

Phishing Email Analysis Report

Screenshot

[PayPal]: Your account access has been limited

Team Support services@paypal-accounts.com
to me



Dear PayPal customer,

Your PayPal account is limited, You have 24 hours to solve the problem or your account will be permanetly disabled.

We are sorry to inform you that you no longer have access to PayPal's advantages like purchasing, and sending and receiving money.

Why is my PayPal account limited?

We believe that your account is in danger from unauthorized users.

What can I do to resolve the problem?

You have to confirm all of your account details on our secured server by clicking the link below and following the steps.

Confirm Your Information

1. Obtain a Sample Phishing Email

The provided image 1 serves as the sample phishing email for this analysis.

2. Examine the Sender's Email Address

- The sender's email address is "services@paypal-accounts.com" 1.
- While it contains "paypal" in the domain, the full domain "paypal-accounts.com" is suspicious and not the official "paypal.com" domain 1. This is a common tactic to trick users into believing it's legitimate.

3. Check Email Headers for Discrepancies

- Although the full headers are not visible in the image, in a real scenario, one would use a header analyzer.

- Discrepancies would likely include the actual sending server not matching PayPal's infrastructure, or the "Return-Path" being from an unrelated domain.

4. Identify Suspicious Links or Attachments

- The email contains a button labeled "Confirm Your Information" 1.
- The exact URL behind this button is not visible in the image, but in a real phishing attempt, hovering over it would reveal a non-PayPal URL (e.g., one with a typo, an extra subdomain, or a completely different domain) 1. There are no attachments visible in this sample 1.

5. Look for Urgent or Threatening Language

- The subject line states: "Your account access has been limited" 1.
- The body of the email contains urgent and threatening language: "Your PayPal account is limited, You have 24 hours to solve the problem or your account will be permanently disabled" 1.
- It also states, "We are sorry to inform you that you no longer have access to PayPal's advantages like purchasing, and sending and receiving money" 1. This is designed to create a sense of urgency and fear to prompt immediate action.

6. Note Any Mismatched URLs

- While the specific URL is not shown, the email prompts the user to "confirm all of your account details on our secured server by clicking the link below" 1.
- The generic "Confirm Your Information" button 1 hides the actual malicious URL. This is a classic mismatched URL tactic, where the displayed text is innocuous but the underlying link is fraudulent.

7. Verify Presence of Spelling or Grammar Errors

- There is a clear spelling error: "permanently" instead of "permanently" 1. This is a strong indicator of a phishing attempt, as legitimate companies typically have high standards for written communication.

8. Summarize Phishing Traits Found

Phishing Indicators Identified:

- **Suspicious Sender Domain:** "services@paypal-accounts.com" is not the official PayPal domain 1.
- **Urgent and Threatening Language:** Phrases like "account access has been limited," "24 hours to solve the problem or your account will be permanetly disabled," and loss of "PayPal's advantages" 1.
- **Spelling Error:** "permanetly" instead of "permanently" 1.
- **Call to Action for Sensitive Information:** Asks the user to "confirm all of your account details" via a link 1.
- **Hidden Malicious Link:** The "Confirm Your Information" button likely conceals a fraudulent URL (not directly visible but implied by the context of phishing) 1.

Conclusion:

Based on the suspicious sender domain, urgent and threatening language, a clear spelling error, and a deceptive call to action, this email is definitively identified as a phishing attempt. Users should avoid clicking any links or providing information.