<Date>

Payment ID: <SubscriberNum>

Reference ID: <INVSSA>

<Full Name>

<Address 1>

[<Address 2>]

[<Address 2>]

<City State, Zip>

You have a balance due on your monthly plan premiums

We see that you asked to have your Medicare Part D Prescription Drug Coverage premium withheld from your Social Security Administration or Railroad Retirement Board benefit check. We asked the Centers for Medicare & Medicaid Services to begin your withholding at the next available start date.

But because of a gap between the time you asked for the withholding and when it began, some premiums were not paid. As a result, you have a balance due. Please see the enclosed invoice detailing the premiums you need to pay.

You can use the coupon attached to your invoice to pay. You can also call us at <**1-855-651-4856>** **(TTY: 711)** <24/7>, to pay your bill. If you can’t pay the balance by the due date and would like to discuss payment options, just contact us at the phone number listed above. We’re here to help.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Standalone Prescription Drug Plans are offered by SilverScript, a CVS Health company.