

PROGRAMMING FOR DATA ANALYTICS AND AI COURSEWORK

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1. Introduction

The dataset examines the psychological impact of the COVID-19 pandemic on individuals across various demographics. It explores factors such as age, gender, occupation, work routines before and during the pandemic, travel time, adaptation to remote work, home environment satisfaction, productivity changes, sleep patterns, skill acquisition, family connections, relaxation levels, personal time, preferences for working from home or the office, and the desire for hybrid work models. These insights shed light on how different aspects of life were affected and adapted during this unprecedented period.

2. Data Preparation

2.1 Data Preparation for Descriptive Analytics

Table 1



This table shows the top five rows of the data. It can be seen that there are null values and also some data which will need to be replaced.

Table 2

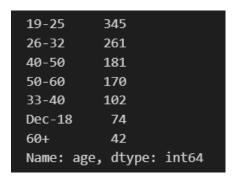
```
RangeIndex: 1175 entries, 0 to 1174
Data columns (total 19 columns):
                      Non-Null Count
     Column
                                       Dtype
0
                      1175 non-null
                                       object
     age
                                       object
 1
     gender
                      1175 non-null
                                       object
     occupation
                      1175 non-null
 2
     line_of_work
                      479 non-null
                                       object
     time_bp
                      1175 non-null
                                       int64
     time dp
                                       int64
                      1175 non-null
     travel time
                      1175 non-null
                                       float64
     easeof_online
                                       int64
                      1175 non-null
 8
     home_env
                      1175 non-null
                                       int64
     prod_inc
                                       float64
                      1175 non-null
                                       float64
 10
     sleep_bal
                      1175 non-null
     new skill
                      1175 non-null
                                       float64
 11
 12
     fam_connect
                      1175 non-null
                                       float64
 13
     relaxed
                      1175 non-null
                                       float64
     self_time
                      1175 non-null
                                       float64
 14
     like_hw
 15
                      1175 non-null
                                       int64
                                                        psyco1.shape
     dislike_hw
 16
                      1175 non-null
                                       int64
     prefer
                                       object
 17
                      1175 non-null
                                                        0.0s
 18
    certaindays hw
                     1175 non-null
                                       object
dtypes: float64(7), int64(6), object(6)
                                                     (1175, 19)
memory usage: 174.5+ KB
```

Based on Table 2, there are 19 columns with 1175 rows and column 'line_of_work' contains 479 non-null rows, meaning there are 696 null rows.

Figure 1

After further investigation, it is shown that all the null rows are people with occupations as not working professionals as shown in Figure 1. These null values are replaced with 'other/not working'.

Table 3



Column 'age ' is expanded further to look at the value counts and is shown that one of the age ranges is labelled as 'Dec-18'. These rows are replaced with '0 - 18'.

Tables 4 and 5 reflect these changes.

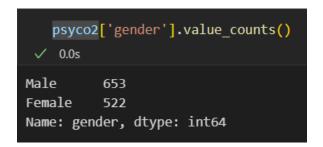
Table 4



2.2 Data Preparation for Classification

Based on Table 6, the amount of people who input their gender as 'Prefer not to say' is very low (8 in total, less than 1% of the data). These results are half replaced as 'Male' and the other half as 'Female'. The table below reflects the change.

Table 5



Classification is done on 'genders' with each value encoded as:

Female: 0Male: 1

After several trials data preparation is done with different combinations to achieve the best results. The final results ended up using one hot encoding with these columns:

```
columns_to_encode = ['dislike_hw', 'certaindays_hw', 'occupation', 'line_of_work', 'prefer', 'like_hw']
```

And label encoding for the rest. The figure below shows the final results after data preparation.

Figure 2



Cross-validation is used to ensure that the model performs well on new, unseen data. By splitting the dataset into multiple parts, called folds, and training the model on different combinations of these folds, cross-validation helps assess how well the model generalizes to different data points. This technique gives a more reliable estimate of the model's performance and helps in detecting potential issues like overfitting, where the model becomes too specialized to the training data and doesn't perform well on new examples.

2.3 Data Preparation for Regression

Regression is done to predict 'self_time' and data preparation is also implemented with different combinations to achieve the best results. The final result is to use one hot encoding on 'prefer' and 'gender' and the rest is labelled encoded and then standardised. The figure below shows the final results after data preparation.



2.4 Data preparation for Clustering

Data preparation is done by label encoding all the text value columns to numbers and then standardising all columns. The figure below shows the final result ready for clustering.

Figure 4



3. Descriptive Analytics

Table 6

```
Column: age
Number of unique values: 7
Unique values:
19-25
         345
26-32
         261
40-50
        181
50-60
        170
33-40
         102
0-18
         74
         42
Name: age, dtype: int64
```

The dataset covers seven age groups, with the highest representation in the 19-25 category, followed by 26-32, and then 40-50. There's a diverse spread across different age brackets, including individuals from younger groups (0-18) and older ones (60+).

Table 7

```
Column: gender
Number of unique values: 3
Unique values:
Male 649
Female 518
Prefer not to say 8
Name: gender, dtype: int64
```

Three gender categories are represented, with a majority of respondents identifying as Male, followed by Female. There's a small subset of respondents who preferred not to disclose their gender.

Table 8

Column: occupation	
Number of unique values:	8
Unique values:	
Working Professional	479
Student in College	358
Entrepreneur	119
Homemaker	82
Medical Professional	73
Currently Out of Work	44
Student in School	18
Retired/Senior Citizen	2
Name: occupation, dtype:	int64

Eight different occupations are included, with Working Professionals being the most prominent group, followed by Students in College. The dataset also has Entrepreneurs, Homemakers, Medical Professionals, and others.

Table 9

Column: line_of_work							
Number of unique val	lues: 9						
Unique values:							
Other/not working	696						
Teaching	217						
Engineering	116						
Management	66						
0ther	40						
Government Employee	35						
Architect	3						
APSPDCL	1						
Architecture	1						
Name: line_of_work,	dtype:	int64					

Nine distinct categories of work roles are represented. The largest category is 'Other/Not Working,' followed by Teaching and Engineering. It covers a variety of fields such as Management, Government Employment, and specialized roles like Architecture and Electrical Services (APSPDCL).

Table 10

```
Column: prefer
Number of unique values: 2
Unique values:
Complete Physical Attendance 836
Work/study from home 339
Name: prefer, dtype: int64
```

There's a clear preference for complete physical attendance at work/study over working remotely, but a significant number of respondents favour a work/study from home arrangement.

Table 11

```
Column: certaindays_hw
Number of unique values: 3
Unique values:
Yes 568
No 309
Maybe 298
Name: certaindays_hw, dtype: int64
```

Respondents are divided on the necessity of specific days for working from home, with 'Yes,' 'No,' and 'Maybe' responses indicating varied preferences.

Table 12

like_hw	dislike_hw	
100	1111	73
1000	1000	70
1110	101	52
1100	1111	50
110	1	47
1000	111	1
10	1001	1
101	1010	1
10	11	1
11	1011	1
Length:	123, dtype:	int64

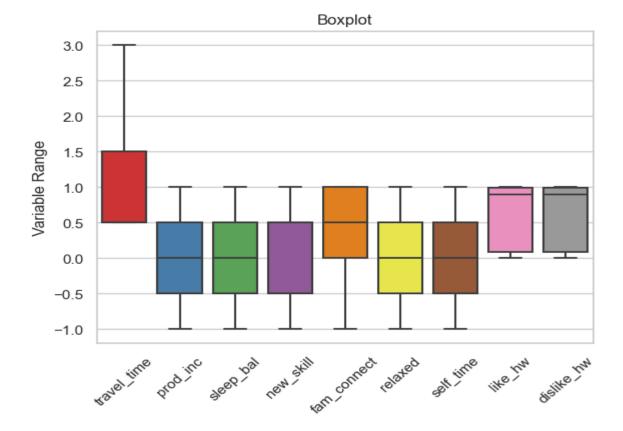
The table above shows that the columns values for "like_hw" and "dislike_hw" does not make much sense. Harikrishnan, H (2023) the data creator suggest explains that there was a problem with how the information was encoded in the form. A higher value in the "like" binary, means a higher value in reality. It's recommended to consider using methods like min-max scaling to handle this. Tables 12 and 13 reflect these changes.

like_hw	dislike_hw	V
0.089189	1.000000	73
0.900000	0.900000	70
0.999099	0.090090	52
0.990090	1.000000	50
0.098198	0.000000	47
0.900000	0.099099	1
0.008108	0.900901	1
0.090090	0.909009	1
0.008108	0.009009	1
0.009009	0.909910	1
Length: 1	23, dtype:	int64

Table 14

	time_bp	time_dp	travel_time	easeof_online	home_env	prod_inc	sleep_bal	new_skill	fam_connect	relaxed	self_time	like_hw	dislike_hw
count	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000	1175.000000
mean	7.415319	7.971915	1.027660	2.533617	2.752340	0.008936	-0.108936	0.146809	0.260426	0.035745	0.082979	0.661118	0.585646
std	2.005385	2.657007	0.713314	1.267609	1.235799	0.615083	0.621215	0.643686	0.686825	0.626637	0.541434	0.421622	0.452540
min	4.000000	4.000000	0.500000	1.000000	1.000000	-1.000000	-1.000000	-1.000000	-1.000000	-1.000000	-1.000000	0.000000	0.000000
25%	5.000000	5.000000	0.500000	1.000000	2.000000	-0.500000	-0.500000	-0.500000	0.000000	-0.500000	-0.500000	0.089189	0.090090
50%	7.000000	9.000000	0.500000	2.000000	3.000000	0.000000	0.000000	0.500000	0.500000	0.000000	0.000000	0.900901	0.900000
75%	9.000000	9.000000	1.500000	4.000000	4.000000	0.500000	0.500000	0.500000	1.000000	0.500000	0.500000	0.990090	0.990991
max	12.000000	12.000000	3.000000	5.000000	5.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000
mode	7.000000	9.000000	0.500000	1.000000	3.000000	0.500000	-0.500000	0.500000	0.500000	0.000000	0.000000	0.089189	1.000000

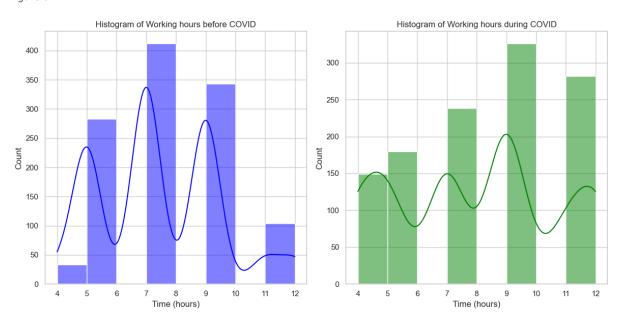
Figure 5



The boxplots and statistical summary table above shows various variable ranges for each numerical columns. For 'travel_time,' the majority spent around 0.5 to 1.5 hours, with few outliers extending up to 3 hours. 'prod_inc' (Productivity Increase) spans evenly around 0, indicating a mixed experience with some reporting a decrease, and others an increase. 'sleep_bal' shows a spread around 0, denoting a balanced distribution between improved and reduced sleep patterns. 'new_skill' showcases varied experiences, with the middle half showing gains in acquiring new skills. 'fam_connect' fluctuates. However, most respondents reported some level of connection with their families. 'relaxed' seems evenly distributed around 0, suggesting a mixed sentiment regarding relaxation levels. In addition, 'self_time' shows a balanced distribution between respondents feeling they gained or lost personal time during the pandemic.

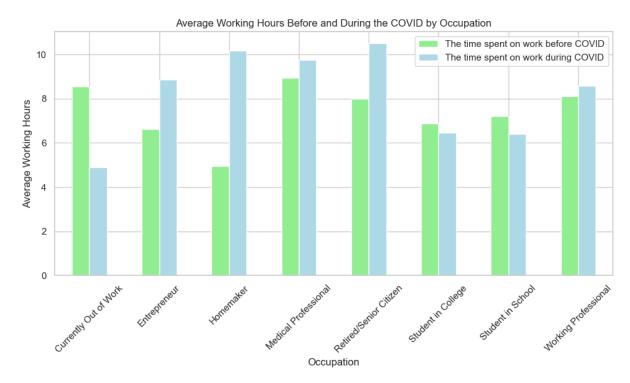
Lastly, focusing on the sentiments around working from home, the dataset shows a nuanced that; on average, individuals seemed to moderately favour working from home, with an average liking score of around 0.66, but this sentiment was supported by a moderate level of dislike, averaging around 0.59. The boxplot of 'like_hw' and 'dislike_hw' are negatively skewed, this indicates that most people either liked or didn't like working from home. Even though there might be a few who felt differently, most responses leaned towards extreme feelings. This tells us that people's opinions about working from home were often very strong, either positive or negative, with fewer people having a moderate view of it.

Figure 6



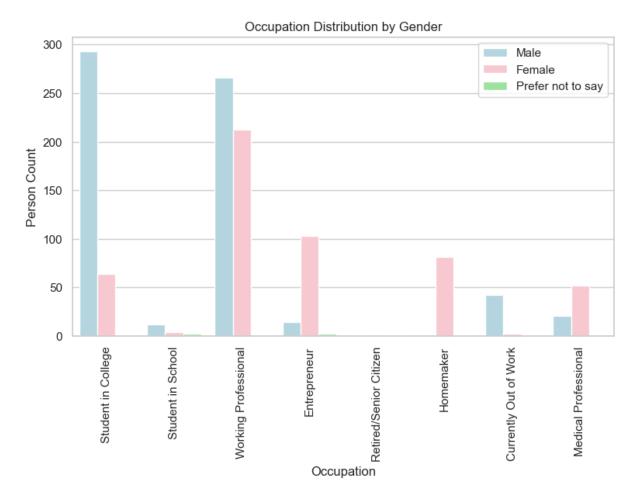
These histograms illustrate the distribution of time spent on work before and during the pandemic across six time brackets each. This comparison suggests that while the general distribution of work hours remained somewhat similar. However, there's a shift in the most common time during the pandemic, with a higher number of respondents working 9 hours compared to the other durations, unlike the pre-pandemic scenario where 7 hours was the most common.

Figure 7



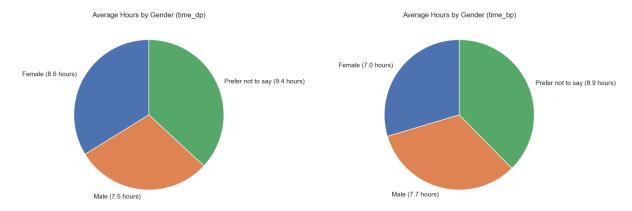
Across various occupations, the time spent on work before and during the pandemic reveals distinctive patterns. Homemakers, typically spending fewer hours on work initially, notably increased their work time during the pandemic, surpassing ten hours. Retired/Senior Citizens, who started with moderate work hours pre-pandemic, significantly increased their work time to around ten and a half hours during the pandemic. Similarly, Entrepreneurs, who initially had moderate work hours, notably increased their workload to almost nine hours during the pandemic. Medical Professionals, already spending substantial time on work before the pandemic, maintained high work hours during the pandemic, around nine and a half hours. On the other hand, Students in College and School slightly reduced their work hours during the pandemic, whereas Working Professionals maintained a consistent workload, showing only a slight increase during the pandemic. Interestingly, those currently out of work decreased their already lower work time further during the pandemic, showing a significant reduction compared to other occupational groups. These comparisons underline a wide range of adjustments in work hours across different occupations in response to the pandemic's challenges and changes in work dynamics.

Figure 8



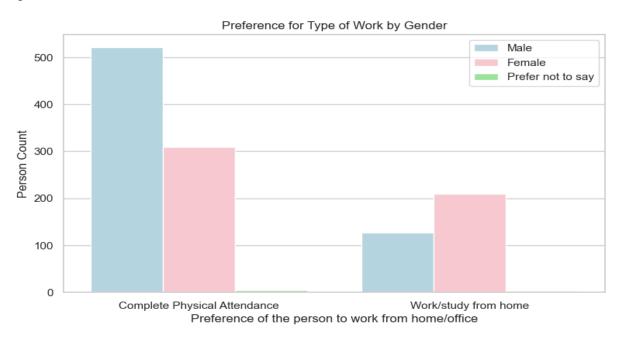
These figure above shows a comparisons which provide insights into the distribution of genders across different occupational categories, highlighting variations in participation levels between males and females across various roles. Among females, Working Professional roles had the highest count, followed by Entrepreneurship and Homemaking. Female representation was notable in Student roles, both in College and School, but comparatively lower. Only a few females were recorded as Currently Out of Work. On the other hand, among males, the count was highest for Students in College, closely followed by Working Professionals and those Currently Out of Work. Medical Professional roles had a moderate count for males, while Entrepreneurship and Student roles in School also had male representation, although relatively lower. Interestingly, Retired/Senior Citizen roles had minimal male representation, with just one male respondent in this category.

Figure 9



The average working hours, both during (time_dp) and before (time_bp) the pandemic, showcase interesting differences across gender categories and those who prefer not to disclose. During the pandemic, females worked the longest hours on average, clocking in at around 8.6 hours, while males worked slightly less, averaging about 7.5 hours. Individuals who preferred not to disclose their gender had the highest average working hours during the pandemic, recording an average of 9.4 hours. Before the pandemic, the trend shifted slightly, with females working around 7.0 hours on average, while males worked slightly more, averaging about 7.7 hours. Yet again, those who chose not to disclose their gender had the highest average working hours before the pandemic, at an average of 8.9 hours. These results, reflected in pie charts, would demonstrate a larger portion for females in average working hours during the pandemic, a slightly smaller portion for males, and a notably larger portion for those who preferred not to disclose their gender, emphasizing variations in average working hours based on gender identity and disclosure preferences both before and during the pandemic.

Figure 10

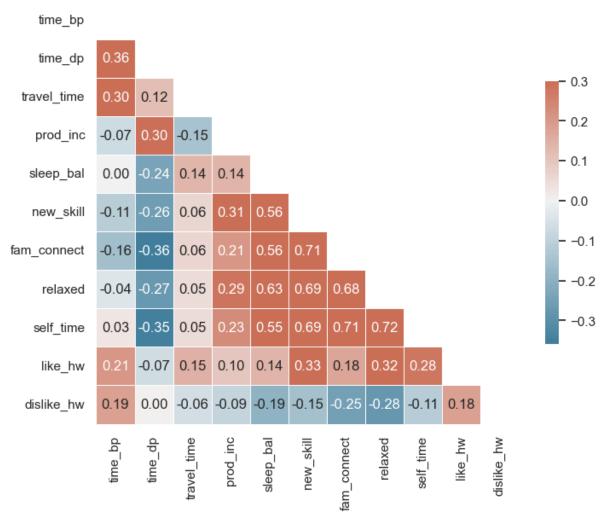


In the preferences for work or study arrangements, both males and females show a significant preference for attending physically at their workplace or educational institution. Among females,

there's a substantial count favouring Complete Physical Attendance, with a notable but comparatively smaller count preferring to work or study from home. Similarly, males most prefer Complete Physical Attendance, with a substantially higher count, while a smaller proportion opts for remote work or study. Interestingly, individuals choosing not to disclose their gender demonstrate a minimal presence in both preferences, with a very small count favouring either Complete Physical Attendance or remote work/study. These patterns underscore a clear preference for in-person attendance among both males and females, with a smaller yet existent preference for remote arrangements, while those choosing not to disclose their gender show notably fewer preferences in either direction.

Figure 11





There's a moderate positive correlation between time spent before the pandemic (time_bp) and during the pandemic (time_dp), indicating that those who worked longer before the pandemic tended to continue longer hours during it. However, this correlation isn't very strong, suggesting other factors influencing changes in working hours.

- There's a mild positive correlation between travel time and various aspects, like productivity increase and dislike towards certain work aspects. This suggests that individuals with longer travel times might experience reduced productivity and more negative feelings about certain work elements.
- Variables like productivity increase, new skill acquisition, and family connection show
 positive correlations. This implies that an increase in productivity often coincides with
 acquiring new skills and having stronger family connections. Moreover, variables like
 relaxation and self-time positively correlate with each other, indicating that feeling more
 relaxed might align with having more personal time.
- Preferences for certain work aspects show mild correlations with other variables. For
 instance, liking certain aspects of work correlates with increased new skill acquisition, while
 disliking certain aspects tends to relate to decreased productivity and well-being.

Overall, the correlations give insights into how various factors interrelate within the dataset, highlighting potential connections between working hours, travel time, productivity, and personal well-being.

4. Classification

4.1 Decision Tree

Figure 12

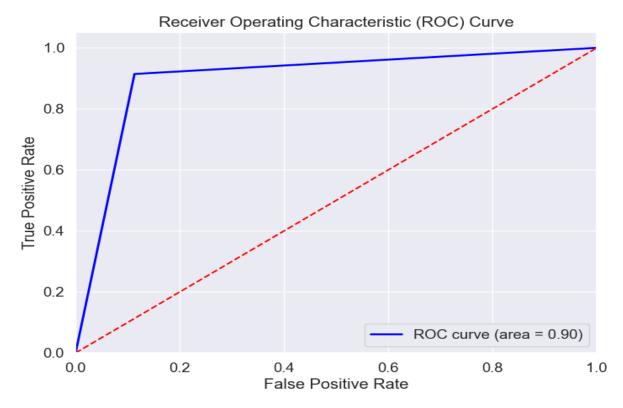


Figure 13

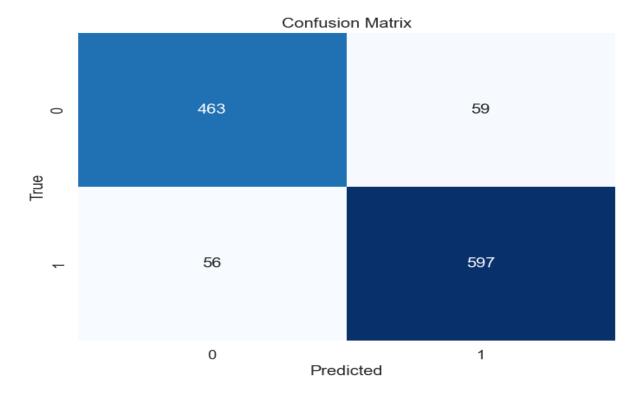


Table 15

```
Decision Tree - Cross-Validation AUC score: 0.9006075701301979
Decision Tree - Cross-Validation Accuracy: 0.902127659574468
Decision Tree - Cross-Validation Classification Report:
               precision
                            recall f1-score
                   0.89
                             0.89
                                       0.89
                   0.91
                             0.91
                                       0.91
                                                  653
                                       0.90
                                                 1175
    accuracy
   macro avg
                   0.90
                             0.90
                                       0.90
                                                 1175
weighted avg
                   0.90
                             0.90
                                       0.90
                                                 1175
Decision Tree - Cross-Validation F1 Scores: [0.90091477 0.89076068 0.88829165 0.89720035 0.89284086]
Decision Tree - Cross-Validation Average F1 Score with variance: (0.8940016614097862, 2.0495684728893055e-05)
```

The decision tree model showcases a good overall performance in all metrics. It demonstrates balanced precision and recall for both genders, achieving F1-scores around 0.89 to 0.91. The variance in F1 scores is quite low, indicating consistency in performance. The type I &II error is distributed evenly suggesting a balance performance for this model.

4.2 KNN Figure 14

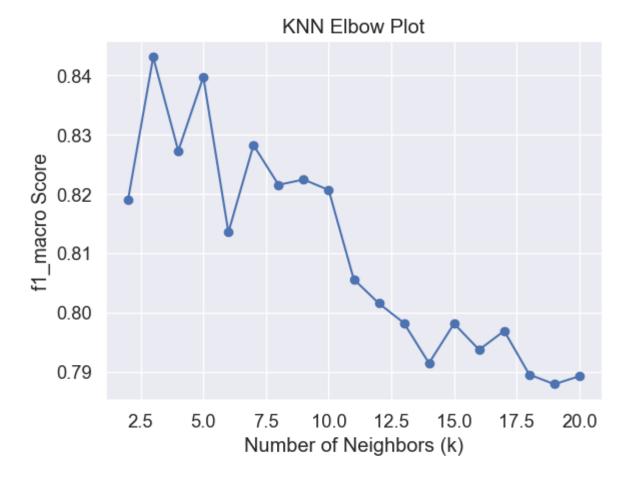


Figure 15

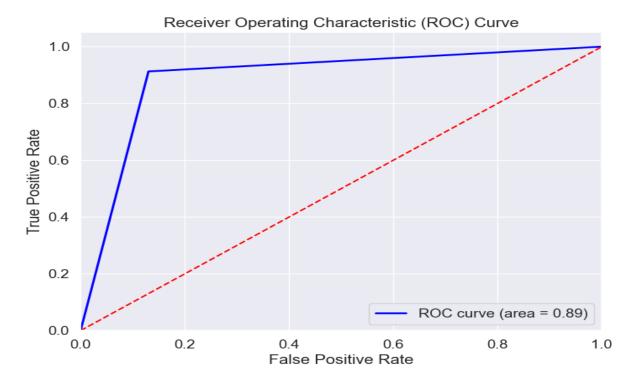
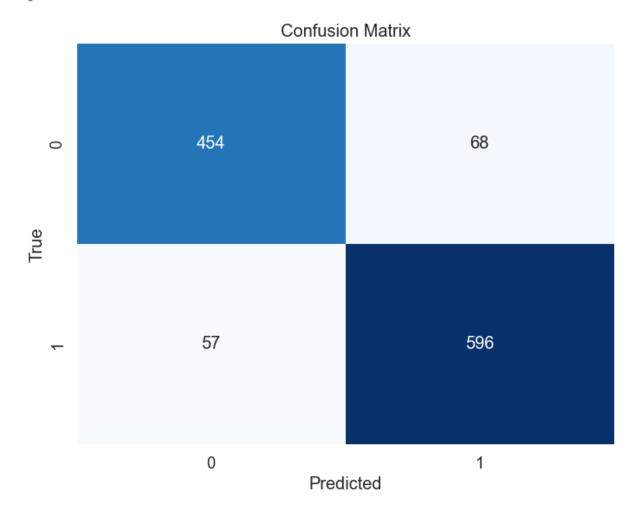


Figure 16



```
Optimal k: 3
KNN - Cross-Validation AUC_score: 0.8912211836909518
KNN - Cross-Validation Accuracy: 0.8936170212765957
KNN - Cross-Validation Classification Report:
               precision
                            recall f1-score
                                               support
           ø
                   0.89
                             0.87
                                       0.88
                                                  522
                   0.90
                             0.91
                                       0.91
                                       0.89
                                                 1175
    accuracy
   macro avg
                             0.89
                                                 1175
                   0.89
                                       0.89
weighted avg
                   0.89
                             0.89
                                       0.89
                                                 1175
KNN - Cross-Validation F1 Scores: [0.83557022 0.94015794 0.91323529 0.91436865 0.92169874 0.86299766
0.93076923 0.87884615 0.88554444 0.83524791]
KNN - Cross-Validation Average F1 Score with variance: (0.8918436228185813, 0.001311625853457748)
```

The KNN model also performs well, with a good score in all metrics. Its precision and recall are relatively balanced, resulting in F1-scores ranging from 0.88 to 0.94. However, there's a bit more variance in its F1 scores compared to the decision tree. The type I &II error are nearly distributed evenly with a bias towards predicting Female.

4.3 Logistic Regression

Figure 17

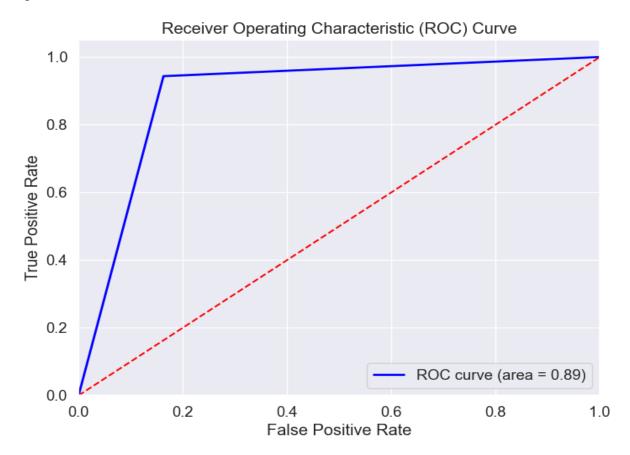


Figure 18

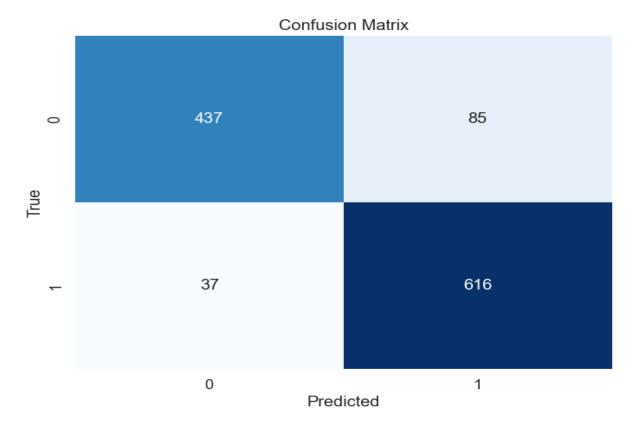


Table 17

Logistic - Cros Logistic - Cros Logistic - Cros	ss-Validatio	n Accurac n Classif	y: 0.896170 ication Rep	02127659574 port:	
0	0.92	0.84	0.88	522	
1	0.88	0.94	0.91	653	
accuracy			0.90	1175	
macro avg weighted avg	0.90 0.90	0.89 0.90	0.89 0.90	1175 1175	
0.89402174 0.8	87834225 0.89	9465786 0	.89522388]		0018 0.91274771 0.89588235 0.90524856 0.86096257 e: (0.8935529718154637, 0.0006670486563590575)

Logistic regression yields an AUC score of 0.89 and an accuracy of 0.90. It demonstrates a slightly lower precision for class 0 (female), indicating a bit more difficulty in correctly identifying females compared to males. Still, the F1-scores range between 0.88 to 0.91 with moderate variance. In addition, this model is bias towards classifying female based on the confusion matrix.

4.4 SVM

Figure 19

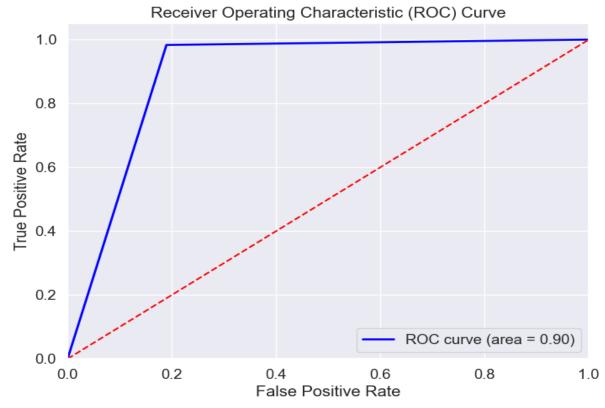
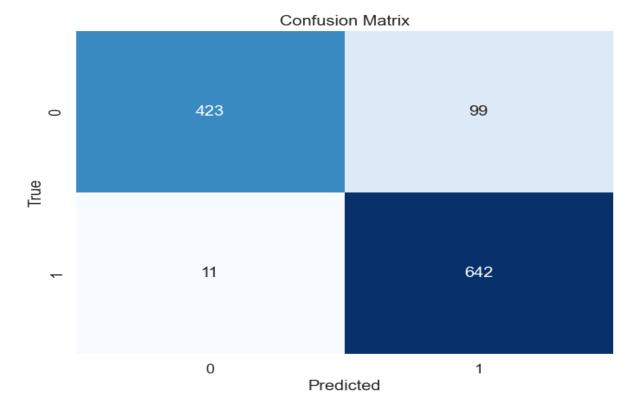


Figure 20



```
SVM - Cross-Validation AUC score: 0.8967497491682949
SVM - Cross-Validation Accuracy: 0.9063829787234042
SVM - Cross-Validation Classification Report:
               precision
                            recall f1-score
                                                support
           0
                   0.97
                             0.81
                                        0.88
                             0.98
           1
                   0.87
                                        0.92
                                                   653
                                                  1175
    accuracy
                                        0.91
   macro avg
                                        0.90
                                                  1175
                   0.92
                             0.90
weighted avg
                   0.91
                             0.91
                                        0.91
                                                  1175
SVM - Cross-Validation F1 Scores: [0.90309817 0.88465298 0.87427702 0.89529725 0.92169874 0.91168478
0.92121212 0.93872054 0.88481636 0.89252909]
SVM - Cross-Validation Average F1 Score with variance: (0.9027987045231374, 0.0003693551071040771)
```

The SVM model also achieves an AUC score of 0.90 and an accuracy of 0.91, performing well in both precision and recall for both genders. Its F1-scores range between 0.88 to 0.92 with a relatively low variance, suggesting consistent performance. The type I & II errors are not evenly distributed; with a bias towards predicting female.

4.5 Neural Network

Based on scikit-learn (n.d.), The Multi-layer Perceptron (MLP) is a type of artificial neural network capable of learning complex patterns from data. It consists of multiple layers of interconnected nodes (neurons) where each node processes information and passes it to the next layer. Through forward and backward propagation, the MLP adjusts its internal parameters to minimize errors and improve predictions, making it a versatile tool for tasks like classification and regression in machine learning.

Figure 21

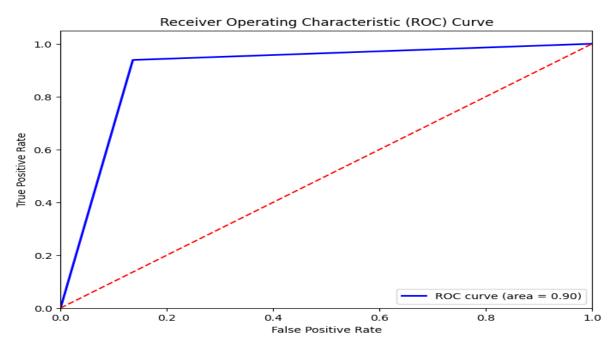


Figure 22

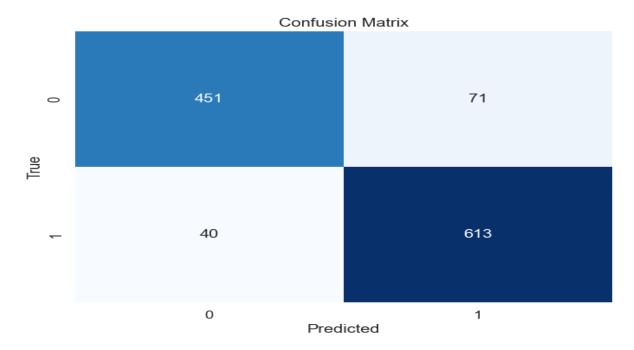


Table 19

MLP - Cross-V MLP - Accurac MLP - Classif	y: 0.9055319 ication Repo	_ 148936171 rt:			
	precision	recall	f1-score	support	
0	0.92	0.86	0.89	522	
1	0.90			653	
1	0.50	0.54	0.52	دون	
accuracy			0.91	1175	
macro avg	0.91	0.90	0.90	1175	
weighted avg	0.91	0.91	0.91	1175	
MLP - Cross-V	alidation F1	Scores:	[0.86690729	0.93994911	0.92211221 0.90524856 0.89685315 0.92161096
0.9131016	.89615385 0.	89522388	0.87776119]	ı	
MLP - Cross-V	alidation Av	erage F1	Score with	variance:	(0.9034921795187156, 0.0004266360052678444)

The MLP model delivers a good score across all metrics. It shows balanced precision and recall, resulting in a consistence F1-scores with a similar low variance and less bias towards female as SVM.

4.6 Comparison

Figure 23

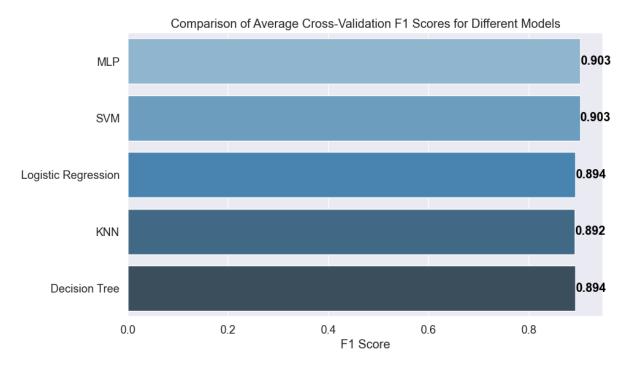


Figure 24

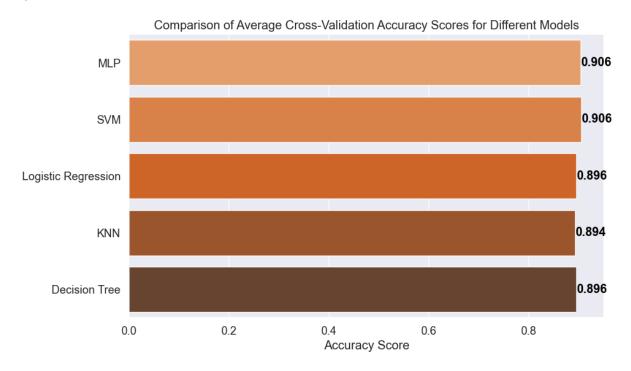
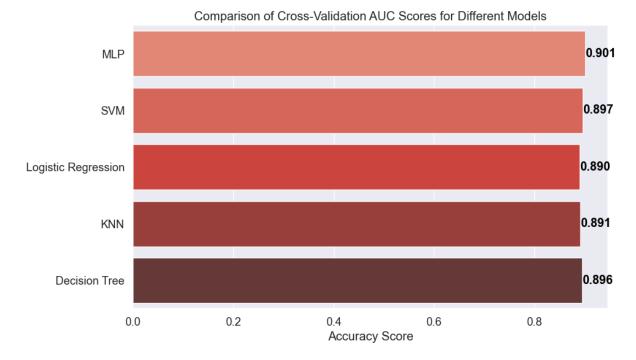


Figure 25



Based on the figures above, all models have the same AUC score and very close in F1 and Accuracy score.

By looking the confusion matrix for all models, the MLP stands out for its consistent and balanced performance. It demonstrates a good overall performance with well-balanced precision and recall for both genders, reflected in F1-score. The low variance in F1 scores signifies stable and reliable predictions. Additionally, the more evenly distributed Type I and Type II errors indicate a well-rounded balance in misclassifications.

The KNN, Logistic regression, SVM and Decision Tree model also performs admirably, showcasing strong metrics overall. However, there's slightly more variability in its predictions, and a slight bias towards predicting females is observed in the error distribution. SVM have the least error in classifying male but most in classifying female. Decision Tree model has the most balance in the error distribution. However, its F1 and accuracy score is less than MLP.

In conclusion, while all models perform reasonably well, the MLP model stands out for its consistent and balanced performance across various evaluation metrics. It showcases stable predictions and a well-rounded approach to classifying genders, making it the most consistent model among those evaluated for this specific task.

5. Regression

5.1 Linear Regression

Figure 26

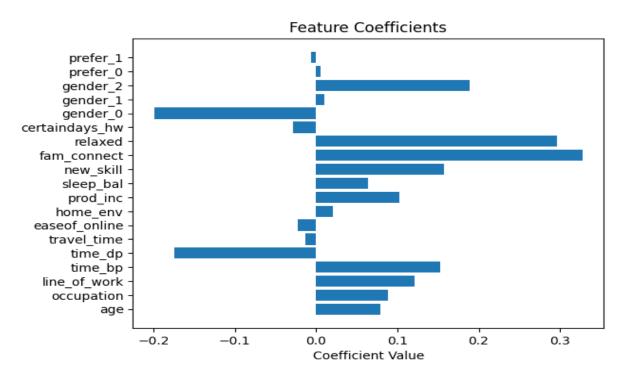


Table 20

```
{'LR - MAE': 0.43790909210397383,
'LR - R-squared': 0.6594013559393591,
'LR - Intercept': 0.07980491972650672}
```

The Linear Regression model achieved an MAE of 0.438 and an R-squared value of approximately 0.659. The R-squared value indicates how well the independent variables explain the variance of the dependent variable; in this case, it suggests that around 65.9% of the variability in the 'self_time' can be explained by the model.

5.2 Decision Tree Regression

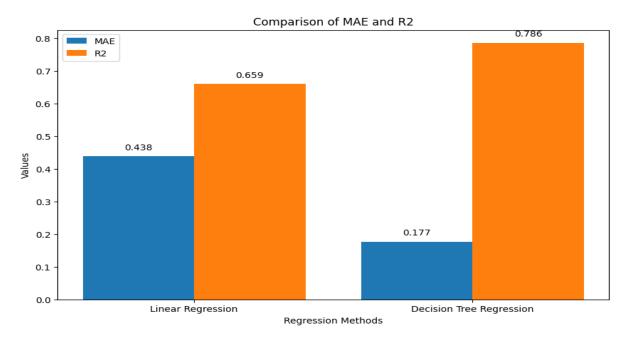
Based on scikit-learn (n.d.), the Decision Tree Regression in is a predictive model that works by splitting the dataset into smaller subsets based on different features. It constructs a tree-like structure where each internal node represents a feature, each branch represents a decision based on that feature, and each leaf node represents a prediction. By recursively partitioning the data, it creates a flowchart-like model to make predictions for continuous target variables. This model is intuitive, interpretable, and useful for capturing non-linear relationships between features and targets in regression tasks.

```
{'MAE': 0.1769105208442896,
  'R-squared': 0.7855905730986916,
  'Model': DecisionTreeRegressor(random_state=12)}
```

The Decision Tree Regression model resulted in an MAE of 0.177 and an R-squared value of roughly 0.786. This implies that the Decision Tree Regression model, with a higher R-squared value and lower MAE, performed better in predicting 'self_time' compared to the Linear Regression model. The Decision Tree model explained approximately 78.6% of the variability in 'self_time' using the given features

5.3 Comparison

Figure 27



In comparing the two regression models used for predicting 'self_time', the Decision Tree Regression outperformed the Linear Regression model. The Decision Tree model showed a lower MAE compared to the Linear Regression's MAE. Meaning it is less likely that it will predict 'self_time' off.

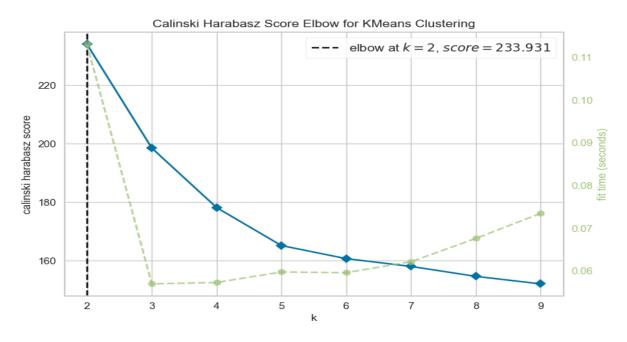
Moreover, the Decision Tree Regression achieved a higher R-squared value, indicating that it explained about 78.6% of the variability in 'self_time'. In contrast, the Linear Regression model had explaining approximately 65.9% of the variability in the dependent variable.

Therefore, the Decision Tree Regression model demonstrated a better predictive accuracy, with a MAE and better explanation of the variability in 'self_time' compared to the Linear Regression model.

6. Clustering

6.1 K-Means

Figure 28



The choice of number of K is chosen to be 3 due to further comparative analysis and because the Calinski-Harabasz score in the figure above does not indicate diminishing returns.

figure 29 indicates the following:

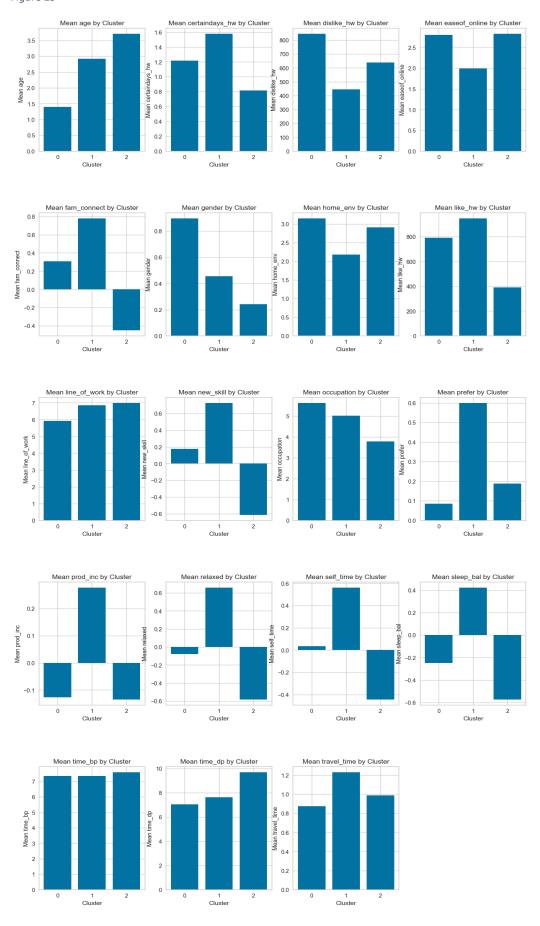
In the first group (Cluster 0), people tend to be younger, mostly male, and work across diverse job sectors. They maintained consistent work hours before the pandemic, with moderately positive feelings about remote work and home environments. However, their productivity, sleep balance, and preference for working from home were more neutral or slightly negative.

The second group (Cluster 1) comprises individuals of moderate to higher age, with a more balanced gender representation, and stable job sectors. They exhibited slightly increased work hours during the pandemic, positive sentiments toward productivity, family connections, and a preference for working from home.

The last group (Cluster 2) consisted of older individuals, primarily female, working in specialized sectors with increased work hours during the pandemic. Their sentiments were more neutral across various factors, with less preference for certain aspects of remote work.

These clusters reveal distinct patterns in terms of time allocation, work environment preferences, and emotional inclinations toward remote work, providing insights into different segments within the dataset.

Figure 29

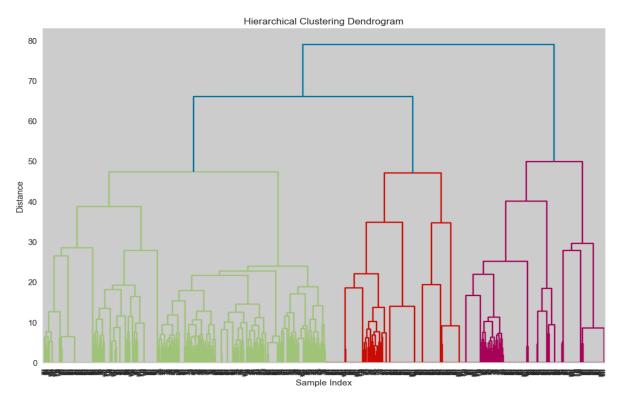


6.2 Hierarchical Clustering

Based on scikit-learn (n.d.), hierarchical clustering is made up of a set of clustering techniques that construct interconnected clusters by combining or dividing them. These clusters form a hierarchical structure and are represented as a tree, where the initial cluster includes all samples at the root, and the individual clusters with only one sample are positioned as the tree's leaves. The number of optimal cluster can be determine visually by using a dendrogram.

Block (2020) describes the mechanism of a dendrogram as a family tree that illustrates how things are related to each other in groups. It's often made after putting things into groups based on their similarities. It is commonly used to figure out the best way to group these things together.

Figure 30



Based on the height of the dendrogram where the three distinct branches fuse the choice of the cluster is 3, indicating a meaningful level of similarity or dissimilarity among the clusters.

From figure 31:

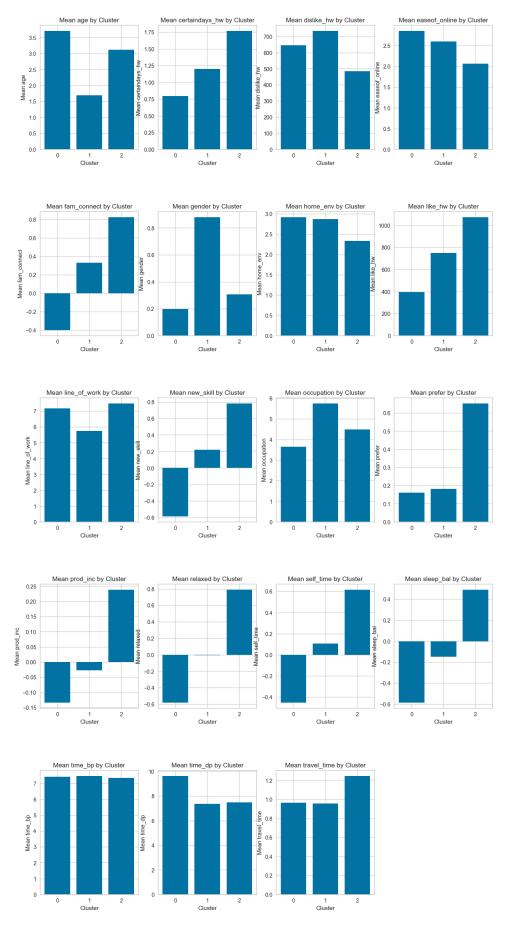
The hierarchical clustering analysis identified three distinct groups based on the collected attributes. In Cluster 0, individuals tend to be older, mostly female, and work in varied occupations across different sectors. They reported spending consistent hours on work both before and during the pandemic, with longer travel times compared to other clusters. Their sentiments towards remote work and home environments were moderately positive, while factors like productivity, sleep balance, and learning new skills leaned towards the neutral or negative side.

In Cluster 1, individuals were generally younger, predominantly male, and engaged in specific job sectors. They have similar work hours before and during the pandemic, with relatively shorter travel times. Their views on remote work and home environments were moderately positive, and they showed mixed sentiments on factors like productivity and family connection.

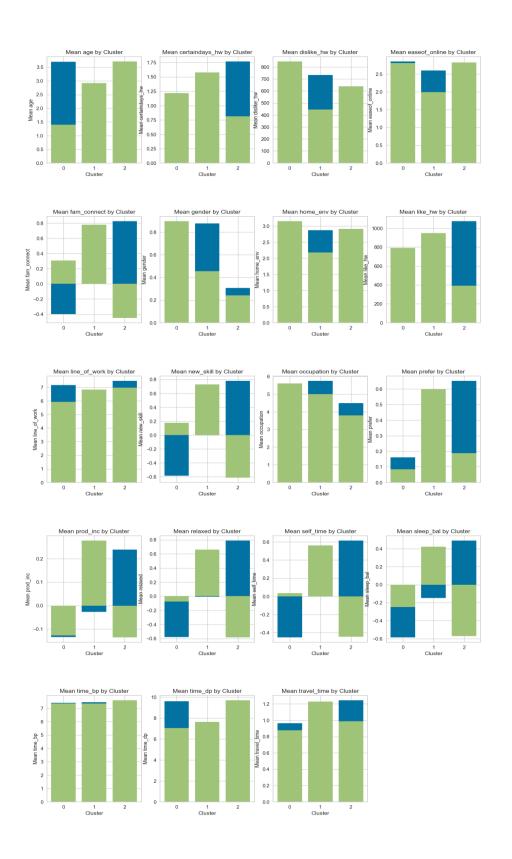
Lastly, in Cluster 2, individuals were moderately aged, with a more balanced gender representation and worked in sectors with moderate diversity. They reported slightly varied work hours during the pandemic, with moderate travel times. Their perceptions of remote work and home environments leaned more towards positivity, and they showed relatively positive sentiments regarding productivity, family connection, and preferences for certain aspects of remote work.

These clusters highlight diverse profiles in terms of work habits, sentiments, and adaptability during the pandemic across different age groups and work environments.

Figure 31







The hierarchical clustering and K-means analyses provide different perspectives on how individuals are grouped based on various factors related to their work habits and personal preferences during the pandemic.

In hierarchical clustering, Cluster 0 comprises individuals characterized by a higher average age and a longer duration spent working during the pandemic. They display relatively mixed feelings regarding productivity increase, new skill acquisition, and connections with family. Cluster 1, in contrast, represents individuals with a lower average age and varying durations of work during the pandemic. This group shows differences in preferences for working from home and varying feelings of relaxation and self-time. Cluster 2 comprises individuals with a moderate age range and varying durations of work during the pandemic. Their preferences differ concerning productivity increase, liking the home environment, and certain days of remote work.

On the other hand, K-means clustering shows different clusters. Cluster 0 consists of individuals with lower average age, varying durations of work during the pandemic, and mixed preferences for productivity, new skill acquisition, and liking the home environment. Cluster 1 represents individuals with higher average age and varying durations of work during the pandemic, showcasing differences in preferences for productivity, new skill acquisition, and connections with family. Cluster 2 includes individuals with higher average age, notably increased duration of work during the pandemic, differing preferences for productivity, liking working from home, and certain days of remote work.

While both methods aim to group individuals based on similarities, they do so from different angles. Hierarchical clustering emphasises age-related trends and feelings about work and family, while K-means highlights broader preferences and variations in work-related factors among distinct age groups.

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