

ZIANE NADIR

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OBJECTIF

Young and dynamic, I can bring concrete added value to your company thanks to formative knowledge and experiences. Able to feel comfortable in any new environment, previous employers always appreciated my adaptability. Enthusiastic personality and good interpersonal skills make me easy to work with. I am available for a full-time position

SKILLS

Adaptability – Empathy – Curious – Self-Control – Patient

LANGUAGES

FRENCH – Mother tongue

ENGLISH – Intermediary

SPANISH - Intermediary

EXPERIENCES

BASED SALES – PRO DIRECT INTERACTIVE

Janvier 2019 – August 2020

- Dealing with customer requests (mail, phone, chat) -
- Developing customer loyalty and satisfaction -
- Informing clients about products and services

CALL CENTER OPERATOR – MEZZO

October 2017 – August 2018

- Answering to incoming calls and mails.
- Making commercial proposal after solving customers problems
- Maintaining company's sales goals
- Reporting and Database management

FORMATION

FRENCH SECONDARY SCHOOL DIPLOMA

Lycée Victor Hugo - Marseille

ACTIVITIES AND INTERESTS

PIANO – Self learning

NEW TECHNOLOGIES

VIDEO GAMES
MEDITATION