


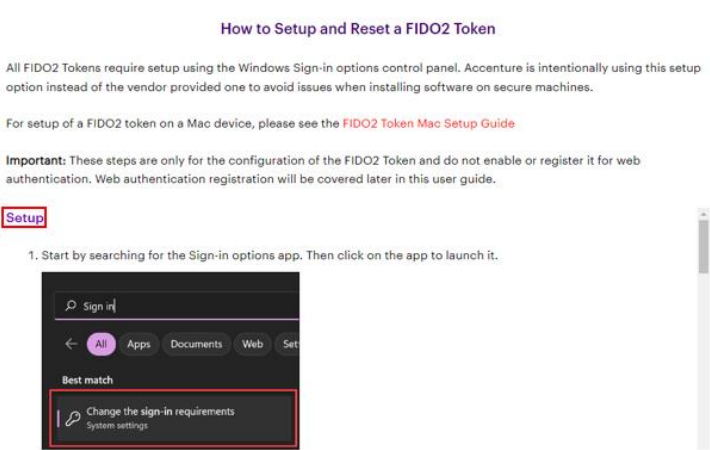
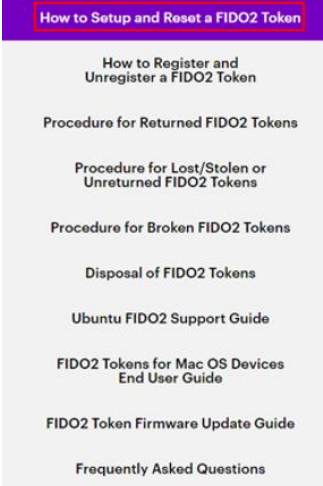
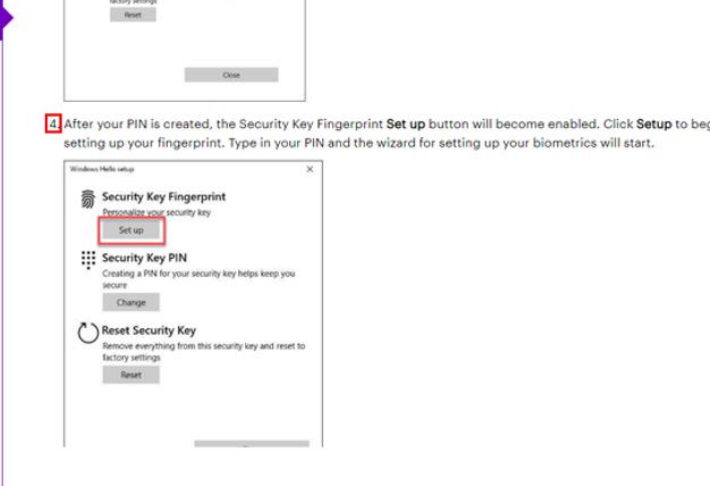
How to Setup and Register a FIDO2 Token


Below are topics and steps to walk user's through how to register and setup their FIDO2 token. These steps are outlined in detail in the [FIDO2 End User Guide](#).

FIDO2 Token Setup and Registration for Windows (OS)

All FIDO2 Tokens require users to setup using the Windows Sign-in options control panel. Follow the steps in the FIDO2 Token End User Guide, section “**How to Setup and Reset a FIDO2 Token**”. Once you have setup your FIDO2 token, you are now ready to register following the steps in the [FIDO2 Token End User Guide](#), section “**How to Register and Unregister a FIDO2 Token**”. Follow the steps below to perform setup.

Note: For ads0 users can follow job aid: [Registering a FIDO2 Token Key for Privilege Accounts](#).

Step	Instruction	Image	
1	For setup guidance, follow the steps in the FIDO2 Token End User Guide , section “ How to Setup and Reset a FIDO2 Token ”.	 A table of contents for FIDO2 Token guides. The items are: Introduction, Users Who Require FIDO2 Tokens, How Security & Authentication Works, How to Choose a FIDO2 Token, How to Purchase a FIDO2 Token, How to Setup and Reset a FIDO2 Token (highlighted with a red arrow), How to Register and Unregister a FIDO2 Token, Procedure for Returned FIDO2 Tokens, Procedure for Lost/Stolen or Unreturned FIDO2 Tokens, and Procedure for Broken FIDO2 Tokens.	 A screenshot of the Windows Sign-in options app. The title is 'How to Setup and Reset a FIDO2 Token'. It contains text about setup requirements and a red box around the 'Setup' button. Below the button, it says '1. Start by searching for the Sign-in options app. Then click on the app to launch it.' A screenshot of the Windows search interface shows 'Change the sign-in requirements' as the best match.
2	If your key is Biometric enabled, follow the steps in the “ How to setup and reset a FIDO2 Token ” section starting at Step 4 in the FIDO2 Token End User Guide .	 A table of contents for FIDO2 Token guides, starting from 'How to Register and Unregister a FIDO2 Token'. The items are: How to Setup and Reset a FIDO2 Token (highlighted with a red arrow), How to Register and Unregister a FIDO2 Token, Procedure for Returned FIDO2 Tokens, Procedure for Lost/Stolen or Unreturned FIDO2 Tokens, Procedure for Broken FIDO2 Tokens, Disposal of FIDO2 Tokens, Ubuntu FIDO2 Support Guide, FIDO2 Tokens for Mac OS Devices End User Guide, FIDO2 Token Firmware Update Guide, and Frequently Asked Questions.	 A screenshot of the Windows Hello setup window. It shows 'Factory settings' and 'Reset' buttons. A red box highlights the 'Set up' button under 'Security Key Fingerprint'. Below it, there are sections for 'Security Key PIN' and 'Reset Security Key'.

3	<p>After users have performed setup, perform FIDO2 device registration in section: “How to Register and Unregister a FIDO2 Token” in the FIDO2 End User Guide.</p>	<p>Introduction</p> <p>Users Who Require FIDO2 Tokens</p> <p>How Security & Authentication Works</p> <p>How to Choose a FIDO2 Token</p> <p>How to Purchase a FIDO2 Token</p> <p>How to Setup and Reset a FIDO2 Token</p> <p>How to Register and Unregister a FIDO2 Token</p> <p>Procedure for Returned FIDO2 Tokens</p> <p>Procedure for Lost/Stolen or Unreturned FIDO2 Tokens</p> <p>Procedure for Broken FIDO2 Tokens</p>	<p>How to Register and Unregister a FIDO2 Token</p> <p>Registering your Feitian branded FIDO2 Token will allow user access to Accenture secure sites via web authentication.</p> <p>Register</p> <p>Only end users can register their FIDO2 Token.</p> <ol style="list-style-type: none"> 1. Go to My Sign-Ins and click on the Security Info tab in the menu on the left-hand side of the page. 2. Then click on + Add sign-in method and click on Set up a security key. 
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Escalation

If you face any issues, review our [FIDO2 End User Guide](#), [FIDO2 Support](#), and [Registering a FIDO2 Token Key for Privilege Accounts](#) sources for FAQ’s, registration and setup guidance. If these resources do not resolve the issue, then proceed to do the following:

Contact your normal service desk and they will be able to assist with troubleshooting of FIDO2 issues. Please note hardware troubleshooting is limited to the approved FIDO2 token within the user guide and may require a replacement if the device is defective.

Most Common FIDO2 FAQ’s

- **What happens if I lose my FIDO2 key?**
 - Immediately go into your [My Sign-In's Portal](#) and remove your key from your authentication methods. Once you have removed the key from this site it will no longer allow you to log in using it.
 - Immediately after removing your key from Azure please contact ASOC at 1-877-728-0645
- **Can I use multiple FIDO2 keys with my account?**

Yes, however you are limited to 10 FIDO2 keys associated with your account (this number may change in the future)
- **Can I use an old FIDO/FIDO2 key?**
 - Original FIDO and FIDO/U2F keys will not work in our environment. For FIDO2, in addition to FIDO2 compatibility Azure AD requires certain features and extensions be enabled on your FIDO2 key.
 - The easiest way to verify is going to register the key, if it is not compatible you will get an error during registration on the Microsoft MySignIns page.
- **Do I need to return my FIDO2 token when I roll off a project or leave Accenture?**

FIDO2 tokens are not required to be returned if you are rolling out of a project or leaving Accenture. Accenture accounts associated with the tokens will be disabled. Please consult with your supervisor as cases may vary.

See the full list of FAQ's in the [FIDO2 Tokens End User Guide](#)

FIDO2 Resources

- **FIDO2 End User Guide:** [FIDO2 Tokens End User Guide](#)
- **FIDO2 Support:** [FIDO Support](#)
- **Managing your Sign-In Methods:** [Managing your sign-in methods](#)
- **Accenture IS Standards for FIDO:** [Information Security Standard | Identification and Authentication Standard](#)
- **Registering a FIDO2 Token Key for Privilege Accounts:** [Registering a FIDO2 Token Key for Privilege Accounts](#)
- **Access Control an Strong Authentication Yammer Community (ACSA):** [Access Control Strong Authentication Yammer Community](#)