



■ PIANAT.AI

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## Dashboard Report

### Comprehensive Analysis Report

Generated on: 2025-11-11 15:13:47

#	Control Code	Control Name
1	C1894	here is a new control
2	C1890	best practicies5
3	C1889	safe guard5
4	C1883	Reconciliation
5	C1873	test 16-8
6	C1872	test 14-8
7	C1854	3.1 Incident Management 11111
8	C1841	Monitoring customer feedback across all ATMs once they execute a transaction through the ATM
9	C1840	Monitoring customer feedback across all branch touchpoint once they visit the branch. (CMS)
10	C1839	Monitoring customer feedback across the Call Center once they end a call with Call Center Unit
11	C1838	Monitoring customer feedback across the internet banking platform through the link survey that appears in the pop message once they out of the page.
12	C1837	Monitoring customer feedback across their facebook inquiries being handled by Call Center Unit on monthly basis
13	C1836	Automated transaction monitoring system with alert security
14	C1617	1.4.4.c Metrics

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