## Controls Dashboard Report

Governance, Risk & Compliance Management

## **Executive Summary**

This report provides a comprehensive overview of the bank's control management system as of October 03, 2025. Key Metrics:

Total Controls: 1,880
Unmapped Controls: 683
Pending Preparer: 1,873
Pending Checker: 11
Pending Reviewer: 29
Pending Acceptance: 4

## **Controls by Department**

Department	Controls Count	
Madinty	69	
Maadi 9 St	69	
Zahraa EL Maadi	69	
Kafr Sakar	69	
Miami	69	
Garden City	69	
Marketing	18	
Sustainability	13	
Belbais	69	
Mahalla ElKobra	69	
SME Risk	50	
Consumer Operations	37	
Roushdy	69	
Fakous	69	
Collections	29	
Haram	69	
Heliopolis Andalos	69	
DSU	16	
Corporate Communication	35	
Branches Regional Operation	9	

Nasr City	69
Legal	7
Port Said	69
Sheraton	69
10th of Ramadan	71
Shobra El khima	69
Insurance	11
bank @ Work - Sales	1
October Plaza	69
SMEs Business	11
Capital and Provision Management	13
Dokki	69
Mansoura	69
Sohag Nile St.	69
Security	10
Organization	13
Treasury Back Office	19
6 Of October	69
Bani Sweif	69
Shooting Club	69
Tanta - AlGeish	69
Direct Investments	16
Hurghada	69
Compliance	16
Louran	69
Remittance	26
IT	34
Korba	69
General Admin	26
Lebanon	69
Shariaa	40
Zakazik Awkaff Buil.	69
Farskour	69
Fayoum	69
Aswan	69
Alexandria Fouad St.	69
Maadi	69
Check Printing Unit	35

Premises         42           Clearing         27           Arabela         69           EI-Shams Club         69           EIborsa         69           Heliopolis Meryland         69           Call Center         19           Zakazik Galla St.         69           New Cairo         69           BCM         16           Sawah         69           Sodic         69           Branches Quality         9           CFC         69           Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69 <th>Smouha</th> <th>69</th>	Smouha	69
Arabela   69     El-Shams Club   69     Elborsa   69     Heliopolis Meryland   69     Call Center   19     Zakazik Galla St.   69     New Cairo   69     BCM   16     Sawah   69     Sodic   69     Branches Quality   9     CFC   69     Credit Control Documentation   56     Opera   69     Banha   69     Credit Admin   37     Treasury Middle Office   12     Damietta   69     Cash and Central Vault   33     Sohag Nasser City   69     Procurement   21     Branches HUB Control   22     Ismailia   69     Qeuna   69     Internal Control   23     Digital Banking   7     Luxour   69     El Manial   69     Damanhour   69     Menia Kornish   69     Microfinance   62     Emad El-Din   69		42
El-Shams Club	Clearing	27
Elborsa         69           Heliopolis Meryland         69           Call Center         19           Zakazik Galla St.         69           New Cairo         69           BCM         16           Sawah         69           Sodic         69           Branches Quality         9           CFC         69           Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Menia Kornish         69           Microfinance         62		69
Heliopolis Meryland         69           Call Center         19           Zakazik Galla St.         69           New Cairo         69           BCM         16           Sawah         69           Sodic         69           Branches Quality         9           CFC         69           Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	El-Shams Club	69
Call Center       19         Zakazik Galla St.       69         New Cairo       69         BCM       16         Sawah       69         Sodic       69         Branches Quality       9         CFC       69         Credit Control Documentation       56         Opera       69         Zamalek       69         Banha       69         Credit Admin       37         Treasury Middle Office       12         Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Elborsa	69
Zakazik Galla St.       69         New Cairo       69         BCM       16         Sawah       69         Sodic       69         Branches Quality       9         CFC       69         Credit Control Documentation       56         Opera       69         Zamalek       69         Banha       69         Credit Admin       37         Treasury Middle Office       12         Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Heliopolis Meryland	69
New Cairo         69           BCM         16           Sawah         69           Sodic         69           Branches Quality         9           CFC         69           Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Call Center	19
BCM       16         Sawah       69         Sodic       69         Branches Quality       9         CFC       69         Credit Control Documentation       56         Opera       69         Zamalek       69         Banha       69         Credit Admin       37         Treasury Middle Office       12         Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Zakazik Galla St.	69
Sawah       69         Sodic       69         Branches Quality       9         CFC       69         Credit Control Documentation       56         Opera       69         Zamalek       69         Banha       69         Credit Admin       37         Treasury Middle Office       12         Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	New Cairo	69
Sodic         69           Branches Quality         9           CFC         69           Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	ВСМ	16
Branches Quality         9           CFC         69           Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Sawah	69
CFC         69           Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Sodic	69
Credit Control Documentation         56           Opera         69           Zamalek         69           Banha         69           Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Branches Quality	9
Opera       69         Zamalek       69         Banha       69         Credit Admin       37         Treasury Middle Office       12         Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	CFC	69
Zamalek       69         Banha       69         Credit Admin       37         Treasury Middle Office       12         Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Credit Control Documentation	56
Banha       69         Credit Admin       37         Treasury Middle Office       12         Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Opera	69
Credit Admin         37           Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Zamalek	69
Treasury Middle Office         12           Damietta         69           Cash and Central Vault         33           Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Banha	69
Damietta       69         Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Credit Admin	37
Cash and Central Vault       33         Sohag Nasser City       69         Procurement       21         Branches HUB Control       22         Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Treasury Middle Office	12
Sohag Nasser City         69           Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Damietta	69
Procurement         21           Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Cash and Central Vault	33
Branches HUB Control         22           Ismailia         69           Qeuna         69           Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Sohag Nasser City	69
Ismailia       69         Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Procurement	21
Qeuna       69         Internal Control       23         Digital Banking       7         Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Branches HUB Control	22
Internal Control         23           Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Ismailia	69
Digital Banking         7           Luxour         69           El Manial         69           Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Qeuna	69
Luxour       69         El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Internal Control	23
El Manial       69         Damanhour       69         Azhar       69         Menia Kornish       69         Microfinance       62         Emad El-Din       69	Digital Banking	7
Damanhour         69           Azhar         69           Menia Kornish         69           Microfinance         62           Emad El-Din         69	Luxour	69
Azhar 69  Menia Kornish 69  Microfinance 62  Emad El-Din 69	El Manial	69
Menia Kornish69Microfinance62Emad El-Din69	Damanhour	69
Microfinance 62 Emad El-Din 69	Azhar	69
Emad El-Din 69	Menia Kornish	69
	Microfinance	62
Complaints and Customer Rights 11	Emad El-Din	69
	Complaints and Customer Rights	11

Assiut Saad Zagloul	69
Investor Relations	14
Obour city	69
Salah Salem	69
Retail Fraud Risk	19
Treasury	35
CSU	15
Mall Of Egypt	69
Information Security	27
Mokatam	69
Shobra	69
Human Resources	61
Qalioub	69
Liability Products	6
Consumer Credit Policy	15
RMU	27
Rehab	69
Cards Operations	51
Wholesale Banking	6
Retail Service Quality	10
Trade Finance	24
CFOD	35
Shebin El Kom	69
Thawra	69
Finance	57
Market Risk	14
Corporate Credit Risk	44
Cards Products	10
Helwan	69
Swift	15
Corporate Account Opening	59
Sheikh Zayed	69
AMC	22
Deposit Special Handling	14
Lagoun	69
Mostafa El-Nahas	69
Mohandessein	69
Branches Logistics Unit	6

Consumer Credit Initiation	23
Assiut Gomhoria	69
Kafr El Shiekh	69
Assets Products	10
bank Capital	9
Mortgage Product	9
Credit Information	13

## **Control Status Overview (Sample)**

Control Name	Preparer	Checker	Reviewer	Acceptance
all credit program criteria ar	sent	approved	sent	approved
تحديد مستوى الدراسة	N/A	N/A	N/A	N/A
مراجعة وتجديد الموافقات الأكاد	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	pending
	N/A	N/A	N/A	pending
3- Transaction posting is limi	N/A	N/A	N/A	pending
Develop, update and monit	N/A	N/A	N/A	pending
Sharia Department SLA gover	N/A	N/A	N/A	pending
1. يقوم الموظف بتسجيل مي	N/A	N/A	N/A	pending
2-Counting and sorting are d	N/A	N/A	N/A	pending
6. Access to read-write on t	N/A	N/A	N/A	pending
- Documents data are inputted	N/A	N/A	N/A	pending
3- All job descriptions are	N/A	N/A	N/A	pending
3. General Service head rev	N/A	N/A	N/A	pending
* Monthly proof of all issue	N/A	N/A	N/A	pending
* Reserve file is reviewed in	N/A	N/A	N/A	pending
*4 eyes principal is followed	N/A	N/A	N/A	pending
*All process/policies/Credit	N/A	N/A	N/A	pending
*As far we start to handle Us	N/A	N/A	N/A	pending
*Deferrals level of approvals	N/A	N/A	N/A	pending