# Nai Sai Aung

# 3419 Valley Brook Place, Decatur GA 30033 270-454-8788 | naisaiaung97@gmail.com

# Summary

- Experienced and energetic professional dedicated to delivering an excellent customer experience.
- Detail-oriented, responsible, and trustworthy employee who enjoys contributing to a team effort and creating a good working environment.
- Multilingual: fluent in English, Mon, Burmese, Thai, and Malay. Fully authorized to live and work in the U.S.

#### Certifications

CompTIA A+ Sep 2018

Earle C. Clements Job Corps Academy

Morganfield, KY

- Safe installation and assembly of hardware components.
- Installation of Microsoft Windows (Windows XP Windows 10)
- Identify and recommend the hardware and software components based on customer's needs.
- Installation of network and telephony components for industry use; including identifying appropriate cables, hardware, and software configurations based on office size.

IC3 Global Standard 5 Apr 2018

Earle C. Clements Job Corps Academy

Morganfield, KY

- Computing fundamentals: able to identify and explain different hardware components
- Explain the use of common websites and social media platforms to customers.
- Proficiency in Microsoft Office Suite and Google Docs Suite

Advanced Leadership Training

Oct 2017

Earle C. Clements Job Corps Academy

Morganfield, KY

How to prevent and solve problems and effectively use teamwork in a work setting.

Microsoft Office Specialist in Word, Excel, & PowerPoint

Oct 2018

Earle C. Clements Job Corps Academy

Morganfield, KY

### Education

Earle C. Clements Job Corps Academy

Morganfield, KY

High School Diploma

Nov. 2017

Dec 2018

Center Director Award

Achieved Highest Student Level - Platinum Ph

Achieved Highest Student Level – Platinum Phase

Volunteered at Union County Elementary School

# **Work Experience**

Café Alsace Feb 2017 - Mar 2017
Dishwasher Decatur, GA

- Maintained a clean dining environment for customers by bussing dishes quickly and efficiently.
   Assisted wait staff with meal service during peak times.
- Followed all required health a sanitation standards in handling food items.

# References

# **David Hayes**

Computer Tech Instructor
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#### **Jamale Thacker**

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# **Joice Nichols**

CTR Specialist
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# **Jennifer Kizer**

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