

Nahid Ahmed

New York, NY

646.894.2135 | npahmed92@gmail.com | [linkedin.com/in/nahidahmed92](https://www.linkedin.com/in/nahidahmed92)

SUMMARY

Highly skilled QA Automation Engineer with extensive experience in improving testing processes, reducing bugs, and enhancing team collaboration. Proficient in automated testing, continuous integration, and quality assurance with a strong background in developing and executing comprehensive test scripts. Adept at using various testing tools and frameworks, ensuring product quality and reliability.

TECHNICAL SKILLS

Automated Testing: Detox, Playwright, Selenium, Selenium WebDriver, Selenium Grid, TestNG, Maven

Issue Tracking: JIRA, Xray Test Management

IDE: Eclipse, IntelliJ, Visual Studio, XCode

Databases: SQL Server, DBeaver

Framework: React Native

Programming Languages: Java, JavaScript, TypeScript

Programming Tools: Git, Bitbucket

Web Services | API: Postman, SoapUI, GraphQL, Insomnia

Web Technologies: HTML, CSS, XML

Productivity Tools: Google Docs, MS Office Suite

EXPERIENCE

Scene Health | Brooklandville, MD

04/2022-Present

QA Automation Engineer | Jr. Full Stack Developer

- Developed and executed new test scenarios, test cases, and test scripts for web and mobile (iOS) applications, reducing the number of bugs found during the testing phase.
- Maintained existing test scripts and updated them as new features were released.
- Implemented mobile test automation framework to reduce manual testing efforts.
- Collaborated with project managers and developers to report bugs with detailed information using JIRA.
- Performed both automated and manual database testing to ensure data integrity and accuracy.
- Implemented procedures to improve overall productivity and software quality.
- Worked on front-end development, creating user interfaces with modern web technologies such as React, HTML, and CSS.
- Contributed to back-end development, building APIs and handling database operations using Node.js and PostgreSQL.

CareFirst | Baltimore, MD

01/2020-03/2022

QA Automation Engineer

- Designed and executed comprehensive test scripts based on system requirements, resulting in improved accuracy and efficiency of testing process.
- Performed Backend Testing of the database manually to ensure order details and requests were correctly inserted.
- Involved in designing of Test scripts based on the System requirements from the Project Manager.
- Executed Test Cases and logged defects using JIRA.
- Responsible for generating test reports, defect tracking.
- Responsible for recommending necessary changes and modifications to program developers.

- Performed Browser Compatibility Testing and Web testing.
- Effective coordination between development team and testing team.

Merck Pharmaceuticals | Kenilworth, NJ

01/2018-12/2019

QA Test Engineer

- Conducted Regression Testing whenever code module was changed, identified risks and developed mitigation strategies.
- Performed manual testing for functional testing and backend testing.
- Worked with JIRA to log defects and track resolution till the closing of defect after retesting.
- Conducted Back-End Testing using SQL queries.
- Created and enhanced numerous test scripts to handle changes in the objects, in the tested application's GUI and in the testing environment using Selenium.
- Involved in using Maven build tools to manage framework dependency jar files.
- Involved in using Apache POI to read data from external sources to feed locators into the test script.
- Tested Enterprise SOAP Web Services using SOAP UI tool.
- Worked closely with software developers, engineers in fixing the defects.
- Conducted user acceptance testing to ensure that developed systems satisfied the needs of business as specified in the functional requirements.
- Prepared Status Reports and conducted Daily Conferences and Standup Meetings.

T-Mobile | Whitestone, NY

05/2013–12/2017

Retail Store Manager

- Managing a team to help bring in sales and help the community with outstanding customer service.
- Managing operations, marketing compliance, inventory, interviewing, scheduling and training employees.
- Calendar management for meetings and schedules.
- Maintaining inventory via SAP and Excel.
- Auditing and analyzing accounts to reach store goals.
- Reaching out to business customers via calls and door-to-door sales.

EDUCATION

Columbia Engineering

Full Stack Development | 2024

CUNY New York City College of Technology

Associate of Applied Science (AAS) in Accounting | 2014

Bachelor of Technology (BTech) in Computer Systems | 2018

References Available Upon Request