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SilverScript Insurance Company

Empire Plan Medicare Rx

P.O. Box 30006, Pittsburgh, PA 15222-0330

<Date>

**Important Plan Information**

<Member First Name> <Member Last Name>

<Mailing Address 1>

<Mailing Address 2>

<City> <State> <ZIP>

**IMPORTANT RECALL INFORMATION**

Dear <Member First Name> <Member Last Name>:

Empire Plan Medicare Rx, your Medicare prescription drug plan sponsored by the New York State Health Insurance Program (NYSHIP) and administered by SilverScript® Insurance Company, is committed to your safety and to providing you with important news about your medications. As part of this commitment, we are sending important recall information to you.

On June 2, 2025, Amneal Pharmaceuticals LLC issued a consumer-level recall of Sulfamethoxazole/Trimethoprim Tablets, USP, 400 mg/80 mg. According to Amneal Pharmaceuticals, **this recall was issued because tablets may exhibit black spots due to microbial contamination.**

Our records show you may have filled a prescription for this medication recently at a network retail pharmacy.

**What you should do:**

1. To see if you may have an affected product, check the lot number. The lot number is on the Amneal bottle label, next to the barcode. A list of the affected products and lot numbers is provided at the end of this letter.
2. If your product has a different lot number, it is not affected by this recall. If your product is from this affected lot number or if you cannot find the lot number, contact the pharmacy that filled your prescription for next steps.

Call your doctor right away if you might be using the affected product. Your doctor knows your medical history and can tell you what to do next. If you need a different product, your doctor can write a new prescription.

For questions about this recall, call Amneal Pharmaceuticals at **1-833-582-0812** **(TTY: 711)**, Monday - Friday, 8:00 am – 5:00 pm, EST. You may also email Amneal Pharmaceuticals at sulfamethoxazole-trimethoprim-recall@amneal.com. You may also call the U.S. Food and Drug Administration at **1-888-INFO-FDA (1-888-463-6332) (TTY: 711)** or visit www.fda.gov.

If you have questions about your prescription coverage, please call The Empire Plan toll free at **1-877-7-NYSHIP (1-877-769-7447)** and select option 4 for the Prescription Drug Program, **24 hours a day, 7 days a week**. TTY users dial **711**.

Sincerely,

SilverScript Insurance Company

**Affected Product, NDC, Lot Number and Expiration Date(s)**

| **Product** | **NDC #** | **Lot # / Expiration Date(s)** |
| --- | --- | --- |
| Sulfamethoxazole/Trimethoprim Tablets, USP, 400 mg/80 mg (100 count bottle) | 65162-0271-10 | AM241019 exp. 06/2027, AM241020 exp. 06/2027 |
| Sulfamethoxazole/Trimethoprim Tablets, USP, 400 mg/80 mg (500 count bottle) | 65162-0271-50 | AM241019A exp. 06/2027 |

Participating health care providers are independent contractors and are neither agents nor employees of SilverScript. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

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