

ABDUR RAHMAN

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Objective

As a recent graduate, I am seeking a role which allows me to continue learning and perfecting my skills as I provide high-quality work, and encourages me to flourish as an employee. I seek challenging opportunities where I can fully use my skills for the success of the organization.



Experience

FUNNY WORLD INDOOR AMUSEMENT PARK

01/09/2020 - Recent

Customer Care Executive

- Managing a team of representatives offering customer support.
- Overseeing the customer service process.
- Monitoring the work of individual representatives and of the team.
- Conducting quality assurance surveys with customers and providing feedback to the staff.
- Maintaining a pleasant working environment for my team.

Coaching Center

2016 - 2020

Instructor of Physics, Mathematics & ICT

- Hired as an instructor, and based on performance, was promoted to lead a team of less-experienced teachers.
- Served as lead Instructor for 4 years.



Education

Shahjalal University of Science & Technology, Sylhet

2020

B.Sc(Hons.) In Physics

3.20/4.00

Shahjalal University of Science & Technology, Sylhet

2020

B.Sc in CSE (2nd Major)

3.14/4.00

Rajuk Uttara Model College, Dhaka

2015

Higher Secondary School Certificate (Science)

5.00/5.00

Blue Bird School & College, sylhet

2013

Secondary School Certificate (Science)

5.00/5.00



Skills

- MS Office (Word, Excel, Powerpoint)
- Team Building
- Problem Solving
- Analysis & Assessment
- Decision Making
- Quick Learning
- Programming knowledge (C, C++, Java, Python, Mathematica, Dart)



Projects

Simulation System Development

Developed a system to simulate the numerical and analytical solutions using Mathematica. This project is basically the combination of computer science, physics & mathematics that develop the scientific solutions to complex problems.



Language

Bengali - Native/Bilingual

English - Full working proficiency

Arabic - Intermediate



Personal Details

Date of Birth : 17/02/1996

Marital Status : Single

Nationality : Bangladeshi

Father's Name : Abu Jafer Mohammed Ahmed

Mother's Name : Mahmuda Begum Pervin

Blood Group : B +(ve)



Reference

Md. Mahbubul Hassan - "Esquire Group"

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Mosrur Abu Jafer - "PRAN-RFL Group"

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