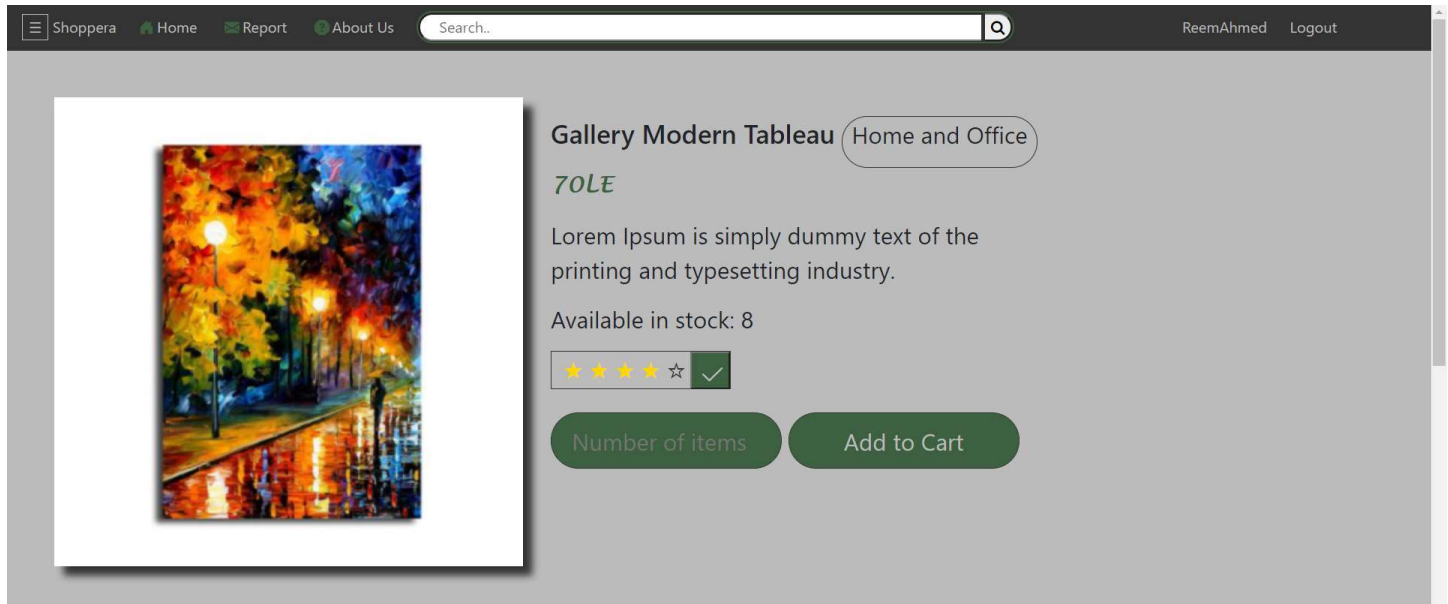4) Rate the product from one star to five stars.
5) Click on (✔) button.

Figure 10.1 Example for product rating.

11-Report a problem:

1) From the navigation bar choose (Report).
2) Fill in the required fields.
3) Click on (Submit) button.

Figure 11.1 (Report a Problem) page.

12-Know information about the website:

1) From the navigation bar choose (About Us).
2) A page will open containing information about the website.

WELCOME TO SHOPPERA

Our history

Shoppera, an online retail company in Egypt. It was established in 2020 with a vision and goal to become a one-stop shop (one-stop shop) for retail in Egypt with the application of best practices.
Delivery service is available all over Egypt.
Shoppera gives you the largest range of products competitive price.
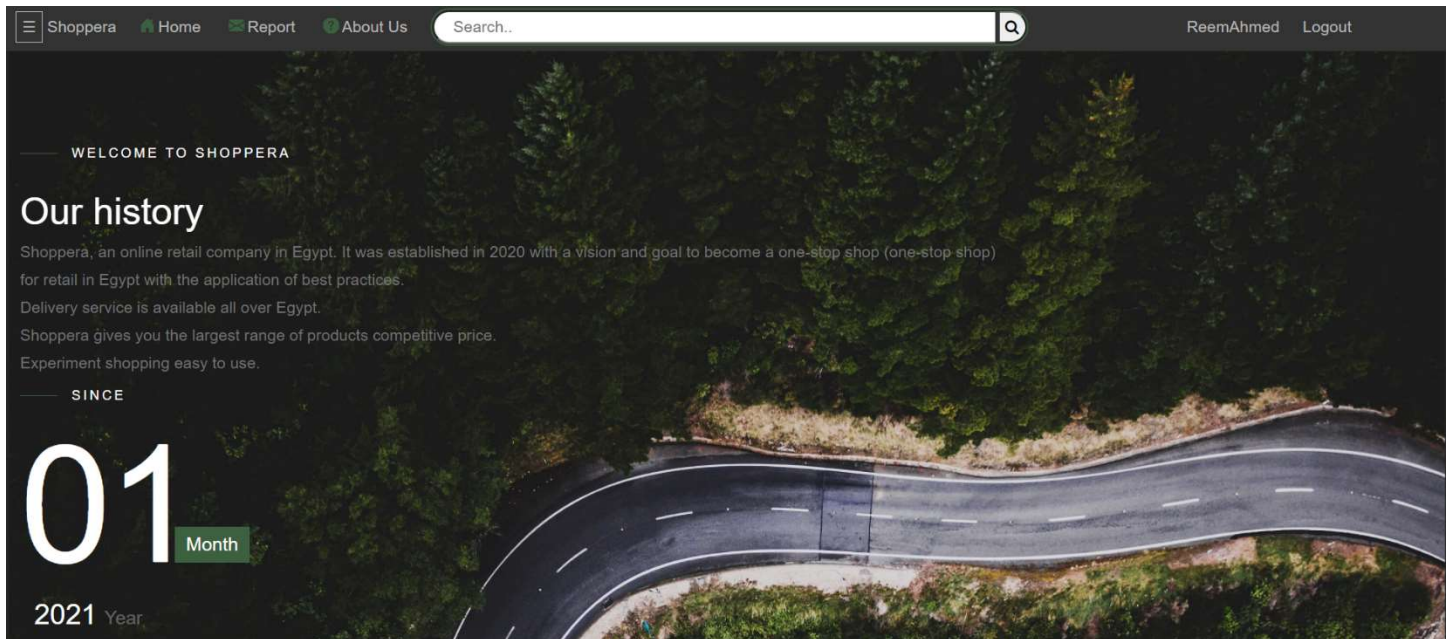Experiment shopping easy to use.

SINCE

01 Month

2021 Year

Figure 12.1 (About Us) page.