

NADZIRAH BT ABD RAHMAN

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Organized, dedicated and ambitious tester with excellent attention to detail, to career growth and learning opportunity in IT industry.

EDUCATION BACKGROUND

BS	Universiti Malaysia Pahang Bachelor of Computer Science, Computer Systems & Networking CGPA: 3.06, Second Class Upper	Sept 2018-Aug 2022
STPM	SMK Dato' Jaafar STPM, Accounting & Mathematics Management CGPA: 3.25	May 2016-Dec 2017

WORK EXPERIENCES

Connexion Solutions Sdn Bhd, Selangor QA Engineer	Apr 2024-Present
<ul style="list-style-type: none">• Develop and execute test scenario and test scripts for software systems.• Perform manual testing to identify system defects and areas for improvement.• Collaborate with development teams to understand system/user requirements and system functionalities.• Report and track bugs error in the systems.• Verify fixes and perform manual testing.• Participate in the software release process and provide quality assurance sign-offs.	
Gross Synergy Sdn Bhd, Selangor Software Programmer	Mar 2023-Feb 2024
<ul style="list-style-type: none">• Produce clean, efficient code based on <i>Point-Of-Sales (POS)</i> system specifications.• Verify system enhancements with client through <i>CRM</i> after deploying programs & systems using <i>TortoiseSVN</i>.• Troubleshoot and debug in existing systems and programs based on client's reports in <i>CRM</i>.• Analyze produced code before enhancing and upgrade existing <i>POS</i> system.• Analyze database structure using <i>MySQL Workbench</i> and <i>MySQL Query Browser</i>.• Gather & evaluate client's feedback about the system enhancements or performance bugs with IT Support department.• Recommend and assist client to any system enhancement and improvements.• Refer and analyze technical problem with experienced programmer.• Knowledge of coding languages (e.g PHP, HTML, CSS, JavaScript).• Maintain existing <i>POS</i> system & program of company.	

- Ensure new system enhancements or upgrades aligned with **POS** system specifications & user guidelines.
- Batch update code file for system enhancement or fixed performance bugs into client's system by using **WinSCP** or **Any Desk**.
- Analyze the comparing code between existing of company **POS** system with client's **POS** system to ensure the similarities & differences between both code before any enhancements or upgrades the system.

Tree Integrated Solutions Sdn. Bhd, Selangor
Mobile Developer Intern

Mar-Aug 2022

- Developed user interfaces using **XML** for Android app.
- Learn extensive knowledge about mobile app development using **Android Studio**.
- Learn extensive about **Java** programming with Android Studio SDK.
- Fixed bugs and performance problems.
- Write clean, readable, and testable Java code.
- Developed **two** Android applications which are **PortKopi** and **AgroPlanner** using Android Studio and **Firestore** Database Management.
- Ensured the best performance and user experience of the application.
- Learn extensive knowledge about **WordPress**.
- Developed **two** websites for clients, which are **HabibiKitchen** and **Ikan Segar Abang Hensem (ISAH)** using **WordPress**.
- Assist with IT department team to build and design website using WordPress.
- Test payment gateway development using **Toyibpay** for client's website.

SKILLS

Testing: Manual

Documentation: UAT test scripts, URS/SDS, User Manual

LANGUAGES

Malay: Native Language

English: Advanced Speaker, Advanced Reading, and Writing

INVOLVEMENT & ACTIVITIES

Sistem Pengurusan Maklumat Pengguna (SPMP/MyGovUC 3.0)

Mar-May2024

- Documenting **UAT** test scripts and reporting systems.
- Documenting user manual for each User's role.
- Investigating system bugs or any performance level to ensure met user's and system requirement.
- Communicating with developer/programmer department to solve client's request.
- Following up with the developer/programmer team and client-side when bugs/errors are found.
- Training other quality insurance members on all inspection processes.
- Meeting and cooperating with clients for system enhancement and performance testing.
- Testing every **unit testing** and module in the system.

Sawit Intelligence Management System (SIMS, MPOB)

May-June 2024

- Documenting UAT test scripts and reporting systems.
- Documenting user manual for each User's role.
- Reporting any bugs or any performance level to development team.
- Communicating with developer/programmer department to solve client's request.
- Following up with the developer/programmer team.
- Testing every **unit testing** and module in the system.

Technical Drug Crime Analytics (TDCA, PDRM)

May-June 2024

- Documenting user manual for every module for software systems.
- Testing every **unit testing** and module in the system.

Firearms Licencing Management & Integrated System (FLMIS, PDRM)

Jul 2024-Present

- Documenting UAT test scripts and reporting systems.
- Documenting user manual for each User's role.
- Reporting any bugs or any performance level to development team.
- Communicating with developer/programmer department to solve client's request.
- Following up with the developer/programmer team.
- Testing every **unit testing** and module in the system.