STR

Software Test Project



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(המכללה לאוטומציה)

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Purpose

This document presents all interesting findings from the tests that we conducted on Israeli toll road web site "Kvish 6".

Our efforts focused on the primary functions of the website such as: creating and maintaining subscriptions, procedure of road payment, the process for calculating fares across various vehicle types and travel distances.

Website Overview

"Kvish 6" is the first toll road in Israel that provides fast transport communication from the north to the south of Israel. The web site of "Kvish 6" is a digital payment and registration platform for Israeli drivers. It enables users to plan and pay for various routes based on the type of vehicle.



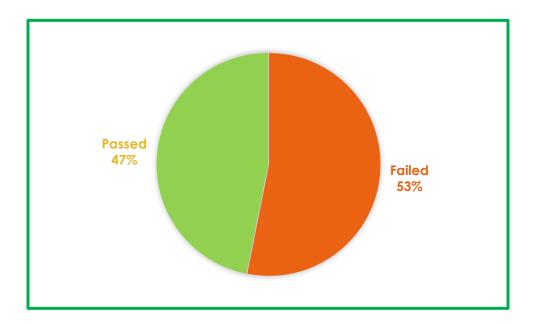
Metrics

Test cases status

This pie chart shoes the cases that were passed and failed during the project.

Most of the cases passed.

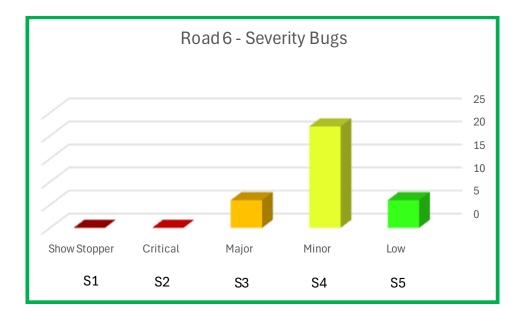
| Passed | Failed | Not run | Total |
|--------|--------|---------|-------|
| 40 | 34 | 0 | 74 |



Severity bug status

This column chart presents the severity status of the bugs that we found in the "Kvish 6" website. We see that most of the bugs are "Minor" severity level.





Recommendation

Our main recommendations for improving the "Kvish 6" website:

- 1. Fixing the functionality of the message strip under the upper toolbar.
- 2.Ensuring that the videos are responsive to all resolutions and screen sizes.
- 3. Implement real-time error notifications for input fields during filling process.

Conclusion- Go

Observing all bugs that were found on "Kvish 6" website we have noticed that:

- 1. There are no bugs in severity showstopper and critical
- 2. There are only minor and low severity bugs

Therefore we strongly recommend releasing this version of the website



STD

| ID | Title | Section | Created by |
|----|---|-------------------------------|------------|
| 1 | Press the icon ''6 כביש' in the right corner | Upper toolbar in the homepage | Itay |
| 2 | Press the option button " לאזור אישי and a new tab open | Upper toolbar in the homepage | Itay |
| 3 | Press the option button "הצטרפות and a new tab open | Upper toolbar in the homepage | Itay |
| 4 | Press the option button " הישוב opens in a new page | Upper toolbar in the homepage | Itay |
| 5 | Press the option button '' למסלולי ''. Yellow color remains the same after opening a new tab | Footer of the homepage | Itay |
| 6 | Press the button "שירות ותמיכה" transfers us to a page with the same content | Upper toolbar in the homepage | Itay |
| 7 | Press the button "מידע לנוסע" transfers us to a page with the same contents | Upper toolbar in the homepage | Itay |
| 8 | Press the button "אהריות חברתית" transfers us to a page with the same content | Upper toolbar in the homepage | Itay |
| 9 | Press the button ''דרושים'' transfers us to a page with the same content | Upper toolbar in the homepage | Itay |

| 10 | Press the button "צור קשר" transfers us to a page with the same content | Upper toolbar in the homepage | Itay |
|----|--|---------------------------------------|------|
| 11 | Press the icon 'magnifying glass' opens a small window that allows us to type inside it | Upper toolbar in the homepage | Itay |
| 12 | Press the button "לכל הדיווחים" opens a medium window on the right side with all the required content | Under blue icon strip in the homepage | Itay |
| 13 | Press the button ''תשלום חשבוניות'' will lead us to a page where we can pay our bill | Blue icon strip in the homepage | Itay |
| 14 | Press the button ''עדכון רכבים במנוי'' leads us to a page where we can update car's serial number | Blue icon strip in the homepage | Itay |
| 15 | Press the button '' עדכון כרטיס '' leads us to a page where we can update the credit card's number | Blue icon strip in the homepage | Itay |
| 16 | Press the button " קבלת חשבונית will lead us to a page where we can receive an invoice to our email. | Blue icon strip in the homepage | Itay |
| 17 | Using the option ''כמה זה יעלה לי'' calculates the fee of using Road 6 depends on the type of vehicles and distance between each city. | Middle of the homepage | Itay |

| 18 | Under the option "כמה זה יעלה לי" there is a button called " חשב כמה יעולה לי which opens up a side window with the calculation results. | Middle of the homepage | Itay |
|----|--|------------------------|------|
| 19 | In the area "?איך נוכל לעזור לדי there are 8 options that you can choose in order to get an assistant from each button | Middle of the homepage | Itay |
| 20 | Pressing the button '' אני רוצה לשלם מונית allows you to pay an existing bill | Middle of the homepage | Itay |
| 21 | Pressing the button '' אני רוצה להחליף allows you to update a car's number in your account. | Middle of the homepage | Itay |
| 22 | Pressing the button " אני רוצה להדפיס allows you to print copies of an invoice. | Middle of the homepage | Itay |
| 23 | Pressing the button "מה ההבדל בין allows you to know the difference between each membership. | Middle of the homepage | Itay |
| 24 | Pressing the button "איך מעדכנים allows you to change the payment method in your account | Middle of the homepage | Itay |
| 25 | Pressing the button '' אני רוצה לברר allows you to check | Middle of the homepage | Itay |

| | the type of bill that you have received | | |
|----|---|------------------------|-------|
| 26 | Pressing the button '' אני רוצה לראות allows you to check the list of all the rides that you took while using Road 6 | Middle of the homepage | Itay |
| 27 | Pressing the button " אני רוצה להירשם לקבלת חשבונית במייל allows you to register and receive an invoice to the Email | Middle of the homepage | Itay |
| 28 | Pressing the button ''לנושאים נוספים'' opens more options | Middle of the homepage | Itay |
| 29 | Pressing the button " לקוח עסקי מעל ?כלי רכב? copens a contact form | Middle of the homepage | Itay |
| 30 | Pressing on '6 אודות כביש' leads to related page | Footer of the homepage | Nadya |
| 31 | Pressing on 'דרך ארץ' leads to related webpage | Footer of the homepage | Nadya |
| 32 | Pressing on 'דרושים' leads to related webpage | Footer of the homepage | Nadya |
| 33 | Pressing on 'צור קשר' leads to related webpage | Footer of the homepage | Nadya |
| 34 | Pressing on '?איך נוכל לעזור לך' leads to related webpage | Footer of the homepage | Nadya |

| 35 | Pressing on 'אגרה וחיובים' leads to related webpage | Footer of the homepage | Nadya |
|----|---|------------------------|-------|
| 36 | Pressing on 'שאלות ותשובות' leads to related webpage | Footer of the homepage | Nadya |
| 37 | Pressing on 'טפסים שימושיים' leads to related webpage | Footer of the homepage | Nadya |
| 38 | Pressing on 'הודעות' leads to related webpage | Footer of the homepage | Nadya |
| 39 | Pressing on 'הצטרפות למנוי' leads to related webpage | Footer of the homepage | Nadya |
| 40 | Pressing on 'פעולות בחשבון המנוי' leads to related webpage | Footer of the homepage | Nadya |
| 41 | Pressing on ההבדל בין מנוי וידאו' leads to related webpage | Footer of the homepage | Nadya |
| 42 | Pressing on 'מהו פסקל' leads to related webpage | Footer of the homepage | Nadya |
| 43 | Pressing on 'מנויי פסקל חשוב שתדעו' leads to related webpage | Footer of the homepage | Nadya |
| 44 | Pressing on נסיעה ברכבי ליסינג' leads to related webpage | Footer of the homepage | Nadya |
| 45 | Pressing on 'הדר בקרה' leads to related webpage | Footer of the homepage | Nadya |

| 46 | Pressing on מערך הסיור' leads to related webpage | Footer of the homepage | Nadya |
|----|---|------------------------|-------|
| 47 | Pressing on 'דיווחי תנועה' leads to related webpage | Footer of the homepage | Nadya |
| 48 | Pressing on 'רכבי ליסינג' leads to related webpage | Footer of the homepage | Nadya |
| 49 | Pressing on 'עצירה בשוליים' leads to related webpage | Footer of the homepage | Nadya |
| 50 | Pressing on 'מפות מחלפים' leads to related webpage | Footer of the homepage | Nadya |
| 51 | Pressing on 'תחנות דלק לאורך הכביש' leads to related webpage | Footer of the homepage | Nadya |
| 52 | Pressing on '6 מסלולי טיול סביב כביש' leads to related webpage | Footer of the homepage | Nadya |
| 53 | Pressing on 'צמחי ארץ ישראל' leads to related webpage | Footer of the homepage | Nadya |
| 54 | Pressing on 'קשרי קהילה' leads to related webpage | Footer of the homepage | Nadya |
| 55 | Pressing on 'איכות הסביבה' leads to related webpage | Footer of the homepage | Nadya |
| 56 | Pressing on 'נגישות גיוון והכלה' leads to related webpage | Footer of the homepage | Nadya |

| 57 | Pressing on 'אתיקה בדרך ארץ' leads to related webpage | Footer of the homepage | Nadya |
|----|--|--|-------|
| 58 | Pressing on 'רכש מגוון' leads to related webpage | Footer of the homepage | Nadya |
| 59 | Pressing on 'תנאי שימוש' leads to related webpage | Footer of the homepage | Nadya |
| 60 | Pressing on 'פניות הציבור' leads to related webpage | Footer of the homepage | Nadya |
| 61 | Pressing on 'הגנת הפרטיות' leads to related webpage | Footer of the homepage | Nadya |
| 62 | UX\UI | Homepage | Nadya |
| 63 | Homepage search functionality (תשלום חשבוניות) | Upper toolbar | Nadya |
| 64 | Functionality of the arrows in the edges of the blue toolbar | Middle of the homepage | Nadya |
| 65 | Insert valid ID number (123456782) and invalid phone number (054675161) many time (e.g: 20 times) | 'לאזור האישי למנויים' זיהוי באמצעות SMS | Nadya |
| 66 | Check usage of HTTPS Protocol | Website 'Kvish 6' | Nadya |
| 67 | Check validity of the security certificate | Website 'Kvish 6' | Nadya |

| 68 | Verify password strength validation feedback (e.g 'write a strong password includes 1 big letter,1small letter, 1number' etc) | 'הצטרפות למנוי פרטי | Nadya |
|----|--|---|-------|
| 69 | Check the system opens opportunity to change the password easily | 'לאזור האישי למנויים' זיהוי באמצעות סיסמה' | Nadya |
| 70 | Check the allowance of copying email address from one email input to another | 'הצטרפות למנוי פרטי | Nadya |
| 71 | Verify tooltip guidance for ID and License Plate input fields | 'תשלום חשבוניות' | Nadya |
| 72 | Calculating a ride toll between 2 cities in 1 time a day and 1 time in a month | 'חישוב עלויות נסיעה' | Nadya |
| 73 | Calculating a ride toll between 2 cities 31 times a day and 31 days in a month | 'חישוב עלויות נסיעה' | Nadya |
| 74 | Calculating a ride toll between 2 cities 31 times in a day and 31 days a month | 'חישוב עלויות נסיעה' | Nadya |

Bug Reports

[R6-2] Arrows in message strip below top header don't allow scrolling through 9 messages, display only 3

Created: 13/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects None

versions:

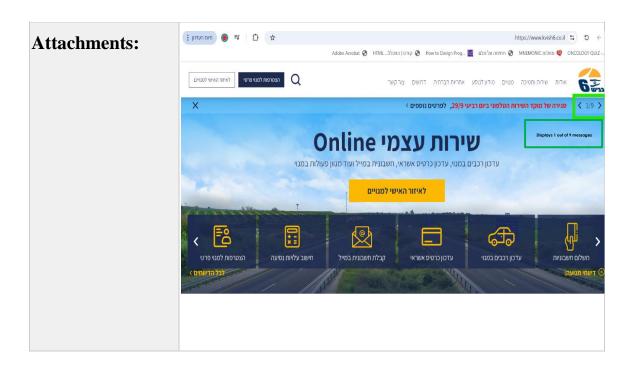
| Type: | Bug | Priority: | Medium |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |

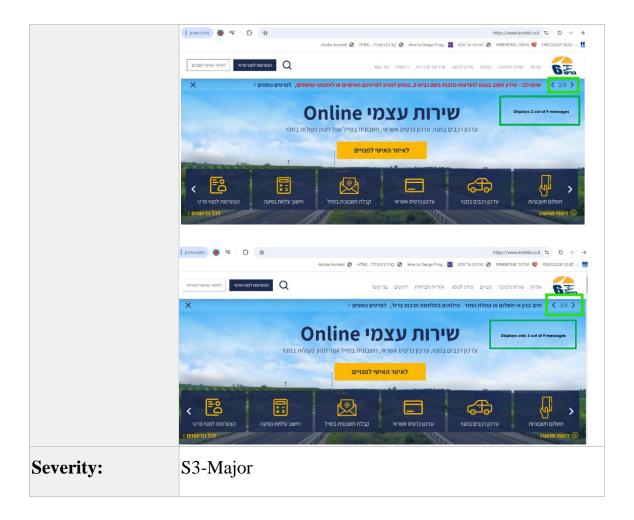
Original estimate:

Environment: Resolution: FHD (1920 X 1080)

Browser: Chrom version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)





Description

Steps

- 1.Open https://www.kvish6.co.il/ home page
- 2. Click on right arrow and left arrow separately

Actual result

The arrows move threw only 3 messages

Expected result:

The arrows move through all 9 messages

[R6-3] Multiple clicks on ' שים לב!- מידע חשוב בנוגע להודעות cause text overlap of messages

Created: 13/Sep/24 Updated: 17/Sep/24

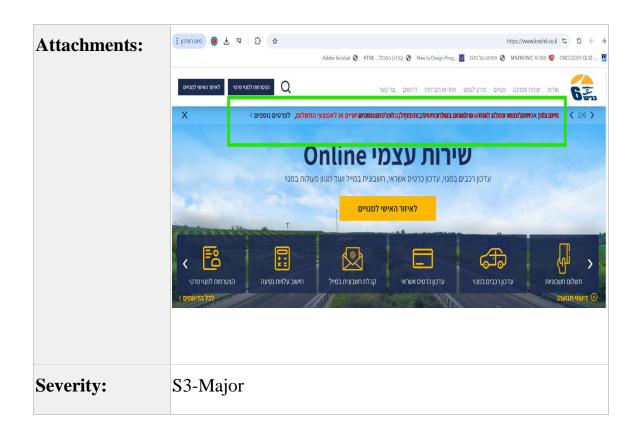
Status: To Do

Project: Road 6 Project

Components: None

Affects None versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |



Description

Steps

- 1.Open https://www.kvish6.co.il/ home page
- 2.Click many times on the message 'שים לב!- מידע חשוב בנוגע להודעות כוזבות'

Actual result

The 2 messages overlap one on another

Expected result:

The 2 messages will not overlap one on another

[R6-4] Sometimes the button labeled 'לפרטים נוספים' in the message strip is non-functional

Created: 15/Sep/24 Updated: 15/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

None

versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Environment: Browser: Chrome version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)

Attachments: Bug video link:
https://app.screencast.com/ih07OMa4kQXmI

Severity: S3-Major

Description

Steps:

- 1.Press on '6 כביש' icon in the uppet right corner
- 2.Press on button labeled 'לפרטים נוספים' in the message strip no.1 ' שימו לב! ' הודעות כוזבות בשם כביש '- מידע חשוב בנוגע להודעות כוזבות בשם כביש -'

Actual result:

The 'לפרטים נוספים' button in the message strip is not responding when clicked

Expected result:

The 'לפרטים נוספים' button in the message strip

[R6-5] 'שם פרטי' field in 'הצטרפות למנוי פרטי' accepts non-Hebrew/English characters without warning

Created: 15/Sep/24 Updated: 15/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

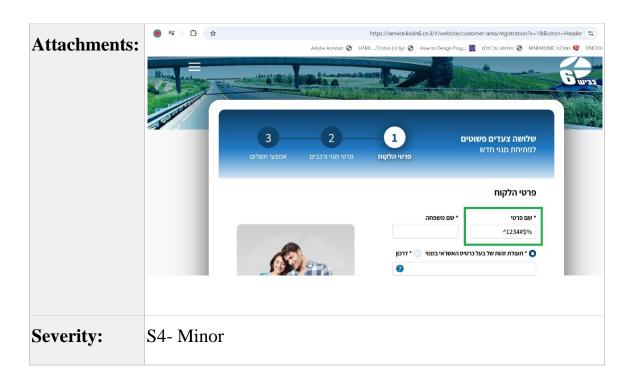
None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Environment: Browser: Chrome version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)



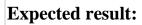
Description

Steps:

- 1.Open https://www.kvish6.co.il/
- 2.Press on button labeled 'הצטרפות למנוי פרטי' on the left side of the upper toolbar
- 3.Write e.g (1234#\$%^) in the input named 'שם פרטי'

Actual result:

The field 'שם פרטי' accepts all types of input without validation (e.g 1234#\$%^)



There will be an error next to the 'שם פרטי' input ' עד 20 תווים עברית/אנגלית'

[R6-6] 'הצטרפות למנוי פרטי' field in 'הצטרפות למנוי פרטי' accepts non-Hebrew/English characters without warning

Created: 15/Sep/24 Updated: 15/Sep/24

Status: To Do

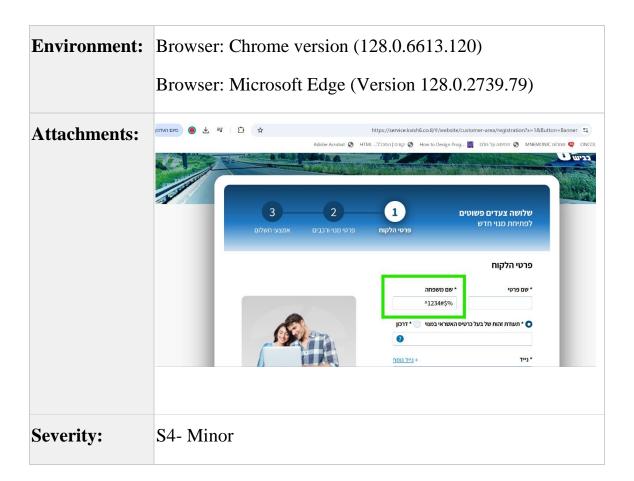
Project: Road 6 Project

None

Components: None

Affects versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |



Description

Steps:

- 1.Press on '6 כביש' icon in the upper right corner
- 2.Press on button labeled 'הצטרפות למנוי פרטי' on the left side of the upper toolbar
- 3.Write e.g (1234#\$%^) in the input named 'שם משפחה'

Actual result:

The field 'שם משפחה' accepts all types of input without validation (e.g 1234#\$%^)



There will be an error next to the 'שם משפחה' input ' משפחה שם להזין שם משפחה ' בעברית/אנגלית עד 45 תווים'

[R6-7] 'לאזור האישי למנויים' field in 'לאזור האישי למנויים' accepts nonnumeric characters without warning

Created: 15/Sep/24 Updated: 15/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

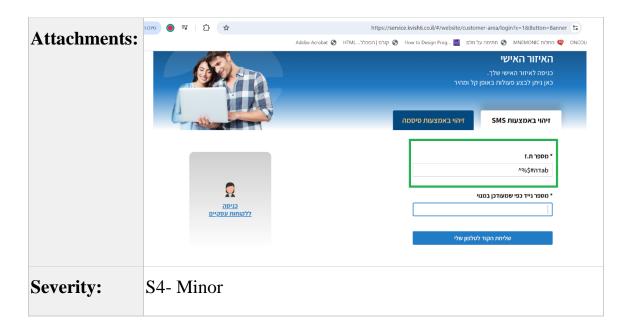
None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Environment: Browser: Chrome version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

Steps:

- 1.Open https://www.kvish6.co.il/
- 2.Press on button labeled 'הצטרפות למנוי on the left side of the upper toolbar
- 3.Write e.g (abאדההל#\$%^) in the input named מספר ת.ז'

Actual result:

The field 'מספר ת.ז' accepts all types of input without validation (e.g ab=#\$%^)

Expected result:

There will be an error next to the 'מספר ת.ז' input 'Error: ' יש להזין ספרות ו/או 'אותיות בלבד - (עד 16 תווים)

[R6-8] 'מספר נייד כפי שמעודכן במנוי' field in 'לאזור האישי למנויים' accepts non-numeric characters without warning"

Created: 15/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

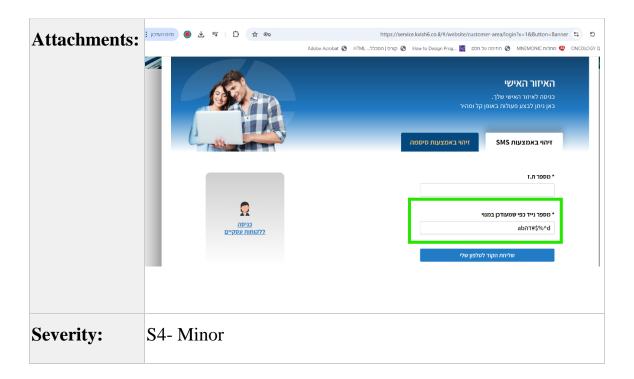
Affects None versions:

Fix versions: None

Priority: Type: Bug Low Reporter: Nadya Kolosov **Assignee:** Unassigned **Resolution:** Unresolved Votes: 0 Labels: None Remaining Not Specified **Estimate:** Not Specified **Time Spent: Original** Not Specified estimate:

Environment: Browser: Chrome version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)



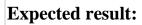
Description

Steps:

- 1.Open https://www.kvish6.co.il/ home page
- 2.Press on button labeled 'לאזור האישי למנויים' on the left side of the upper toolbar
- 3.Write e.g (abאדהה\$%^) in the input named 'מספר נייד כפי שמעודכן במנוי'

Actual result:

The field 'מספר נייד כפי שמעודכן accepts all types of input without validation (e.g abה#\$%^)



There will be an error next to the 'מספר נייד כפי שמעודכן במנוי' input Error: 'אנא הכנס מספר נייד תקני' השתמש בספרות בלבד

[R6-9] Upper toolbar disappears at browser zoom levels of 125% and higher

Created: 15/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

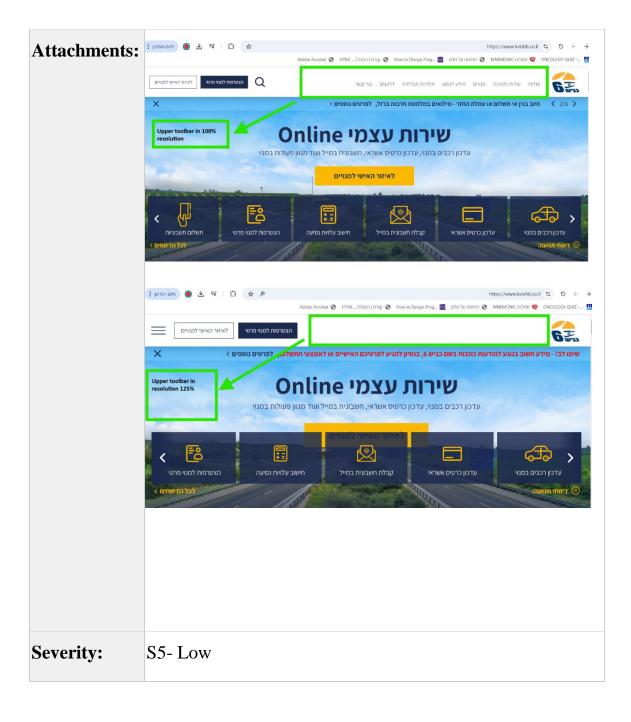
versions:

None

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Environment: Browser: Chrome version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

Steps:

- 1.Open https://www.kvish6.co.il/ home page
- 2.Zoom in the page with 'ctrl+' to resolution 125%

Actual result:

The upper toolbar disappeared

Expected result:

The upper toolbar will fit to the website resolution

[R6-10] <u>Icon ' לאזור האישי למנויים</u> is overlapped by other buttons at 110%+ page zoom

Created: 15/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

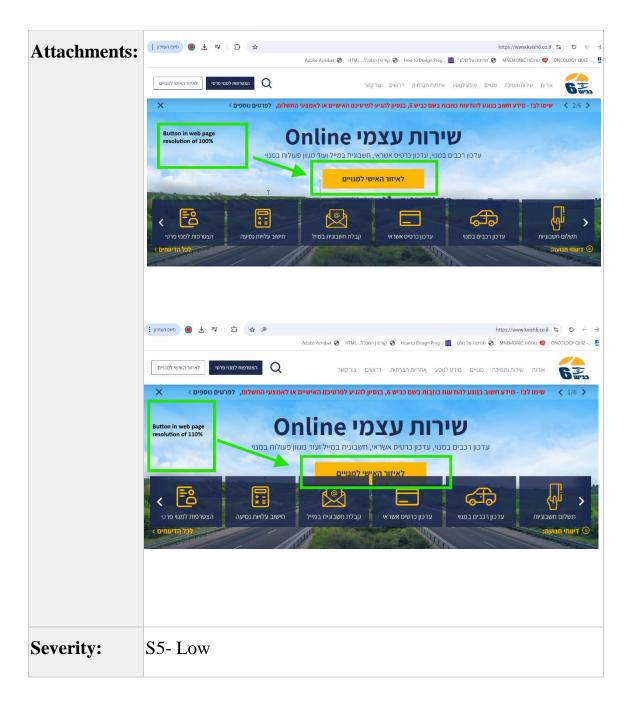
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

Steps:

- 1.Open https://www.kvish6.co.il/ home page
- 2.Zoom in the page with 'ctrl+' to resolution 110%

Actual result:

Icon ' לאזור האישי למנויים' is being overlapped by other buttons

Expected result:

The size of icon ' לאזור האישי למנויים' will fit to the website resolution

[R6-11] <u>Inconsistent scrolling speed of arrows in icon strip</u> under 'לאזור האישי למנויים'

Created: 16/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

None

versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Environment: Browser: Chrome version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)

Attachments: Bug video link:

https://app.screencast.com/Nt6UqirQrLgPP

Severity: S3-Major

Description

Steps:

1.Open https://www.kvish6.co.il/ home page

2.Click e.g: 2 times on the right arrow

Actual result:

The strip moves one step right

Expected result:

The strip moves two steps right

[R6-12] 'לאזור האישי למנויים' icon color doesn't revert after click

Created: 17/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

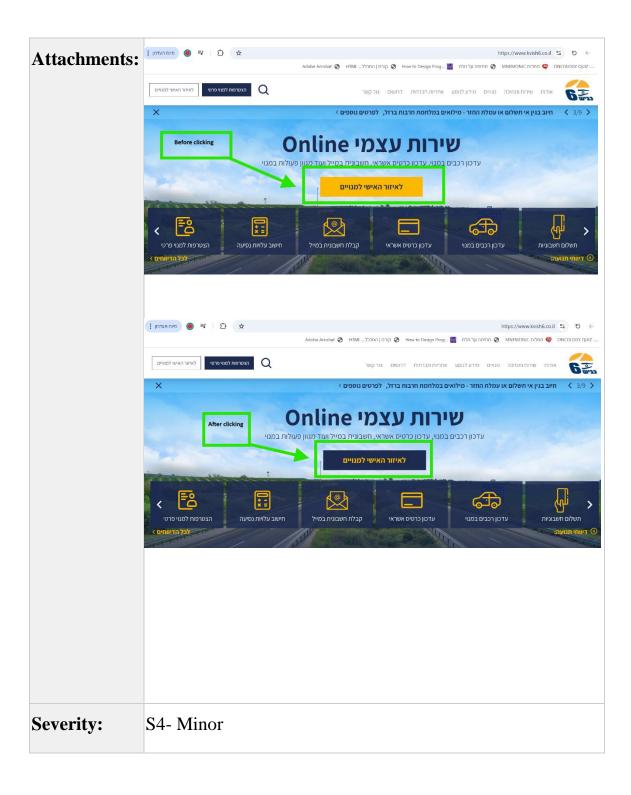
None

versions:

Fix versions: None

Priority: Type: Bug Medium **Reporter:** Nadya Kolosov **Assignee:** Unassigned **Resolution:** Unresolved **Votes:** 0 Labels: None Remaining Not Specified **Estimate:** Not Specified **Time Spent: Original** Not Specified estimate: **Environment: Browser: Chrome version (128.0.6613.120)**

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

Steps:

- 1.Open https://www.kvish6.co.il/ home page
- 2.Click on yellow icon 'לאזור האישי למנויים'
- 3.Go back to the home page

Actual result:

Icon 'לאזור האישי למנויים' chnged to color blue

Expected result:

Icon 'לאזור האישי למנויים' chnged to color yelow

[R6-13] The 'pause' icon near the 'דיווחי תנועה' doesn't respond

Created: 17/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

None

versions:

| Type: | Bug | Priority: | High |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)

Attachments: Bug video link:

https://app.screencast.com/WAml2EHEu5LEK

Severity: S3-Major

Description

Steps:

1.Open https://www.kvish6.co.il/ home page

2.Click on 'pause' icon near the 'דיווחי תנועה' and under the icon strip

Actual result:

Clicking on 'pause' doesn't respond

Expected result:

Clicking on 'pause' should stops the text that moves horizontally the information in 'דיווחי תנועה'

[R6-14] Blank white space in the middle of the homepage

Created: 17/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

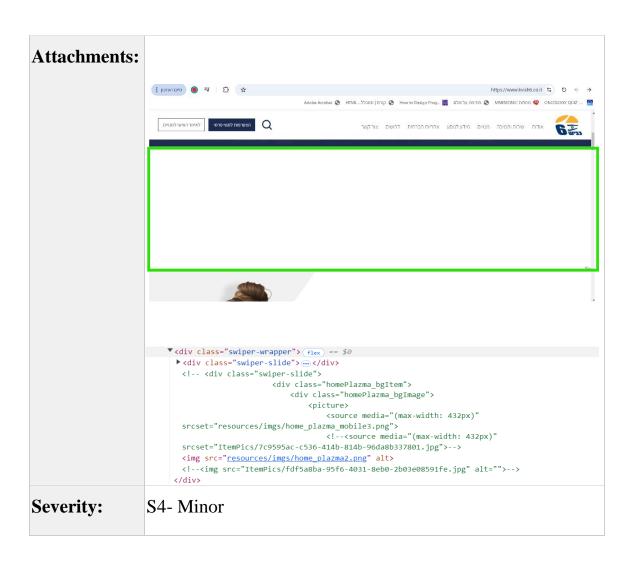
None

versions:

Fix versions: None

Type: **Priority:** High Bug Reporter: Nadya Kolosov Assignee: Unassigned **Resolution:** Unresolved Votes: 0 Labels: None Remaining Not Specified **Estimate: Time Spent:** Not Specified Not Specified **Original** estimate:

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

- 1.Open https://www.kvish6.co.il/ home page
- 2.Scroll down to the blank white space in the middle of the homepage

Actual result:

Blank white space in the middle of the homepage

Expected result:

The homepage should display all content properly, with no unexpected blank spaces or gaps in the layout [R6-15] The video in the bottom of the webpage is cropped

Created: 17/Sep/24 Updated: 17/Sep/24

Status: To Do

Project: Road 6 Project

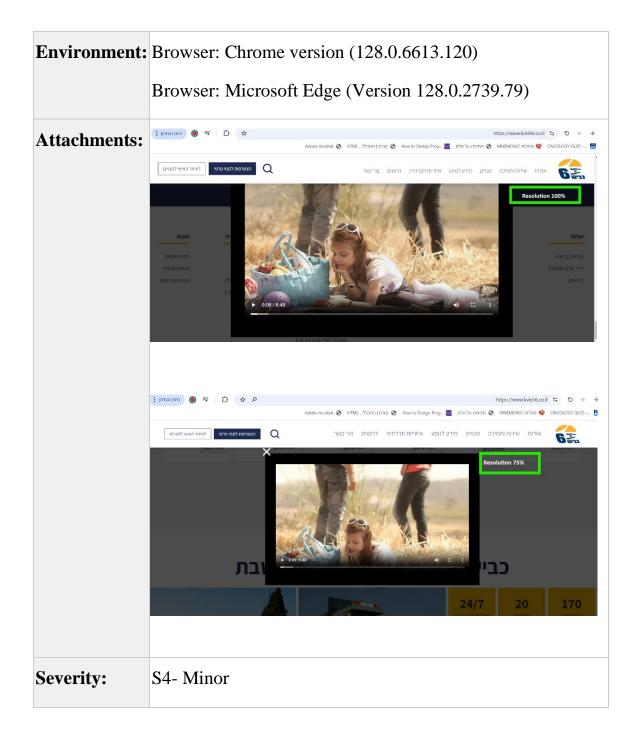
Components: None

Affects

None

versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |



Description

- 1.Open https://www.kvish6.co.il/ home page
- 2.Go to the video under the title 'כביש 6 הרבה יותר ממה שחשבת'

3.Play the video in resolution e.g: 100%

Actual result:

The video is cropped in resolution 100%

The video is not cropped in resolution 75%

Expected result:

The video should display in full, without cropping, at all resolutions and screen sizes

[R6-16] Video closure on the bottom of home page limited to 'X' icon at 75% resolution

Created: 17/Sep/24 Updated: 17/SEP/24

Status: To Do

Project: Road 6 Project

Components: None

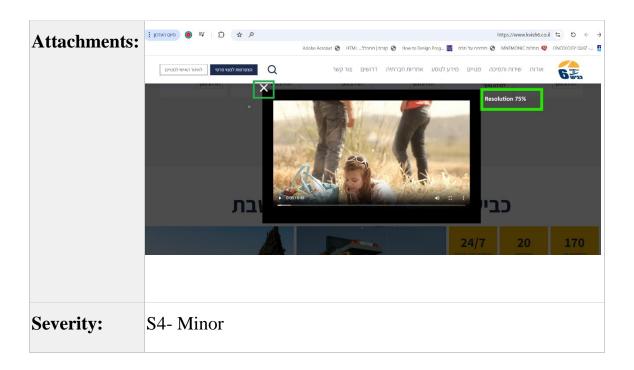
Affects

None

versions:

| Type: | Bug | Priority: | High |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

- 1.Open https://www.kvish6.co.il/ home page
- 2.Go to the video under the title 'כביש 6 הרבה יותר ממה שחשבת'
- 3.Play the video in resolution e.g: 100%

Actual result:

Video can only be closed by clicking the 'X' icon, which is visible only at 75% zoom/resolution



The video should have multiple closing options, including the 'X' icon, which should be clickable at all resolutions

[R6-17] 'תעודת זהות\ח.פ' field lacks input validation on 'קבלת' page

Created: 17/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

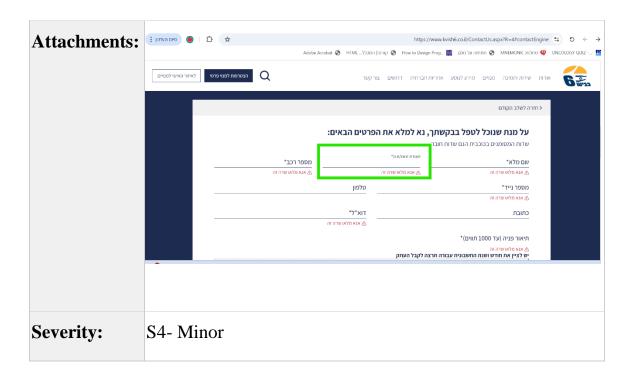
Affects

None

versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

Steps:

- 1.Open https://www.kvish6.co.il/ home page
- 2.Scroll down to the title 'איך נוכל לעזור לך??
- 3.Click 'אני רוצה להדפיס העתקי חשבונית'
- 4.Click 'לא' on the question '6 האם יש לך מנוי לכביש'
- 5.Write 'abcd' in 'תעודת זהות\ח.פ'
- 6.Click on 'לשליחת הטופס'

Actual result:

The field empties and a comment 'אנא מלאו שדה זה' appears below the input field

Expected result:

The field should clear and display a comment below specifying the required input format and character types

[R6-18] Blocked JS

Created: 17/Sep/24 Updated: 18/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

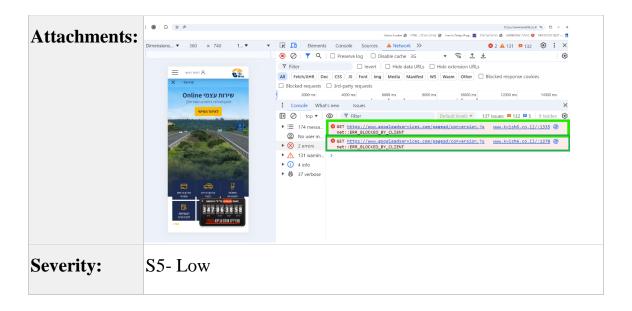
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

Steps:

- 1.Open https://www.kvish6.co.il/ home page
- 2.Open DevTool
- 3. There is a blocked JS

Actual result:

Blocked JS

Expected result:

No JS Blocking errors

[R6-19] Link of 'מדיניות ופרטיות' is missing out

Created: 17/Sep/24 Updated: 21/Sep/24

To Do **Status:**

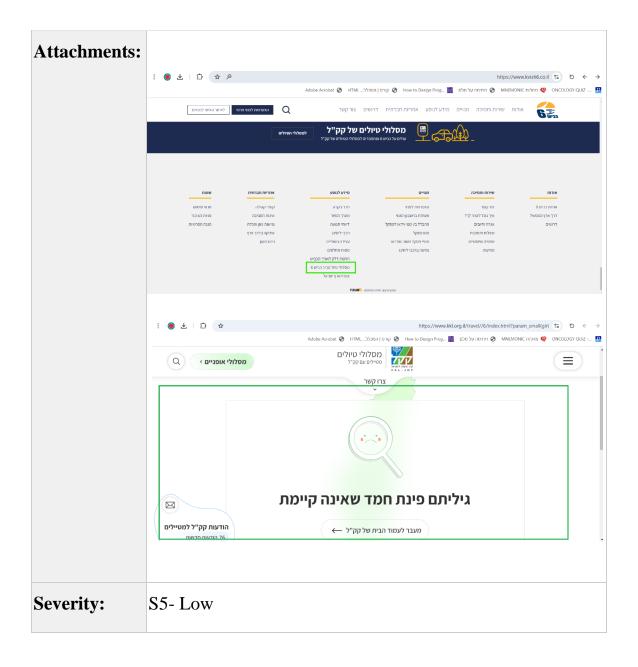
Project: Road 6 Project

Components: None

Affects versions: None

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

- 1.Open https://www.kvish6.co.il/ home page
- 2.Scroll to the bottom toolbar
- 3.Click on '6 מסלולי טיול סביב כביש under the title 'מידע לנוסע'

Actual result:

The page doesn't exist

Expected result:

The page exists

[R6-20] <u>Title mismatch: Toolbar shows 'לאזור אישי למנויים',</u> changes to 'האזור האישי' after click

Created: 17/Sep/24 Updated: 18/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

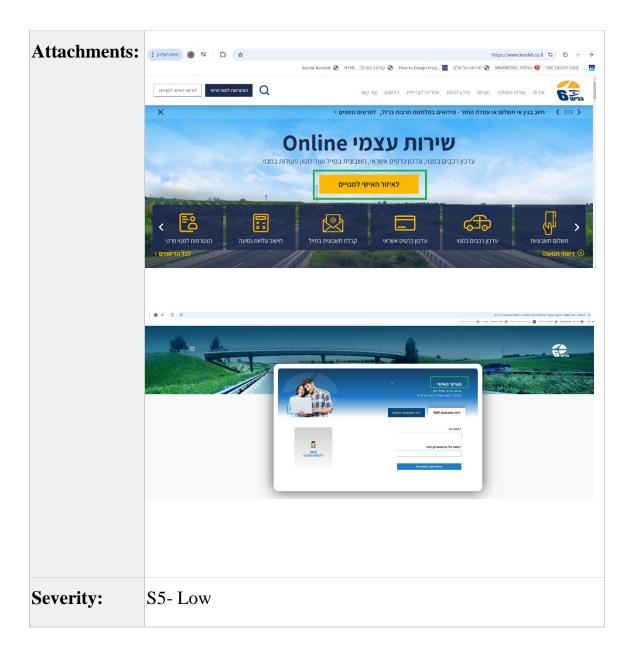
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

Steps:

- 1.Open https://www.kvish6.co.il/ home page
- 2.Click on yellow icon 'לאזור אישי למנויים'

Actual result:

The title of the page is 'האזור האישי'

Expected result:

The title of the page is 'לאזור אישי למנויים'

[R6-21] <u>Inaccessible Link for Business Clients: ' עסקיים</u>

Created: 18/Sep/24 Updated: 18/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects versions:

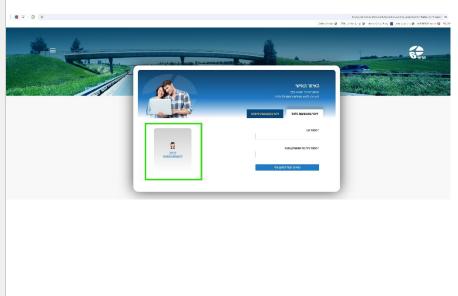
None

Fix versions: None

Priority: Medium Type: Bug **Reporter:** Nadya Kolosov **Assignee:** Unassigned **Resolution:** Unresolved Votes: 0 Labels: None Remaining Not Specified **Estimate: Time Spent:** Not Specified **Original** Not Specified estimate:

Browser: Microsoft Edge (Version 128.0.2739.79)

Attachments:



Severity: S4- Minor

Description

- 1.Open https://www.kvish6.co.il/ home page
- 2.Click on yellow icon 'לאזור האישי למנויים'

Actual result:

Link for Business Clients: כניסה ללקוחות עסקיים' Difficult to Locate

Expected result:

Link for Business Clients: כניסה ללקוחות עסקיים' appears in the home page

[R6-22] <u>Business Client Portal ('כניסה ללקוחות עסקיים')</u> Restricted to Password-Only Login

Created: 18/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

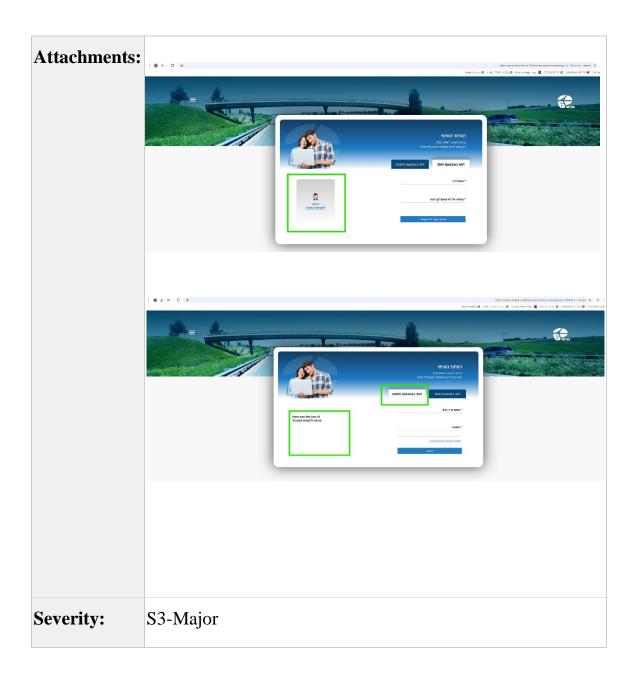
Components: None

Affects None

versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |

| Original estimate: | Not Specified |
|---------------------|--|
| Environment: | Browser: Chrome version (128.0.6613.120) Browser: Microsoft Edge (Version 128.0.2739.79) |



Description

- 1.Open https://www.kvish6.co.il/ home page
- 2.Click on yellow icons 'לאזור האישי למנויים'
- לניסה ללקוחות עסקיים' 3.Click on'

Actual result:

Users are presented with only a single authentication option: a password-based login

The login page does not offer any alternative authentication methods

Expected result:

Users are presented with another authentication method such as SMS authentication

[R6-23] [Mobile Web] Text/Button Overlap in 'השוב שתדעו' Section on Android

Created: 20/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

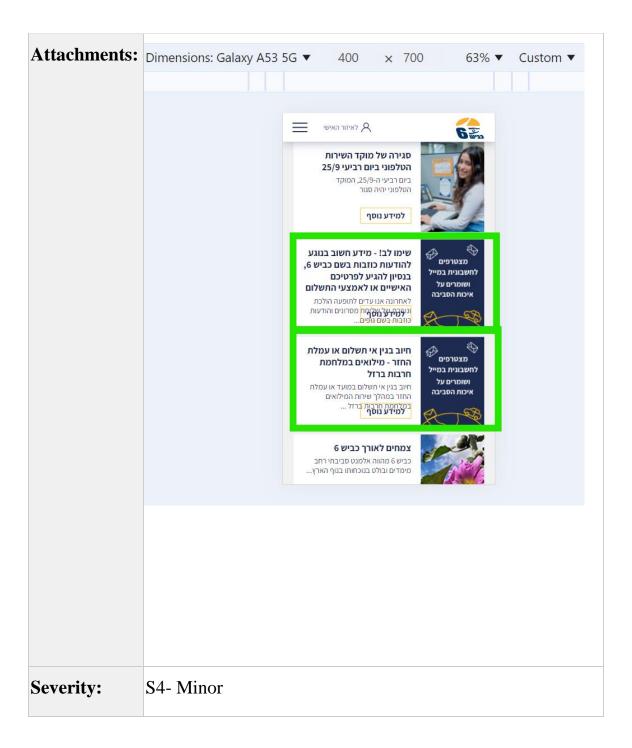
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Environment: Version: Android 13



Description

- 1.Open https://www.kvish6.co.il/ in mobile Galaxy A53 5G
- 2.Scroll down to the title 'חשוב שתדעו'
- 3. Scroll to the massages that their titles:
- שימו לב! מידע חשוב בנוגע להודעות כוזבות בשם כביש 6, בנסיון להגיע לפרטיכם ' שימו לב...'

and 'חיוב בגין אי תשלום או עמלת החזר - מילואים במלחמת חרבות ברזל'

Actual result:

Text and Button overlap the messages in mobile version

Expected result:

Text and Button are responsive to mobile version

[R6-24] [Mobile Web] 'Play' button and 'עוד' button overlap the message strip under the title 'לאזור האישי למנויים'

Created: 20/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Attachments:



Severity:

S4- Minor

Description

- 1.Open https://www.kvish6.co.il/ in Android
- 2.Scroll down to the title 'חשוב שתדעו'

Actual result:

Text and Button Overlap in mobile version

Expected result:

Text and Button are responsive to mobile version

[R6-25] Each link pressed in icon strip opens a new tab

Created: 20/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)

Desktop Version: 1920 X 1080

Attachments: Bug video link:

https://app.screencast.com/puyfGn6lv7dY1

Severity: S4- Minor

Description

- 1.Open https://www.kvish6.co.il/ in mobile Galaxy A53 5G
- 2.Scroll to the icon strip
- אראי', 'עדכון רכבים במנוי', 'עדכון כרטיס אשראי', 'עדכון רכבים במנוי', 'עדכון כרטיס אשראי', 'קבלת חשבונית במייל'

Actual result:

A new web page is opened

Expected result:

The link opens in the same page

[R6-26] 'צור קשר' Page Opens in the Middle When Clicking from Home Page

Created: 20/Sep/24 Updated: 21/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects

None

versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)

Attachments: Bug video link:

https://app.screencast.com/V7aFH6AjeP5wX

Severity: S4- Minor

Description

1.Open https://www.kvish6.co.il/ home page

2.Scroll to the bottom toolbar of the home page

3.Click on 'צור קשר'

Actual result:

The 'צור קשר' page opens in the middle of the page

Expected result:

The 'צור קשר' page opens at the top of the page

[R6-27] Junction Name Misplacement on Map

Created: 20/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

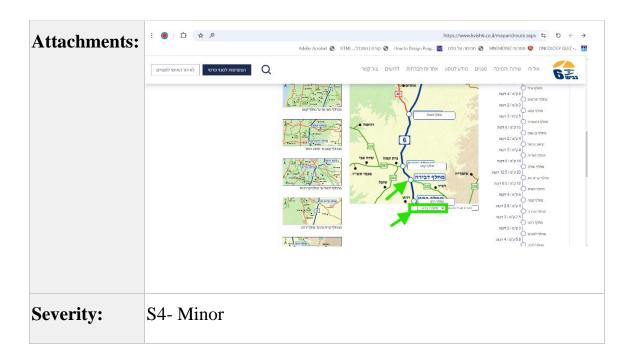
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

- 1.Open https://www.kvish6.co.il/mapandroute.aspx
- 2.Scroll to the map
- 3.Tap on the left-side area of the map titled 'ממחלף קרית גת עד מחלף רהט'

Actual result:

The name of the junction 'מחלף דבירה' is in the bottom of the map

Expected result:

The name of the junction 'מחלף דבירה' stands next to the name in the map 'מחלף דבירה'

[R6-28] After clicking on the mark next to the name of a junction the mark dissapears

Created: 20/Sep/24 Updated: 20/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

Affects versions:

None

Fix versions: None

Priority: Type: Bug Low Unassigned Nadya Kolosov Reporter: **Assignee: Resolution:** Unresolved 0 Votes: Labels: None Remaining Not Specified **Estimate: Time Spent:** Not Specified **Original** Not Specified estimate:

Environment: Browser: Chrome version (128.0.6613.120)

Browser: Microsoft Edge (Version 128.0.2739.79)

Attachments: Bug video link:

https://app.screencast.com/LHKigOC9EgyWp

Severity: S4- Minor

Description

1.Open https://www.kvish6.co.il/mapandroute.aspx

2.Scroll to the map

3.Click on the circle next to the name of a junction

Actual result:

The blue mark disappears

Expected result:

The blue mark will remain

[R6-29] [Mobile web] Footer links open cropped pages that require horizontal scrolling

Created: 20/Sep/24 Updated: 21/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

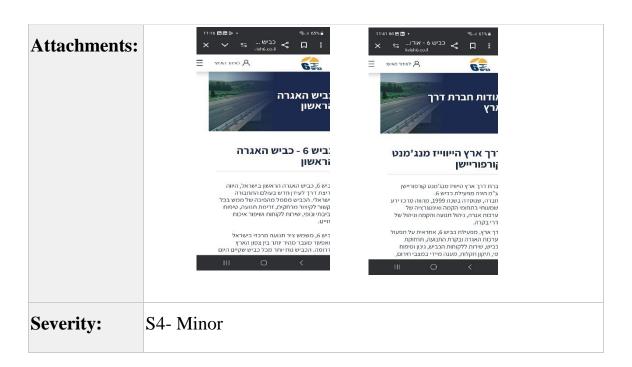
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Environment: Version: Android 13



Description

- 1.Open https://www.kvish6.co.il/
- 2.Scroll to the home page footer
- 3.Click on linked names '6 אודות כביש' and 'דרך ארץ המפעיל' under the title 'אודות'

Actual result:

The pages open shifted to the left, affecting their visibility and usability

Expected result:

The related pages should open fully visible and properly aligned

[R6-30] [Mobile web] 'פעולות בשירות עצמי' toolbar pushes ' אגרה ' options to bottom of the page

Created: 21/Sep/24 Updated: 21/Sep/24

Status: To Do

Project: Road 6 Project

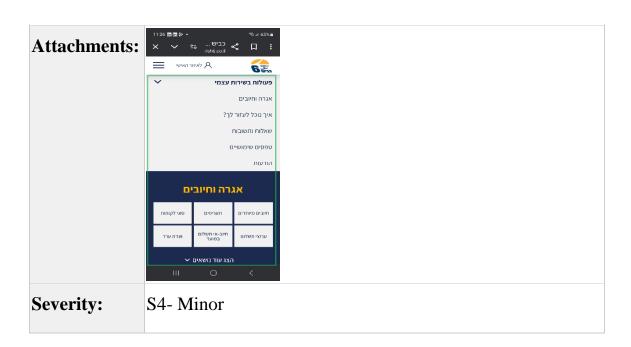
Components: None

Affects None

versions:

| Type: | Bug | Priority: | Medium |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |

| Original estimate: | Not Specified |
|---------------------|---------------------|
| Environment: | Version: Android 13 |



Description

Open https://www.kvish6.co.il/Service.aspx?M=2

Actual result:

The page opens with the 'פעולות בשירות 'toolbar pushing the 'פעולות בשירום' options to the bottom of the page

Expected result:

The page opens with the 'אגרה וחיובים' options displayed in the center of the page, without being pushed down by the toolbar

[R6-31] Sentence contains unnecessary repetition (' להמשך על ') and incorrect preposition usage

Created: 21/Sep/24 Updated: 21/Sep/24

Status: To Do

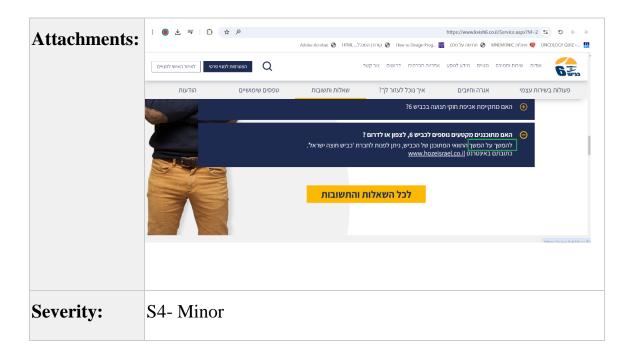
Project: Road 6 Project

Components: None

Affects None versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |

| Original estimate: | Not Specified |
|---------------------|---|
| Environment: | Browser: Chrome version (128.0.6613.120) |
| | Browser: Microsoft Edge (Version 128.0.2739.79) |



Description

- 1.Open https://www.kvish6.co.il/Faq.aspx
- 2.Scroll to the last question ' אלצפון או לכביש 6, לצפום נוספים נוספים לכביש?'
- 3.CLick on the 'plus +' next to this question

Actual result:

Unnecessary repetition ('להמשך על המשך') and incorrect preposition usage 'להמשך על'

Expected result:

'לקבלת מידע על התוואי המתוכנן של הכביש, ניתן לפנות לחברת 'כביש חוצה ישראל'

[R6-32] There is an inconsistent Text Formatting, one Letter Not Bold in 'התנאים המשפטיים' section

Created: 21/Sep/24 Updated: 21/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

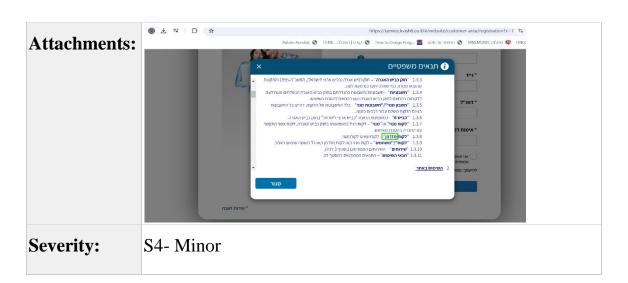
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



Description

- 1.Open https://service.kvish6.co.il/#/website/customer-area/registration?x=1
- 2.scroll down to the ' אני מאשר שקראתי את התנאים המשפטיים של האתר, וכי ' אני מאשר שקראתי את התנאים המשפטיים של האתר, וכי ומדויקים ' הפרטים שמסרתי נכונים ומדויקים '
- 'התנאים המשפטיים' 3.Click on
- 4.Scroll to "1.3.8 *לקוח מזדמן"

Actual result:

"1.3.8 "לקוח מודמן is not bolled as the other letters"

Expected results:

"לקוח מזדמן 1.3.8"

[R6-33] Clicking link in 'תנאים משפטיים' opens non-existent page

Created: 21/Sep/24 Updated: 21/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

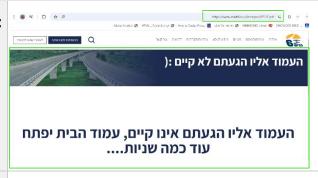
Affects None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)

Attachments:



Severity: S4- Minor

Description

- 1.Open https://service.kvish6.co.il/#/website/customer-area/registration?x=1
- 2.scroll down to the ' אני מאשר שקראתי את התנאים המשפטיים של האתר, וכי אם התנאים ומדויקים ' הפרטים שמסרתי נכונים ומדויקים '
- 3.Click on 'התנאים המשפטיים'
- 'מדיניות הגנת הפרטיות של החברה מפורטת בקישור הבא 5.5 4.Scroll to
- 5.Click on https://www.kvish6.co.il/itempics/PTUT.pdf

Actual result:

Error: page is not existing

Expected results:

Uploading a new webpage and changing the link

[R6-34] Question link open cropped page that require horizontal scrolling

Created: 21/Sep/24 Updated: 21/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

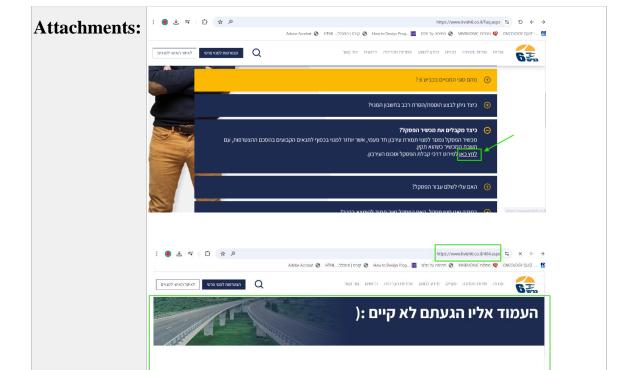
Affects

None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|-----------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

Browser: Microsoft Edge (Version 128.0.2739.79)



העמוד אליו הגעתם אינו קיים, עמוד הבית יפתח עוד כמה שניות....

Severity: S

S4- Minor

Description

- 1.Open https://www.kvish6.co.il/Faq.aspx
- 2.Click on subtitle '6 מנוי לכביש'

3.Click on 'plus+' next to the question 'כיצד מקבלים את מכשיר הפסקל'

4.Click on 'לחצו כאן'

Actual result:

The page open shifted to the left, affecting its visibility and usability

Expected result:

The related page should open fully visible and properly aligned

[R6-35] [Mobile web] Sentence Misaligned with Borders in Upper Toolbar

Created: 22/Sep/24 Updated: 22/Sep/24

Status: To Do

Project: Road 6 Project

Components: None

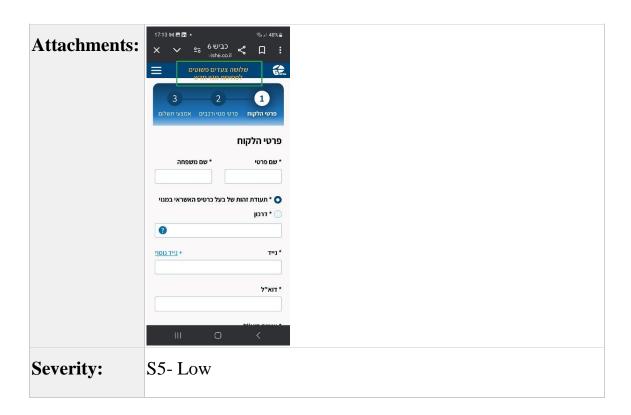
Affects None

versions:

| Type: | Bug | Priority: | Low |
|---------------------|---------------|------------------|------------|
| Reporter: | Nadya Kolosov | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |

Original estimate:

Environment: Version: Android 13



Description

Open https://service.kvish6.co.il/#/website/customer-area/registration?x=1&Button=Header

Actual result:

Sentence Misaligned with the bottom border in Upper Toolbar

Expected result:

Sentence is aligned with the bottom border in Upper Toolbar

