

# Benji J

#### **PRODUCT MANAGER** @NEWM

**SOCIOLOGIST & SYSTEM'S ANALYST** American, based in Argentina

in Linkedin

3-Min Pitch [tinyurl.com/2kpp8nr9]

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# Summary

I'm analytically inclined. I aim for market fit, scope, User Experience [ux], apply results, measure, and iterate. Understanding business, and humans, is critical and fun.

### Tools

AGILE SCRUM KANBAN OKRS KPIS GIT JIRA B2C B2B VIM FIGMA MIRO DNS AWS HTML CSS BOOTSRAP LINUX LATEX

## Skills -

- · Delivery: User, Customer, Business
- · Managing Product Trade-Offs
- · Backlog Prioritization
- Task-Level Definition/Estimation
- Product UX Quality Assurance [QA]
- Product Development Process
- Continuous Development
- · Agile Methodologies

### **Interests**

- Web3, Crypto, DeFi, RealFi, ADA
- Fundraising and Social Imapet
- Product Growth Hacking, Startups
- · Product UX, Product Design
- UX Research [UXR]
- · Information Architecture
- · Longtermism, Effective Altruism
- AI for Education & Sustainability
- Human-Computer Interaction [HCI]

# **Work History**

12/22-today **Product** 

@ NEWM: Web3 Music Ecosystem

Product Quality Manager [Web + Mobile] 05/24-today

MOBILE + WEB PRODUCTS: STUDIO, STREAM TOKEN MARKETPLACE, STREAMING APP

- · Identifying trends, bug fixes, enabling enhancements for end users
- · Informing product decisions with UXR input & Customer Experience
- · Establishing growth path using product metrics, and data analytics
- · Setting data-informed product cycle: product idea to post-launch

**Product Manager [Web]** 12/22-09/24

WEB PRODUCT LAUNCHES: NEWM STUDIO, STREAM TOKEN MARKETPLACE & THE RECORDSTORE

- · Solving musicians' problems: 100% royalty ownership for life
- · Improving view and buy UX flow and usability V1.0 > V2.0
- · Aligning and informing stakeholders by PRD implementation
- · Reducing product development steps and carry to delivery

#### 08/21-07/22 Project Manager

@ Preferati

PRODUCT LAUNCHES: INTERNAL APPLICANT TRACKING SYSTEM [ATS], CRM AND CMS FEATURES

- · Team lead building an ATS (applicant tracking system) from scratch
- · Implementing CRM and WordPress CMS improvements and features
- · WordPress CMS: wireframing, picture editing, SEO improvement
- · Sprint planning, backlog grooming, workflow and resolution
- · Leading software team projects from planning to deploy, on time
- · Company app gamification: user profile, metrics prototyping · Tracking product opportunities, defining MVP and new feature ideas
- · Webpage overview: wireframing, picture editing, SEO improvement **Product Marketing Manager**

07/20-7/21

@ WILLDOM
PRODUCT LAUNCHES: CONTENT STRATEGY & NEWSLETTER For 15K Users

- · Building content strategy plan with developers, talent and marketing
- · Interviewing subject-matter experts [SME] to create content
- · Preparing hackathon to impact on team morale and company culture
- · Aligning company strategy with C-Level to promote onboarding
- · Preparing and Measuring OKRs and KPIs impact on team morale
- · Producing company templates for OKR documentation

#### 11/19-5/20 **Back End Web Developer**

@ Ross Outside the Box

PRODUCT LAUNCH: BIG DATA WORKFLOW FOR DIRECCIÓN GENERAL DE RENTAS

- · Building big data workflow (knime) with testing performance (e2e)
- · Creating CRUD components with nodejs and expressjs
- · Cybersecurity: Securing authentication with proper hash storage
- · Deliverables on schedule for client

#### 2012-2020

**Ethnographic Researcher** 

@ UNICAMP, with Capes Research Grant

PRODUCT LAUNCHES: MASTER THESIS ON URBAN ART [ETHNOGRAPHY @BRAZIL/ARGENTINA],

IN THE NAME OF WILD [2022 DOCUMENTARY, BY PHILLIP VANNINI]

Last update: 2024.08.13