2D BAR CODE

[ReturnStandardAddress2], [ReturnStandardCity], [ReturnStandardState] [ReturnStandardZip]

[DATE]

Member ID: [F54]

[F101]

[F109]

[F8] [F9] [F10]

[F102]

[F103]

[F104], [F105] [F106]

Dear [F8] [F9] [F10]:

[(If F37=FST or SFT, populate)We have recently received information that your address may have changed and that you may not live inside the service area of [PlanName].]

[(If F37=SCD, populate) SECOND NOTICE

We previously contacted you to discuss your possible address change and that you may not live inside the service area of [PlanName].]

[(If F37=TRD, populate) THIRD NOTICE

We previously contacted you to discuss your possible address change and that you may not live inside the service area of [PlanName].]

[(If F38=DHOOA, populate)**If you don’t contact us to verify your address,** **you will be disenrolled from [PlanName] effective [F141].]**

It is important that you contact us to verify both your permanent and mailing address. You may use this form and return it to us in the enclosed envelope, or you may call our Customer Care department at [SpecEnrollNumber], [EnrollmentHours]. TTY users should call [EnrollmentTTY].

Please note that your permanent address must be inside our service area in order for you to be a member of [PlanName]. You may request that we send mail to you at a specific mailing address that is outside of our service area. You may also temporarily reside for up to 12 months outside our service area and remain a member of [PlanName]. But, if you permanently move outside our service area or if you temporarily live outside our service area for more than 12 consecutive months, we must disenroll you from [PlanName]. You will have an opportunity to enroll in a plan that serves the area where you now live.

If you have moved and haven’t told the Social Security Administration (SSA) about your new address, you may call them at [SSNPhone] (TTY: [SSNTTY]), Monday through Friday, 7 a.m. to 7 p.m.

If you have any questions or need help, please call us at the Customer Care phone number listed above.

Thank you.