



# Nadja Edström

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## About Me

An ambitious and positive UX design student with a passion for interface design that is both beautiful and inclusive. Currently learning more about Web Development and Adobe Illustrator during my spare time.

## Language

Swedish ●●●●●

English ●●●●○

## Certificate

May 2018  
**ITIL Foundation Certificate in IT Service Management**, AXELOS  
Global Best Practice.

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## Skills

Wireframing  
Prototyping  
User Research

Java  
Python  
HTML  
CSS  
JavaScript

Illustrator

## Experience

January 2018 – June 2018

### Server Operations Technician

Part of the server monitoring team and team leader for the staff working night shifts. Incident manager during temporary server outages. Certified in IT service management (ITIL).

August 2016 – January 2018

### IT Support Technician

Solved varying IT related problems via incoming calls. Also handled account and email set up.

## Education

2019 – 2022

### Interaction Design, Stockholm University

Studying the entire design process from concept development to fully functioning prototypes, implementing interactive and graphically appealing IT products and services.

2020

### Fashion Sketching & Illustration, University of Borås (15 ECTS).

2018–2019

### Bachelor of Science, Royal Institute of Technology

Studied two semesters.

## References

Available upon request.