

Salesforce

# Nahuel Retes



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CV



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## ABOUT ME

Inquisitive about technology, with experience as a Salesforce *developer* and *consultant*, boasting seven years of expertise in this CRM. Provides support and generates content, showcasing an exceptional ability to thrive under pressure to meet company objectives, while also facilitating the training of new team members. Gained experience in Salesforce operations, technical analysis, and integrations. Only four subjects away from graduating in Computer Science. Creates websites and continuously pursues certifications in their spare time. Would highly value the opportunity and is committed to demonstrating their worth.

## CERTIFIED

- Sf. Platform Developer I
- Sf. Platform App Builder
- Sf. Business Analyst
- Sf. Administrator
- Sf. Associate
- Sf. Sharing Visibility Architect
- Sf. NetZero Cloud
- Sf. Financial Service Cloud
- Copado Consultant

## CLOUD EXP.

- Sales +7 years
- Service +7 years
- Net Zero +1 years
- Financial service +1 years
- Experience +1 year

## YEARS OF EXPERIENCE

■ Years of Developer – Years of Administrator

### Accenture – Development Associate

+2 : Apex code, creating Visualforce, Lightning Web Components (LWC), 1 years: generating basic integrations with REST and SOAP.

+3 : Process Builder, Workflow Rules, Flows and Apex Triggers. Creating and modifying objects, fields, page layouts, validation rules, profiles, roles, Dashboards, Reports, hierarchies, security configuration, permission set and profiles.

### Vurpax – Senior Salesforce Developer

+1 : LWC, Apex, Triggers, hierarchies, 2mfa security configuration, API integrations (Rest, Soap, Bulk, Streaming), operational support.

+1 : Process Builder, flow, Copado, create y modify objects, fields, Field Service Lightning, page layouts, validation rules, profiles, roles, hierarchies, permission set and profiles, using data import tools like Dataloader, import wizard, Salesforce inspector and workbench.

### CloudGaia – Salesforce Solution Architect

+1 : Aura, Reports, Apex, SOQL, SOSL, batch, Triggers, hierarchies, 2mfa security configuration, API integrations (Rest, Soap, Bulk, Streaming), operational support.

+2 : Process Builder, flow, create y modify objects, fields, page layouts, validation rules, profiles, roles, hierarchies, permission set and profiles, Dataloader, Reports, import wizard, Salesforce inspector and workbench.

## DETAILS OF MY EXPERIENCE



### Solutions Architect

2022 – Present | CloudGaia

- I am in charge of planning and overseeing several Salesforce projects throughout their entire lifecycle by estimating and implementing the client's needs. I contribute by creating documentation, being a project leader, promoting synergy while applying agile methodologies.
- I actively participate in the implementation of programmatic and declarative Salesforce solutions, using the following technologies:
  - Apex, Lightning Web & Aura components, Visualforce, SOQL, Salesforce security, Dataloader, REST integrations.
  - Clouds: Financial Service - Net Zero - Sales - Service

### Consultant

2021 – 2022 | Vurpax

- Assigned to different Sales & Service Cloud projects in tasks related to Flows, o.w.d., Reporting, Dashboards, operational support and other administrative improvements. Negotiating tasks with the client, generating and solving tasks autonomously, distributing them to the team and organizing them to have more synergy and proactivity (highlighted projects: VI “airline” – Banco del Sol “bank”). At this time I started contributing to the community Salesforce User Group, B.A. , Argentina, of which I am currently the leader.

### Developer

2021 - 2023 | Accenture

- Management of Salesforce production environments and sandboxes (Security, Migrations, incidents, patches, health check). Responsible together with the team for the analysis and development of solutions for the internal customer in the short/medium/long term, in charge of maintaining the integrity between the different clouds: Salesforce, Amazon Azure Control of alerts reported by Sumologic.
- Application Development Associate – (2017 – 2018) Work performing testing tasks and improvements for people with visual impairment or deafness.
  - Apex, Visualforce, Lightning Component Framework, SOQL y SOSL, JavaScript, HTML/CSS, REST y SOAP APIs, Git, Aura Framework, Salesforce DX (SFDX), Data Loader, Triggers, Batch, Mail Composer, Flows, VSC, Azure

### Freelancer

2021 – 2023 | Diff. Clients

- I worked with some clients directly in consulting, development and team organization, some clients were consultancies, for which I work as a contactor, among them Nubullus and Wolke.

## OTHER SKILLS



TRAILHEAD 52X Super Badges, All Star Ranger, Copado Academy, Strong organization, Communication, interpersonal skills, conversational English B2, native Spanish.