

# #Yelp-Ratings-Model

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## Introduction

This finds out the correspondance between reviews and ratings on the Yelp database used. The main aim of this project is to find out the words that are mostly found in the reviews with ratings 5 or 1. This is not a multiclass depiction, here its only shown for 2 classes namely rating-5 and rating-1.

## Environment used.

Python 3.7

## packages/libraries used

numpy

pandas

sklearn

## command line

python yelp\_rating\_predict.py

### ### yelp\_rating\_predict.py - Result

```text

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Accuracy of MultinomialNB - 0.909001956947

Confusion matrix

[[119 76]  
 [ 17 810]]

Area Under Curve of MultinomialNB - 0.941909279757

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Accuracy of LogisticRegression - 0.93542074364

Confusion matrix

[[147 48]  
 [ 18 809]]

Area Under Curve of LogisticRegression - 0.969609028617

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Finding top rating and non-rating words

Total Features: 16800

Total observations in each class [ 554. 2510.]

----- Top 20 five star rating words -----

|           | <u>five_star</u> | <u>one_star</u> | <u>five_star_ratio</u> |
|-----------|------------------|-----------------|------------------------|
| token     |                  |                 |                        |
| fantastic | 206              | 2               | 22.733865              |
| perfect   | 235              | 4               | 12.967131              |

|             |     |    |           |
|-------------|-----|----|-----------|
| flavors     | 106 | 2  | 11.698008 |
| outstanding | 53  | 1  | 11.698008 |
| yum         | 52  | 1  | 11.477291 |
| favorite    | 322 | 7  | 10.152988 |
| ribs        | 45  | 1  | 9.932271  |
| gluten      | 44  | 1  | 9.711554  |
| mozzarella  | 42  | 1  | 9.270120  |
| bianco      | 42  | 1  | 9.270120  |
| gem         | 38  | 1  | 8.387251  |
| hubby       | 36  | 1  | 7.945817  |
| pasty       | 35  | 1  | 7.725100  |
| amazing     | 477 | 14 | 7.520148  |
| delish      | 34  | 1  | 7.504382  |
| organic     | 34  | 1  | 7.504382  |
| waffles     | 34  | 1  | 7.504382  |
| authentic   | 66  | 2  | 7.283665  |
| superb      | 33  | 1  | 7.283665  |
| die         | 65  | 2  | 7.173307  |

----- Top 20 one star rating words -----

|                | <u>five_star</u> | <u>one_star</u> | <u>five_star_ratio</u> |
|----------------|------------------|-----------------|------------------------|
| token          |                  |                 |                        |
| disgusting     | 1                | 30              | 0.007357               |
| remove         | 1                | 11              | 0.020065               |
| unprofessional | 1                | 10              | 0.022072               |
| rude           | 6                | 58              | 0.022833               |
| pointing       | 1                | 9               | 0.024524               |
| inedible       | 1                | 9               | 0.024524               |
| flag           | 1                | 9               | 0.024524               |
| horrible       | 8                | 71              | 0.024870               |
| refused        | 2                | 17              | 0.025967               |
| hubster        | 1                | 8               | 0.027590               |

|              |   |    |          |
|--------------|---|----|----------|
| acknowledged | 1 | 8  | 0.027590 |
| ants         | 1 | 8  | 0.027590 |
| fedex        | 1 | 8  | 0.027590 |
| ugh          | 2 | 16 | 0.027590 |
| fuse         | 1 | 8  | 0.027590 |
| boca         | 1 | 8  | 0.027590 |
| unacceptable | 1 | 8  | 0.027590 |
| ignored      | 2 | 15 | 0.029429 |
| yuck         | 2 | 15 | 0.029429 |
| '''          |   |    |          |