


[PlanYear] Online Document Notice

View, download, or print your [PlanYear] plan documents

All your essential plan documents are online at [\[PPWebsiteURL\]/PlanDocuments](#). This includes your *Evidence of Coverage (EOC)*, *Pharmacy Directory* and *Formulary*. These online documents are kinder to the environment — saving both trees and landfill space. And they're more portable, too. You can access them anytime, anywhere, from your personal computer, tablet or other device.

Save time when you search online

You can usually locate info more quickly in an online document by:

- Pressing the “CTRL” and “F” keys at the same time on your computer keyboard
- Clicking the magnifying glass icon () on your smartphone or tablet

Both allow you to jump to specific words or phrases wherever they appear in the document.

Prefer larger text?

Simply use the "zoom" feature on your device or web browser to make the text larger.

The [\[PlanYear\]](#) *Evidence of Coverage*, *Pharmacy Directory* and *Formulary* booklets will be available on our website starting October 1, 2020

Get to know your plan documents

Your EOC: a guide to what's covered

Your EOC is a complete description of coverage under your Medicare plan. It explains the plan rules, your rights and responsibilities, how your coverage works, and what you pay as a member of the plan.

Your pharmacy directory: a road map for finding a network pharmacy

Our pharmacy network includes national chains, local pharmacies and a mail service pharmacy where you can get your prescription drugs. The directory includes a list of the network pharmacies closest to you, and shows you which pharmacies offer standard cost-sharing and which offer preferred cost-sharing.

- **Online Pharmacy Locator**

You can also use the convenient Pharmacy Locator Tool on our website, [\[PPWebsiteURL\]/PlanDocuments](#), to find a network pharmacy anywhere in the U.S. Simply choose your plan and enter a ZIP Code or address information to get a list of nearby network pharmacies.

Your formulary: a list of prescription drugs your plan covers

The formulary is a list of drugs covered by your prescription drug plan. Along with the drug name, the formulary shows each drug's tier level, which can affect how much you'll pay for the drug. It also lists any special requirements, like prior authorization, quantity limits or step therapy.

- **Use our online Drug Coverage & Pricing tool**

You can also find information about drug coverage and pricing for your prescription drug plan using the Drug Coverage & Pricing tool on our website ([PPWebsiteURL]/PlanDocuments).

We're here to help

If you would like a printed copy of your *Evidence of Coverage, Pharmacy Directory or Formulary* mailed to you, please call our self-service toll free number at **1-855-979-1104** and we will mail them to you. When you call this number, please reference your unique PIN: [(Logic: populate member specific PIN)0000000] when prompted. These documents, as well as our online search tools, are always available online at [PPWebsiteURL]/PlanDocuments.

If you have any questions about this notice, please call Customer Care at [CustomerCareNumber] (TTY users should call [CustomerCareTTY]), [CustomerCareHours].

The formulary and pharmacy network may change at any time. You will receive notice when necessary.

[(Logic: if Account=Smart, populate) [PlanName]]'s pharmacy network includes limited lower-cost, preferred pharmacies in rural Arkansas, Iowa, Kansas, Minnesota, Mississippi, Missouri, Montana, Nebraska, North Dakota, Oklahoma, South Dakota, Wisconsin and Wyoming. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call [CustomerCareNumber] (TTY: [CustomerCareTTY]) or consult the online pharmacy directory at [PPWebsiteURL].

SilverScript is a Prescription Drug Plan with a Medicare contract marketed through Aetna Medicare. Enrollment in SilverScript depends on contract renewal