

# Abhishek Nagaraja, (CSPO, LSSGB)

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**Hello Hiring Manager,**

As a Strategic Program and Operations Manager with a Master's in Computer Science and Engineering Management, I specialize in building scalable systems and leading complex, cross-functional projects from ideation to launch with a focus on operational excellence.

My approach combines deep technical understanding with strategic oversight. I have a proven track record of driving efficiency through data-driven process improvements, such as AI-powered SOP architecture, and managing diverse stakeholder relationships to ensure reliable program delivery in high-stakes environments.

At the University of Texas at Arlington, I orchestrated the end-to-end program delivery for '**Mav-Market**', scaling the platform to 200+ vendors and 5,000+ attendees. By managing the critical path timeline and implementing real-time KPI tracking via Power BI dashboards, I improved stakeholder satisfaction by 35% and reduced manual planning overhead by 40% through systemic workflow standardization.

I am eager to apply my leadership experience and technical acumen to help your team achieve its operational goals. I am committed to fostering a culture of deep ownership and continuous improvement, and I look forward to discussing how my background aligns with your project needs.

Sincerely,

**Abhishek Nagaraja**