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EDUCATION

Follower College of Business, San Diego State University   **05/2025**

Bachelor of Business Administration, Information System
Relevant coursework: Object Oriented Programming in Python, System Analysis and Design

PROJECTS & EXTRACURRICULAR

System Analysis Project   **08/2023**
- Worked with CXperts to conduct a system analysis of their business system by redesigning and improving their Time Tracking System, which improved their cost efficiency.
- Worked with CXperts to redesign their Time Tracking System. By using Clockify, Notion, and Zapier, improved cost efficiency and streamlined data management. The outcome was a more accurate tracking system with automated updates and notifications.

Association of Latino Professionals for America   **05/2023-Present**
President of social activities
- President of Social Activities at Association of Latino professionals for America (ALFA), SDSU

PROFESSIONAL EXPERIENCE

Karina's Seafood Restaurant, Chula Vista, California   **10/2021-Present**
Server

- Assist over 50 customers daily with their food requests, ensuring superior guest relations.
- Respond effectively to stressful situations by completing tasks promptly and delivering orders to customers.

HairbyNahomi, Chula Vista, California   **04/2021-Present**
Founder

- Built a clientele of approximately 30 hair styling clients by maintaining strong relationships with them, resulting in a loyal customer base.
- Established and strategically developed HairByNahomi's digital presence on Instagram, which broadened client accessibility and expanded the reach of the business.

Casa Nori, Chula Vista, California   **09/2021 – 10/2021**
Hostess

Efficiently assigned tables of 20 plus customers while managing reservations and waitlist.

McDonald, San Ysidro, California   **03/2021 – 09/2021**
Cashier

- Managed inflow of cash and credit transactions proficiently as a cashier, consistently maintaining precise cash drawer accuracy.

SKILLS

🎬 **Programming Languages:** Python

🎬 **Technical skills:** SAP, SQL & HTML

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