Nahuel Retes

Solution Architect

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ABOUT ME

Salesforce solution architect with three years approx. of experience with a developer in a large global consulting firm, plus three years of experience as a consultant. Supports and creates content demonstrating strong ability to work under pressure to meet company goals by learning and training new team members. Obtained experience in Salesforce operations, technical analysis, and a bit of integration, using Azure cloud. Only 4 subjects away from graduating with a degree in Computer Science. Performs websites and trained with new technologies like Angular and Flutter in his spare time.

EDUCATION

- **Bachelor's Degree in Computer Science**
  2015-current: National University of Technology – La Plata, Argentina

CERTIFIED

- **Salesforce Certified Administrator (SCA)**
  ID: 2506216
- **Salesforce Certified Platform Developer**
  ID: 2478149
- **Salesforce NetZero Accredited Professional**
  ID: ######
- **Copado Consultant**
  ID: 022079

WORK EXPERIENCE

- **CloudGaia Salesforce Solutions Architect (Jun 22 – present)**
  I was in this role, always having an end-to-end vision of the project; surveying, estimating and implementing the client's needs. I performed tasks from documentation, design and subsequent construction, to its evolutionary maintenance. Being a project leader, promoting synergy while applying agile methodologies, in order to complete each project in the most optimal way, mapping the functional requirements to the technology through Salesforce. highlight projects on which I worked: Gador – Zurich.

WORK EXPERIENCE

- **Vurpix Salesforce Consultant (May 21 — Jun 22)**
Assigned to different Sales Cloud projects in tasks related to Apex, LWC, Reporting, Dashboards, operational support and other administrative improvements. Negotiating tasks with the client, generating and solving tasks autonomously, distributing them to the team and organizing them to have more synergy and proactivity.

- **Vurpix Senior Salesforce Developer (Apr 21 — May 21)**
I was involved in the projects of Medife, Ace, Fravega, this was related for the industry of sales, finance and healthy cases. My responsibilities in these projects were: calling customers to know their needs, and the rest of the time working as a developer to implement these requirements (LWC, Reports, Dashboards, Apex, WorkFlows, Flows, integrations Api (Rest, Soap, Bulk, Streaming), operational support and so on). The tools I used in my day-to-day work were Visual Studio, Azzure, Jira, Git, Communications Tools.

- **Accenture / Software Engineering Analyst — (Jan 18 — Apr 21)**
Management of Salesforce production environments and sandboxes (Security, Migrations, incidents, patches, health check). Responsible together with the team for the analysis and development of solutions for the internal customer in the short/medium/long term, in charge of maintaining the integrity between the different clouds: Salesforce, Amazon Azure Control of alerts reported by Sumologic.

- **Freelance / As a Hobby - (Jan 19 - Present)**
Worked as a contractor in different companies, Application generation, editing, design and creation of web pages. Work directly with clients on maintenance and discovery projects

- **Accenture / Application Development Associate — (Oct 17 — Jan 18)**
Work performing testing tasks and improvements for people with visual impairment or deafness.

- **UTN frlp. / Computer support and maintenance — (Oct 16 — Sep 17)**

SKILLS

- C1 level of English.
- Salesforce Security
- Salesforce Technical Architecture
- Salesforce Change Management
- Agile Methodologies / Scrum Certificate
- Web development enthusiast.