Nahid Ahmed

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EDUCATION
CUNY New York City College of Technology
BTech in Computer Systems | 2014
Columbia Engineering
Full Stack Development | 2024

OBJECTIVE
Highly skilled QA Automation Engineer with a proven track record of improving testing processes, reducing bugs, and enhancing team collaboration. Seeking opportunities to leverage my expertise in automated testing, continuous integration, and quality assurance to contribute to the success of a dynamic organization.

EXPERIENCE

Scene Health   Brooklandville, MD   04/2022-10/2023
QA Automation Engineer
- Created and executed new test scenarios, test case and test scripts for web and mobile (iOS) applications, resulting in a reduction in the number of bugs found during the testing phase.
- Maintained existing test scripts and updated as new features were released.
- Implemented mobile test automation department to help reduce manual testing.
- Communicated and collaborated with project managers and developers when bugs were found and reported with detailed information on JIRA.
- Performed database testing using both automated and manual methods.
- Implemented procedures to improve productivity and quality.

CareFirst   Baltimore, MD   01/2020-03/2022
QA Automation Engineer
- Designed and executed comprehensive test scripts based on system requirements, resulting in improved accuracy and efficiency of testing process.
- Performed Backend Testing of the database manually to ensure order details and requests were correctly inserted.
- Involved in designing of Test scripts based on the System requirements from the Project Manager.
- Executed Test Cases and logged defects using JIRA.
- Responsible for generating test reports, defect tracking.
- Responsible for recommending necessary changes and modifications to program developers.
- Performed Browser Compatibility Testing and Web testing.
- Effective coordination between development team and testing team.

Merck Pharmaceuticals   Kenilworth, NJ   01/2018-12/2019
QA Test Engineer
- Conducted Regression Testing whenever some code module was changed, identified risks and developed mitigation strategies.
- Performed manual testing for functional testing and backend testing.
- Worked with JIRA to log defects and track resolution till the closing of defect after retesting.
- Conducted Back-end Testing using SQL queries.
- Created and enhanced numerous test scripts to handle changes in the objects, in the tested application's GUI and in the testing environment using Selenium.
- Involved in using Maven build tools to manage framework dependency jar files.
- Involved in using Apache POI to read data from external sources to feed locators into the test script.
- Tested Enterprise SOAP Web Services using SOAP UI tool.
- Worked closely with software developers, engineers in fixing the defects.
- Conducted user acceptance testing to ensure that developed systems satisfied the needs of business as specified in the functional requirements.
- Prepared Status Reports and conducted Daily Conferences and Standup Meetings.

T-Mobile   Whitestone, NY   05/2013–12/2017
Retail Store Manager

- Managing a team to help bring in sales and help the community with outstanding customer service.
- Managing operations, marketing compliance, inventory, interviewing, scheduling and training employees.
- Calendar management for meetings and schedules.
- Maintaining inventory via SAP and Excel.
- Auditing and analyzing accounts to reach store goals.
- Reaching out to business customers via calls and door-to-door sales.

TECHNICAL SKILLS

- Automated Testing: Detox, Playwright, Selenium, Selenium WebDriver, Selenium Grid, TestNG, Cucumber, Maven
- CI/CD Deployment: Jenkins
- Collaboration Tools: SharePoint
- Issue Tracking: JIRA, Xray Test Management
- IDE: Eclipse, IntelliJ, Visual Studio, XCode
- Databases: SQL Server, DBeaver
- Framework: React Native
- Programming Languages: Java, JavaScript, TypeScript
- Programming Tools: Git, Bitbucket
- Web Services | API: Postman, SoapUI, GraphQL, Insomnia
- Web Technologies: HTML, CSS, XML
- Productivity Tools: Google Docs, MS Office Suite