Phase 4: Process Automation (Admin)

1. Validation Rules

Ensures correct data entry and prevents invalid records.

Date Validation

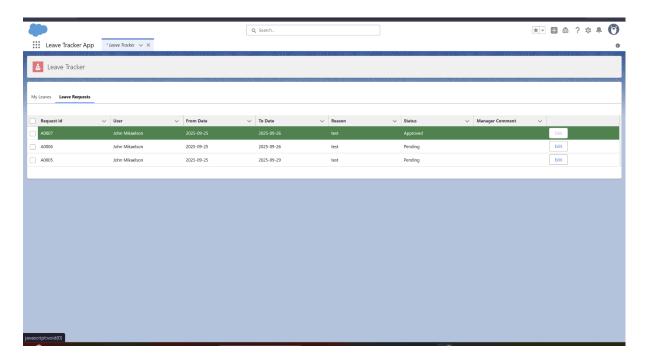
End Date must always be later than Start Date.

End_Date__c < Start_Date__c

→ Error message: "End Date cannot be before Start Date."

• Reason Required

Employees must provide a reason before submitting their leave request.



2. Workflow Rules

Automatically handles updates when a leave request is created.

Auto-update Status:

On submission, the request status is set to "Under Review."

- Actions:
 - Send email notification to the Manager.
 - o Update Status field to "Submitted."

3. Process Builder

Handles conditional automation beyond workflow rules.

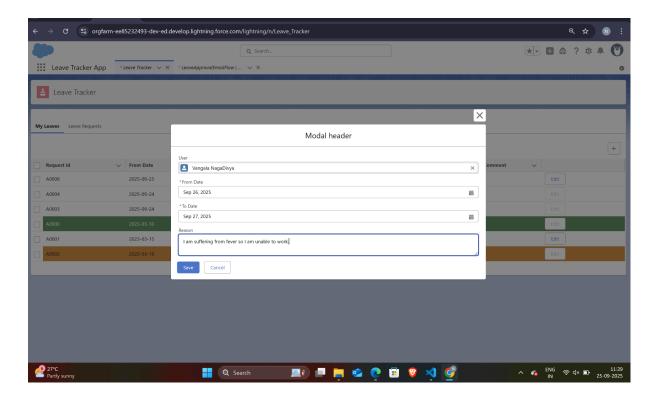
- If Status = **Approved** → Send email to employee with approval confirmation.
- If Status = Rejected → Send email with rejection reason and manager comments.

4. Flow Builder

Screen flows guide employees through leave request submission.

Steps:

- 1. Select Leave Type.
- 2. Choose Start and End Dates.
- 3. Provide Reason for leave.
- 4. Review details & Submit.

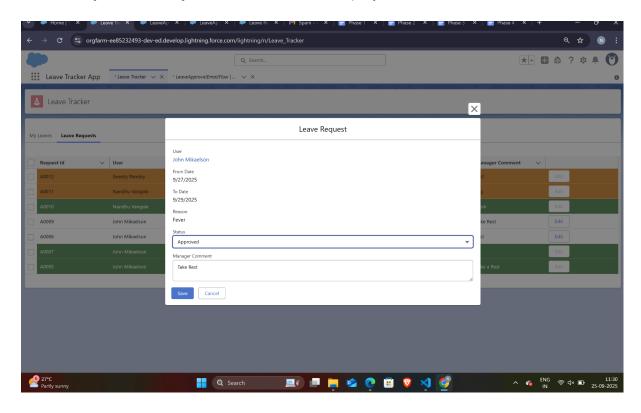


5. Approval Process

Streamlines request approval.

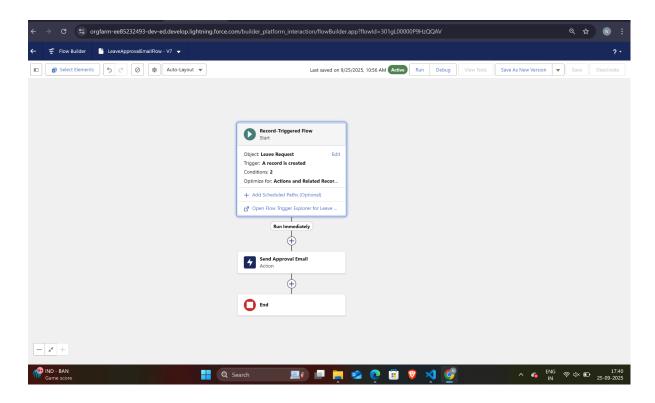
- 1. Employee submits request → Status = **Pending.**
- 2. Manager receives approval request.
- 3. Manager approves or rejects.
- 4. If approved → Email sent to employee.

5. If rejected \rightarrow Rejection email sent to employee.



6.Email Flows

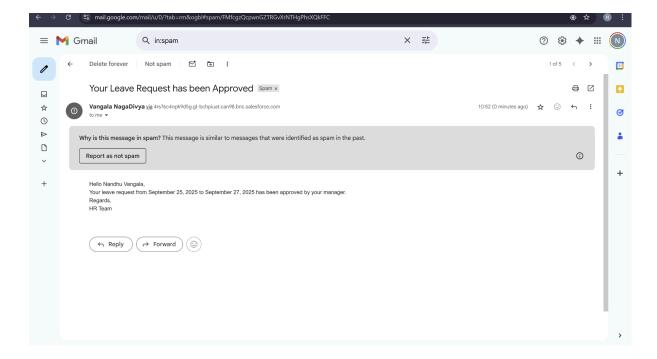
- Click Setup ()→ Quick Find→ Flows New Flow.
- Select Record-Triggered Flow.
- Choose Object: Leave_Request_Status_Notification → Trigger: When record is created → After Save.
- Add Action Send Email Select Welcome Email Template.
- Save and Activate.



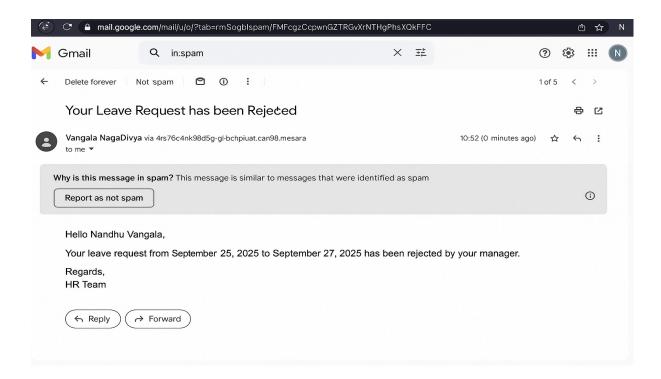
7. Email Alerts

Automated notifications keep everyone updated.

- Leave Request Submitted → Sent to Manager.
- Leave Request Approved → Sent to Employee.



Leave Request Rejected → Sent to Employee.



Leave Balance Reminder → Monthly email to Employee.

8. Field Updates

Ensures status fields stay in sync with actions.

- On Approval: Status → Approved.
- On Rejection: Status → Rejected.
- On Cancellation: **Status** → **Cancelled**.

9. Tasks & Custom Notifications

Keeps managers and employees on track.

- Task auto-created for managers to review requests.
- Custom Notification (via Salesforce App) → Push notification when a request is assigned.

Phase 4 Outcome:

- All leave management processes (submission, approval, rejection, cancellation) automated.
- Real-time notifications for employees and managers.
- HR/Admin enjoy complete visibility with minimal manual work.