

Service Authorisation

Purchase Order No: 145065
Date: 12/09/2025

Provider Details:

Provider Name: Phoenix Healthcare Group Limited
Provider ID: 5788676
Provider Address: 3A/166 Moorhouse Avenue
Sydenham
Christchurch

Client Details:

Name: Sarah LYTH
NHI: FNV3859
Date of Birth: 12/08/1973
Address: 125 Middle Road
Allenton
Ashburton 7700
New Zealand
Communication Details: Mobile (Cell phone) (Personal) : 0273722821 Sarah
CSC Number: 0086 0545 102
CSC Expiry: 03/04/2026
Service Coordinator: Julie Bachop
SPA Level: Very High

Services:

Service Description	ServiceID	Units	Frequency	Service Rate	Start Date	Review Date
YP Personal Care	YP-HSPC	11.75	Weekly		01/09/2025	01/02/2026

NOTES: Data fix - change of provider from 01/09/2025 to Phoenix Healthcare Group Limited
Previous notes: YP Personal Care hours reduced
Monday to Friday am around 9am (1 hr) to support with showering/dressing, make bed, clean bathroom, ensure client has breakfast and something for lunch
Monday to Friday 1.30pm (1.25 hrs) to support with her exercise plan, walking,

YP Household Management	YP-HSHM	1.50	Weekly		01/09/2025	01/02/2026
GOAL: On returning home to get support required with household management						
GOAL: On returning home to get support required with personal cares						
GOAL: To access support if Richard had to go away or have time out						
GOAL: To continue to get the support needed from agencies or interventions that Sarah may need both now and in the future.						
GOAL: To continue with rehabilitation support until she is independent and able to return home						
NOTES: Data fix - change of provider from 01/09/2025 to Phoenix Healthcare Group Limited						

Please note: The rate for the allocated services will be as detailed in your current Ministry of Health contract for the service period unless an individual rate (GST exclusive) is specified.

Personal Care Details

Service	Level	Core Hours	Flexi Hours
YP Personal Care	Assistance		
Tasks			
Bathing / Showering			
Dressing			
Feeding and Eating			
Flexi			
Grooming / Hair / Nails			
Mobility and Positioning			
Support and Assistance			
Therapy Exercises			
Transfers			

Household Management Details

Service	Level	Core Hours	Flexi Hours
YP Household Management	Assistance		
Tasks			
Bathroom			
Change Bed Linen			
Cleaning			
Kitchen Surfaces			
Laundry (Washing)			
Toilet			

Vacuuming
Wash Floors