Benji J

PRODUCT MANAGER

American Citizen, based in Argentina

Time Zone: Americas / NYC / Buenos Aires



3-Min Pitch: Giver@ETHargentina youtu.be/0ZllEEaVkq0?t=5203



Tools

PRDS OKRS KPIS AGILE SCRUM KANBAN SQL GIT APIS JIRA FIGMA MIRO SLACK TYPEFORM MAILCHIMP SSH VIM VYSOR LINUX HTML CSS BOOTSTRAP POSTMAN LTEX

Skills

Experienced

Product Development | Product Strategy | Manage Product Launches | Problem-Solving Skills | Agile Environment | Technical Development | Stakeholder Alignment | UX Optimization | Product UX Quality Assurance [QA] | Node.js | Version Control Systems [VCS] | Source Code Management [SCM] | Revision Control Systems [RCS] | Startup XP. Stages: A, Pre-Seed | Speaks: English, Spanish, Portuguese | SaaS | B2C | B2B2C | B2B

In Training

Metrics-driven, with a test-and-learn approach to meeting goals. OK to make decisions with incomplete information and be accountable for the results. | User Acquisition, User Engagement [MAU & CSAT], Conversion Rates, Retention Rates | Growth mindset and coachable, willing to jump in and learn new things.

Interests

Focus Areas

- · Data Analytics
- · Dashboards & Data Visualization
- Information Architecture
- UX Research
- UX/UI Design and Service Design
- Computer Forensics
- Virtualization & Cloud Computing
- Longtermism, Effective Altruism
- Startups & Product Growth

Industries and Business Models

- · Crypto, Blockchain, RealFi
- Fundraising and Social Impact
- · SaaS: Media, EdTech, Fintech
- Music-Tech
- · Meditation & Wellbeing
- Cybersecurity & Data Privacy
- AI for Customer Experience [CX]
- #B2C #B2B2C #B2B

Professional Summary

Experienced Product Manager with 5+ years of building innovative SaaS B2C products. Proven track record of leading cross-functional teams in pre-seed incubation and public launch. Skilled in data-driven decision-making, UX optimization, and user acquisition strategies for early-stage startups. Passionate about creating meaningful social impact through innovative products that blend tech, media, and wellbeing.

Work History

12/22-today Product Manager

@ NEWM: Web3 Music Ecosystem

05/24-today Product Quality Manager [Web + Mobile]

 ${\tt MOBILE} + {\tt WEB} \; {\tt PRODUCTS}; \; {\tt STUDIO}, \; {\tt STREAM} \; {\tt TOKEN} \; {\tt MARKETPLACE}, \; {\tt STREAMING} \; {\tt APP}$

- · Launching UX Research team initiatives, providing product discovery
- · Establishing growth path using product metrics, and data analytics
- · Informing product decisions with UXR input & Customer Experience
- · Setting data-informed product cycle: product idea to post-launch

12/22-09/24 Product Manager [Web]

WEB PRODUCT LAUNCHES: NEWM STUDIO, STREAM TOKEN MARKETPLACE & THE RECORDSTORE

- · Streamlined UX flow for listeners to access music from 100+ artists
- · Enabled the first 50+ monthly active users [MAU] to platform
- · Represented company at industry event: NFTxLV, Las Vegas
- · Integrations with third-party service providers, APIs, streamlining the signup [KYC], distribution and payment experience

08/21-07/22 Product Specialist

@ Preferati

PRODUCT LAUNCHES: INTERNAL APPLICANT TRACKING SYSTEM [ATS], CRM AND CMS FEATURES

- · Team lead built an ATS [Applicant Tracking System] from scratch
- · Company app gamification: user profile, metrics prototyping
- · Tracked product opportunities, defining MVP and new feature ideas

07/20-7/21 Product Marketing Manager

@ WILLDOM

PRODUCT LAUNCHES: CONTENT STRATEGY & NEWSLETTER For 15K Users

- · Built content strategy plan for 15K subscribers
- · Prepared hackathon to impact on team morale and company culture

11/19-5/20 Back End Web Developer

@ Ross Outside the Box

PRODUCT LAUNCH: BIG DATA WORKFLOW FOR DIRECCIÓN GENERAL DE RENTAS

2012–2020 Ethnographic Researcher

@ UNICAMP, with CAPES Research Grant

PRODUCT LAUNCHES: MASTER THESIS ON URBAN ART [ETHNOGRAPHY @BRAZIL/ARGENTINA],

IN THE NAME OF WILD [2022 DOCUMENTARY, BY PHILLIP VANNINI]

Education

2019–today	System's Analyst	[ESCMB/UNC – Córdoba, Argentina]
2012-2014	Master's in Sociology	[UNICAMP – São Paulo, Brazil]

2002–2009 Graduate in Sociology [UBA – Buenos Aires, Argentina]

Personal Projects

March 2023	Hackathon @Think & Dev	[We won Clean Code Prize]
Autumn2023	Pre-seed Web3 Incubation @Speezard	[Invited with Fee Waiver]

Autumn2023 Pre-seed Web3 Incubation @Speezard [Invited with Fee Waiver]
Sept. 2023 Hackathon @Buildathon ETH Argentina [We got Quadratic Funding]

2023-today Co-Founder w/@FrancoCerino [GIVER — Donations: Pre-Startup Stage]

2018-today Founding Member, Writer, PM [SUSTAINABLE DEVELOPMENT FOUNDATION]

2016–2019 Self-Published Book [INEXTRICABLE PUBLISHER]