## Analysis Of Factors Impacting AI & Data Science Project

**NLP Final Project** 

Prepared for Natural Language Processing Class 12/08/2022

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## **Agenda**

Executive Summary

Data Profile & Preprocessing

Detect Major Topics

Sentiment Analysis & Timeline

Analysis of failing Al projects

Analysis of successful Al projects

7 Targeted Sentiment Analysis

Recommendation

## **Executive Summary**

#### **Business Problem**

Nowadays, automation is widely used in various industries. Companies utilize Al to reduce costs, time, and waste as well as increase productivity, reduce mistakes, and control all the processes of the business in real time.

However, there are many **risks** and disadvantages associated with AI that can negatively impact human.

#### Goal of Analysis

Identify the underlying reasons for successes and failures in data science initiatives by extracting meaningful insights from unstructured text

Provide actionable recommendations on what can be done to increase the success rates of the data science capabilities

#### Insights & Recommendation

Key reasons for **failing** data science initiatives involve **ethical issues**, **employment insecurity, crime activity, stock price decline, lack of funding, and project shutdown**.

To increase **success rate** of data science projects:

- Companies should <u>invest in R&D</u>
   <u>for new product innovation</u>,
   <u>develop cutting edge</u>
   <u>technologies</u>, <u>improve</u>
   <u>cybersecurity</u>, <u>and prioritize</u>
   <u>projects properly</u>.
- Government should <u>allocate</u> <u>more funds to support tech</u> <u>companies</u>

## **Data Profile & Data Preprocessing**

#### **Data profile**

Name	AI & Data Science Project Data
Dimensions	5 variables 199,538 rows
Variables name	Url, date, language, title, text



After data preprocessing, **168,797 rows** are left.

The shortest article has 5 words, and the longest article has 21,119 words.

## Distribution of article length

ngai	length
count	168797.000000
mean	925.124439
std	904.795189
min	5.000000
25%	475.000000
50%	749.000000
75%	1146.000000
max	21119.000000

#### **Cleaning steps:**

#### Clean up noise

Remove new line, url, mention, tag, consecutive whitespace in article text and title

### Remove remnants of web claws

- '\xa0SAP','\xa0National','\xa0'
- , '\t'
- ,'\r'
- '\|'

## Discard irrelevant articles

Filter out articles contain words:

'AI', 'ai', 'artificial intelligence', 'Artificial Intelligence', 'ARTIFICIAL INTELLIGENCE', 'Data Science', 'data science', 'DATA SCIENCE'

#### **Drop duplicates**

Drop duplicated rows based on article text and titles

### Run BERTopic Modeling on all articles and detect major topics

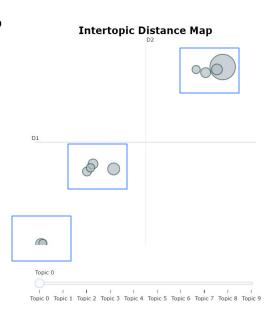
Since data is related to AI, **drop following keywords** to obtain better results

"'ai', 'artificial intelligence',
'data', 'data science', 'science',
'intelligence', 'artificial',
'intelligence'

Fit BERTopic model with **number of topics = 10** 

 10 topics can be clustered to 3 main groups

**Topic -1 refers to outliers**, which are dropped



#### **Topic overview**

Name	Count	Topic
-1_new_news_technology_u	128723	-1
0_market_report_analysis_growtl	17347	0
1_new_star_reveals_firs	3796	1
2_products_public_releasesign_releasesign uplo	3104	2
3_platform_technology_credit_digital	3102	3
4_news_weather_valley_schedulewdpnt	2576	4
5_shares_traded_inc_matri	2527	5
6_nvidia_zdnet_gpu_nev	2152	6
7_mar mar_mar_jan jan_mar mar ma	1897	7
8_platform_solutions_technology_companie	1812	8
9_products_news_public_releasesign	1761	9

Topic 0 to Topic 9 represent major topics of AI articles. Topic 0 (market report & growth analysis) is the most frequently mentioned topic

## Further analyze the 10 topics generated from BERTopic model

To further understand articles' major topics, I look into top keywords related to each topic and summarize text by topic.

#### Top keywords by topic

	0	1	2	3	4	5	6	7	8	9
Topic_0	market	report	analysis	growth	global	forecast	research	industry	key	players
Topic_1	new	star	reveals	first	show	says	dress	shows	one	looks
Topic_2	products	public	releasesign	releasesign uplog	uplog	services	news	business	industry	technology
Topic_3	platform	technology	credit	digital	software	solutions	new	zest	content	company
Topic_4	news	weather	valley	schedulewdpntv	us	scores	dashboard	lehigh	business	solutions
Topic_5	shares	traded	inc	matrix	dollar	price	etf	stock	dollar trades	trades
Topic_6	nvidia	zdnet	gpu	new	edge	computing	cloud	performance	jetson	gpus
Topic_7	mar mar	mar	jan jan	mar mar mar	jan	jan jan jan	feb feb	may may	jun jun	feb
Topic_8	platform	solutions	technology	companies	business	insights	company	industrial	new	canvass
Topic_9	products	news	public	releasesign	releasesign uplog	uplog	services	consumer	business	industry

#### Major topics associated with AI projects include:

- Market analysis & forecasting in various industries
- Technology product, service and company
- Algorithms (cloud computing, ML)
- Finance & stock price
- Customer review & insights

Topic	Text Summarization	
0	Market analysis & growth forecast	
1	Startups	
2	Technology product & service	
3	Technology, software, digital company	
4	Weather prediction	
5	Finance & stock	
6	Cloud computing & GPU	
7	Date	
8	Technology insights & news	
9	Consumer review	

### Run LDA Topic Modeling on all articles and detect major topics

#### Coherence score by topic

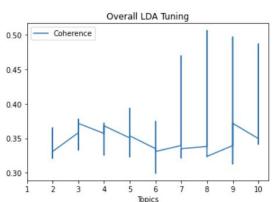
Topics	Alpha	Beta	Coherence
8	0.01	0.91	0.506472
8	0.91	0.91	0.504507
9	0.61	0.91	0.497020
10	symmetric	0.91	0.486851
10	0.01	0.91	0.484490
7	asymmetric	0.91	0.469683
10	asymmetric	0.91	0.467886
9	0.91	0.91	0.462129
10	0.91	0.91	0.458198
8	0.61	0.91	0.457577

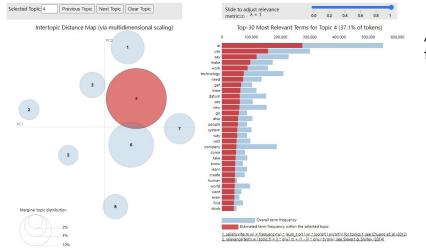
Besides BERTopic, I also run LDA model to detect major topics. The best model contains **8 topics** with the coherence score of 0.506.

#### LDA Model Topic

```
(0, '0.007*"say" + 0.005*"show" + 0.004*"new" + 0.004*"make" + 0.003*"reveal" + 0.003*"use" + 0.003*"ai" + 0.003*"take" + 0.003*"day" +
0.003*"vear"')
(1. '0.013*"trade" + 0.009*"dollar" + 0.008*"ai" + 0.005*"use" + 0.005*"company" + 0.004*"share" + 0.003*"technology"
0.002*"exchange" + 0.002*"high"')
(2, '0.009*"say" + 0.006*"company" + 0.005*"use" + 0.005*"ai" + 0.003*"technology" + 0.003*"new" + 0.003*"rights reserve" + 0.002*"year
+ 0.002*"make" + 0.002*"work"'
(3, '0.014*"ai" + 0.008*"use" + 0.006*"say" + 0.005*"make" + 0.005*"work" + 0.004*"technology" + 0.004*"need" + 0.003*"get" + 0.003*"tim
e" + 0.003*"datum"
                               0.003*"technology" + 0.003*"use" + 0.002*"make" + 0.002*"company + 0.002*"work" + 0.002*"datum" + 0.002
(4, '0.009*"ai" + 0.003*"say"
*"world" + 0.002*"power"
(5, '0.012*"ai" + 0.007*"technology" + 0.007*"company" + 0.005*"use" + 0.005*"business" + 0.005*"datum" + 0.004*"customer" + 0.004*"solu
tion" + 0.004*"service" + 0.003*"platform"')
(6, '0,008*"ai" + 0.005*"use" + 0.005*"patient" + 0.003*"technology" + 0.003*"news" + 0.002*"datum" + 0.002*"company" + 0.002*"overviewy
iew" + 0.002*"solution" + 0.002* work"
(7, '0.021*"market" + 0.009*"ai" + 0.009*"report"
                                                   0.006*"analysis" + 0.006*"industry" + 0.005*"forecast + 0.005*"growth" + 0.004*"glo
bal" + 0.004*"technology" + 0.003*"market_report"
```

LDA model output aligns with BERTopic results





Accordion to LDA, major topics include

- Stock price
- Technology product & company
- Industry-related forecast & analysis

## Train Custom classifier for sentiment analysis

#### Use Yelp data to train classifier

Yelp data example

- label 1: positive sentiment,
- label 0: negative sentiment

LEXT	Tabel	Tang	
I love Deagan's. I do. I really do. The atmosp	1	en	
I love the classes at this gym. Zumba and. Rad	1	en	

Yelp data has a total of 255,717 rows.

#### Steps:

- 1. Train-test data split (85% train 25% test)
- 2. Create ML pipelines
  - a. Apply TfidfVectorizer to vectorize and normalize data
  - b. Remove stopwords
  - c. Make ngram (1 3)
  - d. Train support vector machine & logistic regression classifiers

Apply **logistic regression** classifier to AI data and predict article sentiment

Logistic regression has a higher accuracy and fl score than SVM.

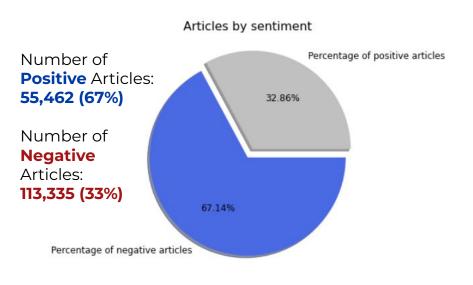
#### Support Vector Machine (SVM) model performance

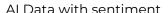
	precision	recal1	f1-score	support
0	0.95	0.97	0.96	19199
1	0.97	0.95	0.96	19159
accuracy			0.96	38358
macro avg	0.96	0.96	0.96	38358
weighted avg	0.96	0.96	0.96	38358

#### **Logistic regression model performance**

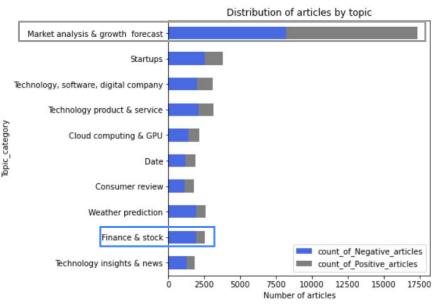
	precision	recal1	fl-score	support
0	0.96	0.97	0.97	19199
1	0.97	0.96	0.97	19159
accuracy			0.97	38358
macro avg	0.97	0.97	0.97	38358
weighted avg	0.97	0.97	0.97	38358

## Majority articles have negative sentiment





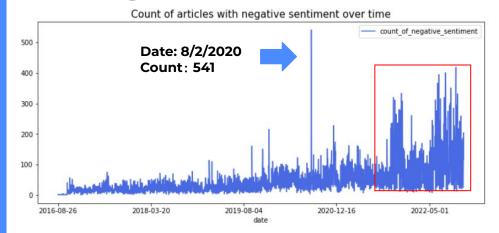
date	clean_title	clean_text	sentiment	sentiment_category
2022-03-09	Gender Bias in A	Gender Bias in A	0	Negative
2017-07-04	Big pharma turns	Big pharma turns	0	Negative
2018-03-13	Amazon HQ2 Winne	Amazon HQ2 Winne	0	Negative
2019-02-13	Trump's 'America	Trump's 'America	0	Negative
2018-03-27	Xiaomi to relea	Xiaomi to releas	0	Negative



According to the stack bar chart, the most positive topic is **market analysis & growth forecast**. The most negative topic is **Finance & Stock**.

Besides the topic of market analysis & growth forecast, the rest topics have more negative sentiment articles.

## **Negative Sentiment Analysis Over Time**



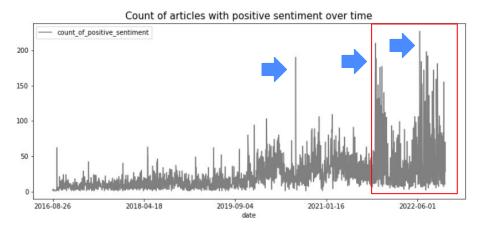
#### **Articles with Negative Sentiment**

- Number of negative articles peaks on Aug 2, 2020.
- Number of negative articles increase exponentially after 2022.



By plotting the word cloud based on articles from 8/2/2020, I find that majority negative articles are associated with weather forecasting, COVID, cloud service, App, and 5G network.

## **Positive Sentiment Analysis Over Time**





#### **Articles with Positive Sentiment**

- Number of positive articles peaks in late 2021, mid 2022, and mid 2020.
- Number of positive articles increase exponentially after 2022.

By plotting the word cloud based on articles from 6/14/2022, 10/14/2021, 8/2/2020, I find that majority positive articles are associated with DALL (deep learning algorithm), Amazon E2 computing service, Image processing, and supply chain.

## **Analysis of article text with Negative sentiment**

#### **Entity Identification**



#### **Word Cloud (Organization)**



#### Word Cloud (Person)



The following entities are associated with **negative** sentiment

#### Company:

 Google, Microsoft, IBM, Facebook, Amazon, etc

#### People:

Elon Musk, Greta
 Van, Kim
 Kardashian, Trump,
 and Biden

#### Technology & Product:

 Hardware computer, Country Music

## **Analysis of article title with Negative sentiment**

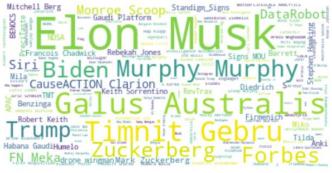
#### **Entity Identification**

Spacy organization		Spacy Person		
Entities	Count	Entities	Count	
Google	5029	Elon Musk	454	
Microsoft	2741	Murphy	267	
IBM	2569	Galus Australis	154	
Facebook	1510	Timnit Gebru	131	
Amazon	1282	Biden	91	
Intel	1159	Forbes	80	
TechRadar	1054	Monroe Scoop	79	
Nvidia	650	Trump	79	
IBM Corporation	586	Zuckerberg	79	
Courier	565	Engadget	78	
Microsoft Corporation	563	Benzinga	78	
Reuters	481	APAC	76	
SAP	462	CauseACTION Clarion	76	
ZDNet	450	Siri	73	
Apple	438	DataRobot	72	
Tesla	431	FN Meka	72	
NVIDIA	418	Mark Zuckerberg	65	
The Bisouv Network	410	Musk	65	
Ford	397	PreciTaste	64	
Intel Corporation	394	Standigm Signs MOU	59	

#### **Word Cloud (Organization)**



#### **Word Cloud (Person)**



The following entities are associated with **negative** sentiment

#### Company:

 Google, Microsoft, IBM, Facebook, Amazon Web, Forbes, etc

#### People:

 Elon Musk, Timnit Gebru, Mark Zuckerberg, Trump, Biden

## Identify top reasons for failing data science initiatives

Step 1: From articles with Negative sentiment, filter contents based on top organizations and people

• Google, Microsoft, IBM, Facebook, Amazon, Forbes, Elon Musk, Timnit Gebru, Zuckerberg, Greta Van, Trump, and Biden Step 2: Apply BERTopic model to identify major topics and reasons

Reason(Topic)	Article text example	Corrective Action
Stock price decline	<ul> <li>Tesla Stock News and Forecast: TSLA stock loses direction as AI head departs</li> <li>Samsung vows 5G and AI lead, shareholders lambast low stock price</li> </ul>	Improve company <b>brand images and reputation</b> to make people have more confidence in company stock
Cloud computing shut-down	<ul> <li>Huawei is closing its cloud and AI business group after only a year</li> <li>Facebook Shuts Down AI Experiment</li> <li>EU Data Watchdogs Call for Ban on Facial Recognition Through AI</li> </ul>	Prioritize projects. Manage data on-premise instead of cloud, as cloud operation can be expensive
Crime	<ul> <li>Dentist charged by SEC for digital token project fraud</li> <li>Thieves are now using AI deepfakes to trick companies into sending them money</li> </ul>	Improve cyber security and prevent criminal actions
Ethical issues	<ul> <li>Google Al researcher's exit sparks ethics, bias concerns</li> <li>The age of Al in healthcare: disrupting efficiency &amp; impacting ethics</li> <li>Elon Musk Warns 'Greatest Risk' To Civilization Is Artificial Intelligence</li> </ul>	Continue human review of Al-assisted decision-making. Implement informed consent when necessary.
Employment insecurity	<ul> <li>Google fires Al manager who protested her peer's departure</li> <li>Google fires engineer who contended its Al technology was sentient</li> <li>Nearly 9 million British jobs could be lost to Al by 2030</li> </ul>	Improve employee benefits and optimize hiring process
Tech startups lack funding	<ul> <li>Council Post: Seeking Investors For Your AI Startup?</li> <li>Trump's 'American Artificial Intelligence Initiative' Needs Money</li> </ul>	Seek funding from <b>venture capitals</b> . Apply <b>bank loans</b> .

## Analysis of article text with positive sentiment

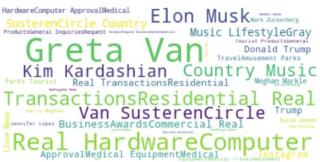
#### **Entity Identification**



#### **Spacy organization Word Cloud**



#### **Spacy person Word Cloud**



The following entities are frequently associated with **positive** sentiment

#### Company:

 Google, Microsoft, IBM, Facebook, Amazon, etc

#### People:

Elon Musk, Greta
 Van, Kim
 Kardashian, Trump,
 and Biden

#### **Technology & Product:**

 Hardware computer, Machine learning, Transactions residential, Instagram

## Analysis of article title with positive sentiment

#### **Entity Identification**

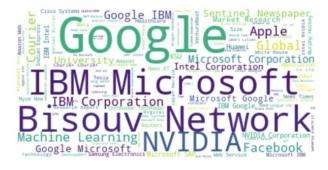
### Spacy organization

#### Count Entities 2502 Google 2376 IBM Microsoft 2169 Intel 1197 Courier 674 The Bisouv Network 597 TechRadar 569 554 Apple Samsung 465 SAP 451 Nvidia 442 Facebook 431 **NVIDIA** 413 **IBM Corporation** 331 Oracle 291 289 Amazon Sony 285 275 Huawei KSU 272 271 The Sentinel Newspaper

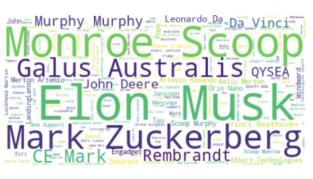
#### **Spacy Person**



#### **Spacy organization Word Cloud**



#### **Spacy person Word Cloud**



The following entities are frequently associated with **positive** sentiment

#### **Company:**

 Google, Microsoft, IBM, Facebook, Amazon, Samsung, Nvidia, TechRadar, etc

#### People:

Elon Musk, Mark
 Zuckerberg, Murphy,
 Beethoven, John Deere,
 Leonardo Da Vinci

## What companies and government can do to improve outcome of data science initiative?

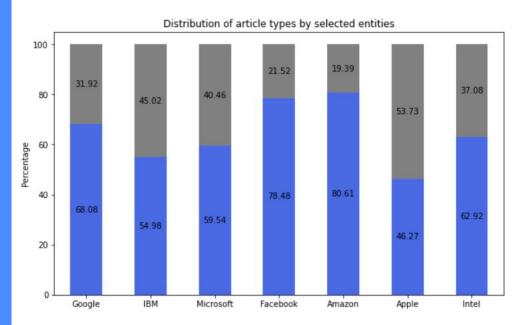
Step 1: From articles with Positive sentiment, filter contents based on top organizations and people

• Google, Microsoft, IBM, Facebook, Amazon, Samsung, Elon Musk, Mark Zuckerberg, Greta Van, Trump, and Biden Step 2: Apply BERTopic model to identify major topics and reasons

Reason(Topic)	Article text example	Recommended Actions
Market analysis & Prediction	<ul> <li>Samsung: Digital health and AI will be driving the future growth of the Medical Device Industry:</li> <li>Mobile Artificial Intelligence Future Demand Analysis, Industry Share, Top Key Vendors and Market Forecast upto 2018 – 2026</li> </ul>	<b>Expand</b> high quality Al projects to various industry
Technology product innovation	<ul> <li>Samsung eyes screening of 150,000 Indians with unique AI camera</li> <li>Using AI to find new pharmaceutical applications for natural products</li> <li>Google Pixel 6 advert teases smart camera and AI features</li> <li>Huawei targets Nvidia, Intel, Qualcomm with new AI chips</li> <li>IBM unveils new chip designed to detect fraud with AI</li> </ul>	Invest money in R&D and continuously emphasize on new product and service innovation.
Machine Learning	<ul> <li>Machine Learning Market is thriving worldwide by 2027</li> <li>The UK Medicines and Healthcare products Regulatory Agency (MHRA) selects Commonwealth Informatics Inc to explore the use of AI and Machine Learning across Safety Surveillance</li> <li>Strategic Analysis to Understand the Competitive Outlook of Machine Learning in Retail Market</li> </ul>	Develop effective machine learning and deep learning algorithm to improve project quality
Government support	<ul> <li>Biden to Tap Artificial Intelligence Expert as Top Business Diplomat</li> <li>Trump's Al Initiative - Everything But Money</li> </ul>	Government can <b>allocate more funds</b> to support tech companies innovation.

Negative%

# Targeted Sentiment: Analyze sentiment on selected organization entities



Facebook and Amazon receive the most **negative** sentiment.

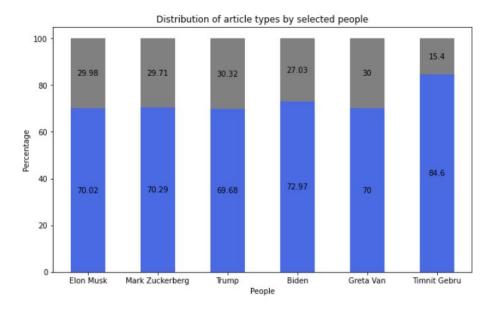
- **80%** of articles related to Amazon are negative
- 78% of articles related to Facebook are negative

**Apple** has the most **positive** sentiment. **53%** of articles related to Apple are positive.

#### Steps:

- Filter contents related to selected entities.
- 2. Compute percentage of positive and negative articles for each entity

# Targeted Sentiment: Analyze sentiment on selected people





**Timnit Gebru** receives the most **negative** sentiment.

- **84.6%** of articles related to Timnit Gebru are negative
- Gebru has been recognized widely for her expertise in technology and artificial intelligence. She was fired by Google after publishing a paper on the dangers of large language models, like the ones that power the Google's search engine

Select frequently appeared people from articles

People from large tech companies (Musk, Zuckerberg) and from government (Trump, Biden) also have more negative sentiment.

## Recommendation

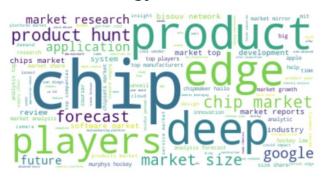
What types of mistakes business can avoid in data science space?

- Ethical issues
- Crime activity
- Employment insecurity
- Lack of funding
- Failure to prioritize project

healthcare research quantum computing argo much argo much properties of the content of the conte

Why businesses should invest in data science initiatives?

- Improve market research analysis & market prediction
- Stimulate product innovation
- Innovate cutting edge technology



Recommended Actions to increase success rate of Al project

#### **Companies** should

- Invest in R&D for new product innovation
- Develop cutting edge technologies
- Improve cybersecurity
- Prioritize projects properly
- Seek sufficient funding support
- Improve employee benefits

#### **Government** should

 Allocate more funds to support tech companies

# Thanks