

# Control categories

## Control categories

Controls within cybersecurity are grouped into three main categories:

- Administrative/Managerial controls
- Technical controls
- Physical/Operational controls

**Administrative/Managerial controls** address the human component of cybersecurity. These controls include policies and procedures that define how an organization manages data and clearly defines employee responsibilities, including their role in protecting the organization. While administrative controls are typically policy based, the enforcement of those policies may require the use of technical or physical controls.

**Technical controls** consist of solutions such as firewalls, intrusion detection systems (IDS), intrusion prevention systems (IPS), antivirus (AV) products, encryption, etc. Technical controls can be used in a number of ways to meet organizational goals and objectives.

**Physical/Operational controls** include door locks, cabinet locks, surveillance cameras, badge readers, etc. They are used to limit physical access to physical assets by unauthorized personnel.

## Control types

Control types include, but are not limited to:

1. Preventative
2. Corrective
3. Detective
4. Deterrent

These controls work together to provide defense in depth and protect assets. **Preventative controls** are designed to prevent an incident from occurring in the first place. **Corrective controls** are used to restore an asset after an incident. **Detective controls** are implemented to determine whether an incident has occurred or is in progress. **Deterrent controls** are designed to discourage attacks.

Review the following charts for specific details about each type of control and its purpose.

Administrative/Managerial Controls				
Control Name	Control Type	Control Purpose	Need	Priority
Least Privilege	Preventative	Reduce risk and overall impact of malicious insider or compromised accounts	Yes	High
Disaster recovery plans	Corrective	Provide business continuity	Yes	High
Password policies	Preventative	Reduce likelihood of account compromise through brute force or dictionary attack techniques	Yes	High
Access control policies	Preventative	Bolster confidentiality and integrity by defining which groups can access or modify data	Yes	High
Account management policies	Preventative	Managing account lifecycle, reducing attack surface, and limiting overall impact from disgruntled former employees and	Yes	High

Administrative/Managerial Controls				
		default account usage		
Separation of duties	Preventative	Reduce risk and overall impact of malicious insider or compromised accounts	Yes	High

Technical Controls				
Control Name	Control Type	Control Purpose	Need	Priority
Firewall	Preventative	To filter unwanted or malicious traffic from entering the network	No	Low
IDS/IPS	Detective	To detect and prevent anomalous traffic that matches a signature or rule	Yes	High
Encryption	Deterrent	Provide confidentiality to sensitive information	Yes	High
Backups	Corrective	Restore/recover from an event	Yes	High
Password management	Preventative	Reduce password fatigue	Yes	High
Antivirus (AV) software	Preventative	Scans to detect and quarantine known threats	Yes	High
Manual monitoring, maintenance,	Preventative	Necessary to identify and manage threats, risks, or vulnerabilities	Yes	High

and intervention		to out-of-date systems		
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Physical/Operational Controls				
Control Name	Control Type	Control Purpose	Need	Priority
Time-controlled safe	Deterrent	Reduce attack surface and overall impact from physical threats	Yes	Low
Adequate lighting	Deterrent	Deter threats by limiting “hiding” places	Yes	Medium
Closed-circuit television (CCTV)	Preventative/Detective	Closed circuit television is both a preventative and detective control because it’s presence can reduce risk of certain types of events from occurring, and can be used after an event to inform on event conditions	Yes	High
Locking cabinets (for network gear)	Preventative	Bolster integrity by preventing unauthorized personnel and other individuals from physically accessing or modifying network infrastructure gear	Yes	High
Signage indicating	Deterrent	Deter certain types of	Yes	Low

alarm service provider		threats by making the likelihood of a successful attack seem low		
Locks	Deterrent/Preventative	Bolster integrity by deterring and preventing unauthorized personnel, individuals from physically accessing assets	Yes	high
Fire detection and prevention (fire alarm, sprinkler system, etc.)	Detective/Preventative	Detect fire in physical location and prevent damage to physical assets such as inventory, servers, etc.	Yes	Medium