

- 1) Open the below URL to check you have access or not.
- 2) [My Subscriptions - Accenture Support](#)

The screenshot shows the Accenture Support portal interface. At the top, there is a navigation bar with links: accenture (logo), Support, Topics (dropdown), Cases, Devices, Subscriptions (underlined in purple), and Access. Below the navigation bar, there are two main sections: "My Subscriptions (2)" and "Sponsored Subscriptions (0)". The "My Subscriptions" section is underlined in purple. Under "My Subscriptions", there are two entries:

- Office 365**
  - Service Offering Name: Office 365
  - WBS Element/Charge Code: N/A
  - Primary Owner: Nagalakshmi Edhunury
  - Executive Sponsor: Niraj Tiwari
- Accenture VPN Access**
  - Service Offering Name: Accenture VPN Access
  - Primary Owner: Nagalakshmi Edhunury
  - Executive Sponsor: Niraj Tiwari

Both entries have a "Renew / Cancel" button at the bottom. The "Accenture VPN Access" entry is highlighted with a yellow border.

- If you have subscription for Accenture VPN access you can execute the solution from START.
- OR
- If you don't have subscription for Accenture VPN access, then raise a VPN access request using below Link.

[https://support.accenture.com/support\\_portal?id=it\\_services2&articleNumber=KB0075158&sys\\_id=1affe8ad37690a00812bd5c543990e32&catID=null](https://support.accenture.com/support_portal?id=it_services2&articleNumber=KB0075158&sys_id=1affe8ad37690a00812bd5c543990e32&catID=null)