# Detailed Guide: Claims Optimization System

This document explains **every file** in the project, its **functionality**, and the **step-by-step process** of building and running the Claims Optimization System.

## Project Structure

```
claims-optimization/
                             # Main Streamlit app (UI & dashboards)
⊢ app.py
                             # ML pipeline: preprocess + train + save model
⊢ train.py

─ generate_sample_data.py

                             # Creates synthetic claim data for testing

    ⊢ requirements.txt

                             # Dependencies list
├─ Dockerfile (optional) # Containerize the app
⊢ data/
  └ claims.csv
                             # Dataset (real or synthetic)
├ models/
  └─ claim approval.joblib # Saved trained model
└ logs/ (optional)
                             # Audit logs of predictions
```

## File-by-File Explanation

- 1. requirements.txt
  - · Contains the Python dependencies.
  - Makes it easy to recreate the environment.
  - Key libraries:
  - pandas, numpy → data processing.
  - scikit-learn → ML model training & preprocessing.
  - **joblib** → saves the model.
  - streamlit → web interface.
  - altair → charts for dashboards.
  - pyarrow → handles Parquet/CSV efficiently.
- Install with:

```
pip install -r requirements.txt
```

### **2.** generate\_sample\_data.py

- Creates a synthetic dataset (claims.csv) for testing.
- Uses random number generation to simulate insurance claims.
- · Columns:
- claim\_id, claim\_amount, patient\_age, patient\_gender, insurance\_provider, diagnosis\_code, procedure\_code, in\_network, preauth\_obtained, prior\_denials\_count, days\_since\_service, status, denial\_reason
- Saves file at data/claims.csv.



python generate\_sample\_data.py

### 3. train.py

- · Core ML pipeline:
- Loads data/claims.csv.
- Splits into features (X) and target (y).
  - Target = status (Approved = 1, Denied = 0).
- Defines **feature types**:
  - ∘ Numeric → claim\_amount, age, etc.
  - ∘ Boolean → in\_network, preauth\_obtained.
  - ∘ Categorical → gender, provider, diagnosis, procedure.
- Uses ColumnTransformer:
  - ∘ Numeric → impute median.
  - ∘ Boolean → passthrough.
  - ∘ Categorical → impute most frequent + OneHotEncoder.
- Trains Logistic Regression with class balancing.
- Wraps in CalibratedClassifierCV → improves probability outputs.
- Evaluates model:
  - ROC-AUC, PR-AUC, precision/recall.
- Saves model to models/claim\_approval.joblib with metadata (features, threshold).



python train.py

## **4.** app.py

- Streamlit UI application.
- Two main tabs:

#### **■** Dashboards

- Metrics:
- Total claims
- Approved vs Denied counts
- Average claim amount
- · Charts:
- Status distribution (Approved/Denied)
- Claim amount histogram
- Insurance provider trends
- Top denial reasons
- Option to **upload a CSV** (instead of using default data/claims.csv).

#### Predictor

- Single Claim Form → enter details and get prediction (Approved/Denied + probability).
- **Batch Scoring** → upload CSV, app predicts for all rows, adds:
- p\_approved (probability)
- predicted\_status (Approved/Denied)
- Option to download results as a new CSV.



streamlit run app.py

Open browser at http://localhost:8501

## 5. Dockerfile (optional)

- Lets you containerize the app for deployment.
- Uses Python slim image.
- Installs dependencies.
- Runs | streamlit run app.py | inside container.

Build & run with:

docker build -t claims-optimization .
docker run -p 8501:8501 claims-optimization

### 6. data/claims.csv

- The dataset (real or synthetic).
- Used both for **training** and for **dashboards**.

• Format: one row per claim.

#### 7. models/claim\_approval.joblib

- Trained ML pipeline.
- Contains:
- Preprocessing steps.
- Trained classifier.
- Calibration wrapper.
- Metadata (features, threshold).

### 8. logs/ (optional)

- Can store audit logs.
- Each prediction = claim\_id, probability, decision, timestamp.
- Useful for compliance in healthcare.

## Step-by-Step Process (Building the App)

#### 1. Set up project

```
mkdir claims-optimization && cd claims-optimization
python -m venv .venv
# activate venv (Windows)
.venv\Scripts\activate
# or (Linux/Mac)
source .venv/bin/activate
```

2. Create requirements.txt (as shown above) and install deps:

```
pip install -r requirements.txt
```

#### 3. Prepare dataset

- 4. Option A: Run  $\begin{bmatrix} generate\_sample\_data.py \end{bmatrix}$  to create synthetic claims.
- 5. Option B: Place your real dataset at data/claims.csv.

#### 6. Train model

```
python train.py
```

7. Saves models/claim\_approval.joblib.

#### 8. Run app

```
streamlit run app.py
```

9. Open in browser  $\rightarrow$  view dashboards + make predictions.

#### 10. Test with other CSVs

- 11. Upload in sidebar for dashboards.
- 12. Upload in **Batch Scoring** for predictions.
- 13. Download results as CSV.

#### 14. (Optional) Deployment

- 15. Build Docker image.
- 16. Deploy to cloud (Streamlit Community Cloud, AWS, GCP, Azure).

## **Summary**

- generate\_sample\_data.py → creates test data.
- train.py → builds + saves ML model.
- app.py  $\rightarrow$  interactive dashboards + prediction interface.
- requirements.txt → dependencies.
- data/ → CSV datasets.
- models/ → saved ML models.
- Dockerfile → deployment option.

This setup gives you a **complete end-to-end system** for healthcare claim prediction and fraud/denial insights.