

[DATE]

[F8] [F10]

[F102]

[F103]

[F104], [F105] [F106-F107]

***Important – You have been disenrolled from your Medicare Prescription Drug*** ***Plan***

Dear [F8] [F10]:

Medicare has disenrolled you from [PlanName] because you didn’t pay the extra amount called the Part D-Income Related Monthly Adjustment Amount or Part D-IRMAA. As of [F141], you will no longer have prescription drug coverage. Since the disenrollment has already happened, you can’t pay the owed amounts now to keep your Part D coverage.

Before you were disenrolled, Medicare (or the Railroad Retirement Board) sent you notices that showed the amount that you owed and provided information on how to pay this amount. If your plan premium was paid for any month after [F21], you’ll get a refund from us within 30 days of this letter.

This decision was made by Medicare, not by [PlanName].

**What if I think there’s been a mistake?**If you paid the Part D-IRMAA or think that there has beenamistake, please callMedicare at 1-800-MEDICARE ([MedicarePhone]), [MedicareHours]. TTY users should call [MedicareTTY].

**I had an emergency that kept me from sending my Part D-IRMAA payment. What can I do?**

You can ask Medicare to review this decision if you had an emergency or unexpected situation that kept you from paying your premiums on time. If Medicare approves your request, you will have to pay all Part D-IRMAA and plan premium amounts owed within three (3) months of your disenrollment in order to get your coverage back. Call Medicare at 1-800-MEDICARE ([MedicarePhone]) to make a request as soon as possible, but no later than [F21+60days]. TTY users should call [MedicareTTY].

Please remember, if you don’t request reinstatement within 60 days, you will not get your coverage back and will have to wait for another opportunity to enroll in a Part D plan. If you don’t have other creditable coverage (prescription drug coverage that is expected to pay on average as much as Medicare), you may have to pay a Part D late enrollment penalty in addition to the monthly Part D-IRMAA and plan premium if you enroll in Medicare prescription drug coverage in the future.

**When can I get Part D coverage?**

Medicare limits when you can make changes to your coverage. **From [CMSAEPStart: Month Day] through [CMSAEPEnd: Month Day] of each year,** you can join, switch, or drop a Medicare health or drug plan for the following year. Generally, you can’t make changes at other times except in certain situations, such as if you move out of your plan’s service area, want to join a plan in your area with a 5-star rating, or qualify for (or lose) Extra Help paying for prescription drug coverage.

**Who can I call to get more information?**

You can call 1-800-MEDICARE ([MedicarePhone]), [MedicareHours], if you have questions about your disenrollment because you didn’t pay the Part D-IRMAA. TTY users should call [MedicareTTY]. You can also call [PlanName] at [SpecEnrollmentNumber] if you have questions about your plan’s premium. TTY users should call [EnrollmentTTY]. We are open [EnrollmentHours].

Thank you,

SilverScript® Insurance Company