**Nahid Ahmed**

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**EDUCATION**

**CUNY New York City College of Technology**

Associate of Applied Science (AAS) in Accounting | 2014

**OBJECTIVE**

Highly skilled QA Automation Engineer with a proven track record of improving testing processes, reducing bugs, and enhancing team collaboration. Seeking opportunities to leverage my expertise in automated testing, continuous integration, and quality assurance to contribute to the success of a dynamic organization.

**EXPERIENCE**

**Scene Health** Brooklandville, MD 04/2022-10/2023

QA Automation Engineer

* Created and executed new test scenarios, test case and test scripts for web and mobile (iOS) applications, resulting in a reduction in the number of bugs found during the testing phase.
* Maintained existing test scripts and updated as new features were released.
* Implemented mobile test automation department to help reduce manual testing.
* Communicated and collaborated with project managers and developers when bugs were found and reported with detailed information on JIRA.
* Database testing performed with automation and manually.
* Implemented procedures to improve productivity and quality.

**CareFirst** Baltimore, MD 01/2020-03/2022

QA Automation Engineer

* Designed and executed comprehensive test scripts based on system requirements, resulting in improved accuracy and efficiency of testing process.
* Performed Backend Testing of the database manually to ensure order details and requests were correctly inserted.
* Involved in designing of Test scripts based on the System requirements from the Project Manager.
* Executed Test Cases and logged defects using JIRA.
* Responsible for generating test reports, defect tracking.
* Responsible for recommending necessary changes and modifications to program developers.
* Performed Browser Compatibility Testing and Web testing.
* Effective coordination between development team and testing team.

**T-Mobile** Whitestone, NY 05/2013–12/2019

Retail Store Manager

* Managing a team to help bring in sales and help the community with outstanding customer service.
* Managing operations, marketing compliance, inventory, interviewing, scheduling and training employees.
* Calendar management for meetings and schedules.
* Maintaining inventory via SAP and Excel.
* Auditing and analyzing accounts to reach store goals.
* Reaching out to business customers via calls and door-to-door sales.

**TECHNICAL SKILLS**

* Automated Testing: Detox, Playwright, Selenium, Selenium WebDriver
* Issue Tracking: JIRA
* IDE: Eclipse, IntelliJ, Visual Studio, XCode
* Databases: SQL Server, DBeaver
* Framework: React Native
* Programming Languages: Java, JavaScript, TypeScript
* Programming Tools: Git, Bitbucket
* Web Services | API: Postman, SoapUI, GraphQL
* Web Technologies: HTML, CSS
* Productivity Tools: Google Docs, MS Office Suite