

ELLA GREEN

UX Designer | Interaction Design | Data Automation

✉ +1-(234)-555-1234 ⏬ Email 🌐 linkedin.com 🗺 Seattle, WA ⚜ Extra Field

SUMMARY

With over 5 years in UX design, I bring expertise in prototyping with JavaScript and CSS, leading to a 20% user efficiency improvement. Passionate about seamless user experiences, especially in data center automation.

EXPERIENCE

Senior UX Designer

Microsoft ━━━━ 03/2020 - Present 🗺 Redmond, WA

- Led design projects for Azure platform, resulting in a 30% increase in user satisfaction through improved workflows and interfaces.
- Collaborated with product managers and engineers to launch new features, reducing design phase time by 25% through agile processes.
- Conducted user research and data analysis to identify design opportunities, leading to a 15% increase in user engagement metrics.
- Implemented interactive prototypes using JavaScript and Axure, which reduced misunderstanding during hand-off by 50%.
- Facilitated cross-functional design brainstorming sessions, enhancing idea exchange and boosting team innovation output by 40%.
- Developed comprehensive UX guidelines that streamlined design processes and improved new designer onboarding effectiveness by 30%.

UX Designer

Zillow Group ━━━━ 01/2017 - 02/2020 🗺 Seattle, WA

- Overhauled the search interface, simplifying complex usability challenges and increasing search efficiency by 22%.
- Worked directly with developers to implement adaptive responsive designs, enhancing mobile access and increasing mobile traffic by 35%.
- Developed a UX strategy for the real estate platform, leading to a 15% rise in client satisfaction scores across multiple user demographics.
- Conducted usability testing sessions to refine product interfaces, cutting down user task completion time by 10% on average.
- Presented design solutions to stakeholders with compelling storytelling, building trust and securing project investments of over \$500k.

Interaction Designer

T-Mobile ━━━━ 06/2014 - 12/2016 🗺 Bellevue, WA

- Redesigned billing interface, boosting user clarity and reducing user errors by 15%.
- Utilized data analysis and client feedback to pinpoint friction points, enhancing user task success rate by 18% after design revisions.
- Produced high-fidelity prototypes to demonstrate and evaluate interactive design concepts, resulting in informed user-centric designs.
- Introduced design workshops that improved cross-departmental collaboration, leading to a 20% enhancement in project delivery speed.

EDUCATION

Master of Fine Arts in Design

Savannah College of Art and Design

━ 01/2012 - 01/2014 🗺 Savannah, GA

Bachelor of Science in Computer Science

University of Washington

━ 01/2008 - 01/2012 🗺 Seattle, WA

KEY ACHIEVEMENTS



Implemented Azure UX Updates

Increased user satisfaction by 30% by leading a cross-functional team in overhauling Azure's interface.



Boosted Mobile Traffic

Designed mobile strategies that resulted in a 35% increase in Zillow Group's mobile platform traffic.



Optimized User Task Completion

Reduced user task completion time by 10% through iterative usability testing at Zillow Group.



Secured Design Funding

Presented effective storytelling that secured over \$500k in funding for UX projects at Zillow Group.

SKILLS

UX Design, Interaction Design, HTML, JavaScript, CSS, Axure, Prototyping, Responsive Design, User Research, Data Analysis, Product Design, Agile Methodology

TRAINING / COURSES

Human-Computer Interaction Design

Offered by Coursera specializing in user-centered design and interaction principles.

Advanced Prototyping with JavaScript

Udemy course focusing on creating complex interactive prototypes.

INTERESTS

Digital Design Trends

Staying abreast with the latest digital design trends for innovative product development.

Sustainable Technology

Exploring sustainable tech solutions to minimize environmental impacts in digital product development.

Travel

Visiting new locations to gain diverse cultural insights that inform user-centered design practices.

LANGUAGES

English

Native ••••• Spanish

Advanced •••••