

**AirArabia**

Tel: +971 6 558 0000, Fax: +971 6 558 0008

**RESERVATION CONFIRMED**

- RESERVATION NUMBER (PNR)** 64011096
- DATE OF BOOKING** 25 Feb 2020
- DATE OF ISSUE** 25 Feb 2020
- PASSENGER DETAILS**
- BOOKING REFERENCES** 64011096
- AIRLINE CODE LEGEND** G9 - Air Arabia

Passenger Name(s)	Fare	Charges	Paid Amount	Balance
MR ZOUR UDDIN	550.00 AED	779.39 AED	1329.39 AED	0.00 AED
<b>TOTAL IN AED</b>	550.00	779.39	1329.39	0.00

**AGENT DETAILS**

IMPERIAL TRAVEL AUH (ABY) IATA Code: N/A 025560033 imperialtraveluae@yahoo.com

**TRAVEL SEGMENTS**

FLIGHT	ORIGIN / DESTINATION	DEPARTURE / ARRIVAL	CHECK-IN FROM	CLASS OF SERVICE	STATUS
<b>G9514 (NON-STOP)</b>	Dhaka	Sun, 05 Apr 2020 09:40	Sun, 05 Apr 2020 06:40	Basic Y	<b>OK</b>
	Sharjah	Sun, 05 Apr 2020 12:40			
	<b>Duration:</b> 05:00	<b>Aircraft:</b> Airbus A320-168Y	<b>Transit:</b> -	<b>Remarks:</b> -	

**LOCAL CALL CENTER DETAILS**

DHAKA	DAC	Office Timings - Monday to Thursday - 0930 - 1730 and Saturday - 1000 - 1400	00881790037750
Sharjah	SHJ		0097165580000

**E TICKET DETAILS**

Passenger Name(s)	Segment	Flight	E TICKET NUMBER
MR ZOUR UDDIN	DAC/SHJ	G9514	5142389955825/1

**ANCILLARY DETAILS**

Passenger Name(s)	Segment	Baggage (s)
MR ZOUR UDDIN	DAC/SHJ G9514	No Bag

**FARE RULES**

Origin / Destination	Fare Basis Code	Fare Rule	Terms and Conditions
DAC/SHJ	SOWKR	All	

**PAYMENT DETAILS**

Date	Passenger Name(s)	Type	Auth Id	Amount (Paid Currency)
Thu, 05 Mar 2020	MR ZOUR UDDIN	CARD PAYMENT - VISA 8942	468763	279.39 AED
			<b>TOTAL</b>	279.39 AED

**\* All times in local****Check In**

Check-in counters open three hours prior to scheduled departure time of the flight and close 1 hour prior to scheduled departure time

It is the passenger's responsibility to ensure that they have the necessary valid documents, including visas, to meet the immigration requirements of their destination.

**Check-in Baggage**

Maximum weight permitted per individual piece of check-in baggage is 32 kgs with total dimensions of 160 cms (W+D+L)

For Passengers Travelling to/from Cairo:

Economy class – Free baggage allowance of 20 / 30 Kgs  
Business class – Free baggage allowance of 40 Kgs

For passengers travelling to/from all other Airports:

Passengers can pre-book their desired baggage allowance (20/30/40Kgs) during the booking process at nominal rates. If a passenger does not pre-book baggage, at airport the first 20 Kg will be charged at AED 50 plus handling fee. Any additional weight above 20 Kgs will be considered as excess baggage.

Free baggage allowance is not applicable for infants.

AED 150 plus a handling fee will be applicable for carriage of any TV measuring 40" (inches) and above. Maximum size permitted is 60"(inches).



Air Arabia liability for lost or damaged baggage is limited to USD 20 per kg up to a maximum of 20 Kgs.

Self-balancing electric scooter or personal motorized vehicles, powered by lithium batteries will not be accepted on-board Air Arabia flights. Please refer to [www.airarabia.com](http://www.airarabia.com) to check list of prohibited items.

Hand Baggage

Maximum hand baggage permitted per passenger, is 10 kgs with dimensions within 55 x 40 x 20 cm.

Flight changes, cancellations and credit

Reservations can be modified/cancelled up to 24 hours before local scheduled flight departure time by contacting our call center/sales centers or appointed travel agents. Following charges will apply

Change Duration	Modification	Cancellation
72 Hours before departure	25% of the fare and surcharge or a minimum of AED 150 per pax each way (Fare difference applies for modification)	30% of the fare and surcharge or a minimum of AED 150 per pax each way
72 to 24 hours before departure	25% of the fare and surcharge or a minimum of AED 200 per pax each way (Fare difference applies for modification)	30% of the fare and surcharge or a minimum of AED 200 per pax each way

Within 24 hours before departure – No changes permitted.

For group bookings, modification and cancellation charges may vary. Please contact your issuing agency.

Air Arabia does not have a refund policy once the booking is paid for (except flights to/from Cairo). On cancellation, Air Arabia will retain the remaining amount as a credit towards a future flight which can be used for travel within one year from the date of payment by the same passenger only.

Business Class passengers on Cairo flights, are eligible for free modification (fare difference will apply) up to 8 hrs prior to scheduled departure time. All passengers to/from Cairo are entitled for refund on cancellation, subject to terms & conditions.

\*Fees and charges are subject to change.

Unaccompanied Minors & Infants

We do not accept children traveling unaccompanied under their 12th birthday. Passengers accompanying children should be above 16 years old

Air Arabia does not accept infants for travel within 2 days of birth. Infants between 3-6 days old will require a fit to fly certificate or indemnity form signed by the parents. Infants over 7 days old will be accepted without any restrictions.

Credit card payment

Passengers must carry the original credit card or copy of front of the card using which the payment has been made. Airport staff may ask for it as a proof of payment. Failing to provide the card or copy, passenger may not be accepted on the flight.

For passengers traveling from Colombo, Kiev, Peshawar, Sialkot, Alexandria, Kathmandu, Khartoum & Kenya, the card holder must be a member of the traveling group and produce Credit Card at check-in for verification. Failing to provide the card, passenger may not be accepted on the flight.

Handling Fee

Appointed sales agents of Air Arabia are authorized to collect a handling fee over and above the total fare reflecting on your itinerary. These charges are regulated and the updated handling fees by country are available for your reference on [www.airarabia.com](http://www.airarabia.com). The appointed agents are obliged to produce the same information on demand to verify the charges.

Ok to board Message

Passengers travelling from India, Pakistan, Bangladesh to UAE on tourist visa require an Ok to Board comment in their PNR. Please check with Air Arabia Sales centres for further information

Bus Service

This service is provided by a third party and Air Arabia accepts no responsibility and shall not be liable for any direct, consequential or incidental damage or any kind occasioned by reason of any act or omission beyond it's control including without limitation, any act of negligence, mishap or breach of contract of any third party who is to or does supply any goods or services for the tour to journey.

TuneProtect Travel Insurance By Air Arabia

For any claims please visit [www.tune2protect.com/airarabia](http://www.tune2protect.com/airarabia). For all emergency assistance please call UAE: +97143619210 | GCC & Sub Indian Continent: +911244688488 | Europe & North Africa: +441786310605

Additional Information

By buying this ticket, the passenger confirms herewith that he/she has agreed on all terms and conditions as issued and amended by the Carrier from time to time on its website. In case of any dispute related to any/all of the services as provided by the Carrier and/or any of its authorized representatives before, during and/or after the provision of the service, such dispute shall be exclusively and solely raised, filed, submitted, registered and/or presented in front of any of the legal courts operating in the Emirate of Sharjah in the United Arab Emirates.

Carriage under this ticket by Air Arabia is indicated by use of the 'G9' airline designator code against the relevant travel segment(s) shown above. Where this ticket includes carriage by another carrier, Air Arabia acts solely as agent for that other carrier.

Air Arabia will be liable only for damage occurring during carriage on flights or flight segments where G9 designator code appears in the carriage box. If Air Arabia issues a Ticket of, or if we Check Baggage for carriage on another carrier, it does so only as agent for the other carrier. Nevertheless, with respect to checked baggage, you may make a claim against the first or last carrier.