

1. Q: **How do I create a new account on StreamFlix?** A: Visit the website or download the app, click "Sign Up," enter your email, create a password, and add payment details to start your free trial.
2. Q: **What are the subscription plans available?** A: We offer Basic (ads-supported, standard quality), Standard (ad-free, HD), and Premium (ad-free, 4K, multiple screens) plans starting from \$6.99/month.
3. Q: **How can I cancel my subscription?** A: Log in to your account, go to "Account" > "Membership & Billing," and select "Cancel Membership." You'll have access until the billing period ends.
4. Q: **Why is my payment failing?** A: Check your card details, ensure sufficient funds, or try a different payment method. Contact your bank if the issue persists.
5. Q: **How do I update my billing information?** A: In your account settings, navigate to "Membership & Billing" and edit your payment method or billing address.
6. Q: **What devices are compatible with StreamFlix?** A: Smart TVs, smartphones, tablets, gaming consoles (like PlayStation, Xbox), computers, and streaming devices (Roku, Fire Stick) are supported.
7. Q: **How many devices can I stream on simultaneously?** A: Depends on your plan: Basic (1), Standard (2), Premium (4).
8. Q: **Why is the video buffering or lagging?** A: Check your internet speed (at least 5 Mbps for HD), restart your device, or close other apps using bandwidth.
9. Q: **How do I improve video quality?** A: Go to account settings > "Playback Settings" and select higher quality, but ensure your internet supports it to avoid buffering.
10. Q: **What should I do if the app crashes?** A: Update the app, clear cache, restart your device, or reinstall. If it continues, contact support.
11. Q: **How do I search for movies or shows?** A: Use the search bar at the top, type keywords, genres, or actor names for recommendations.
12. Q: **Why can't I find a specific title?** A: Content availability varies by region due to licensing. Use the request feature or check back later.
13. Q: **How does the recommendation system work?** A: It uses your viewing history, ratings, and preferences to suggest personalized content.
14. Q: **Can I rate shows or movies?** A: Yes, after watching, thumbs up/down or star ratings help improve recommendations.
15. Q: **What is the "My List" feature?** A: Add titles to your list for quick access later; find it in the menu.
16. Q: **How do I set up parental controls?** A: In account settings, create a PIN for profiles and restrict mature content based on ratings.
17. Q: **Can I create multiple profiles?** A: Yes, up to 5 profiles per account for personalized recommendations and watch history.
18. Q: **How do I switch profiles?** A: On the home screen, click the profile icon and select another one.
19. Q: **What is a kid's profile?** A: A restricted profile with family-friendly content only; set it up in profile management.
20. Q: **How do I delete a profile?** A: Go to "Manage Profiles," select the one to delete, and confirm.
21. Q: **Can I download content for offline viewing?** A: Yes, on mobile apps; look for the download icon on eligible titles.
22. Q: **How long do downloads last?** A: Most expire after 7 days, or 48 hours after starting playback; re-download if needed.
23. Q: **Why can't I download on my device?** A: Check storage space, update the app, or ensure your plan allows downloads (all plans do).

24. Q: **How do I delete downloaded content?** A: Go to "Downloads" in the app and select "Delete."
25. Q: **What if I forget my password?** A: Click "Forgot Password" on the login page, enter your email, and follow the reset link.
26. Q: **Is my data secure on StreamFlix?** A: Yes, we use encryption and comply with privacy laws; review our privacy policy for details.
27. Q: **How do I change my email address?** A: In account settings, under "Account," update your email and verify it.
28. Q: **What happens if I share my account?** A: Sharing is allowed within households, but extra member fees apply for outside users on some plans.
29. Q: **Why am I seeing ads?** A: If on the Basic plan, ads are part of it; upgrade to Standard or Premium for ad-free.
30. Q: **How do I contact customer support?** A: Use the help center, live chat, or call the support number listed in the app.
31. Q: **What is 4K streaming?** A: Ultra-high definition video; available on Premium plan with compatible devices and internet.
32. Q: **Can I watch in multiple languages?** A: Yes, many titles have audio and subtitles in various languages; select in playback settings.
33. Q: **Why is audio out of sync?** A: Restart the stream, check device settings, or report the issue for the title.
34. Q: **How do I enable subtitles?** A: During playback, click the subtitle icon and choose your language.
35. Q: **What if subtitles are missing?** A: Not all content has them; check the title details or request via support.
36. Q: **Can I gift a subscription?** A: Yes, buy gift cards online or in stores and redeem them.
37. Q: **How do I redeem a promo code?** A: During signup or in billing settings, enter the code for discounts or free months.
38. Q: **Why was I charged unexpectedly?** A: Check billing history; it could be renewal or plan change. Contact support if incorrect.
39. Q: **Is there a free trial?** A: Yes, 30 days for new users; cancel anytime before it ends.
40. Q: **How do I pause my subscription?** A: We don't offer pause; cancel and restart later to keep your data.
41. Q: **What is HDR content?** A: High Dynamic Range for better color and contrast; available on Premium with supported TVs.
42. Q: **Can I stream abroad?** A: Yes, but content libraries vary by country due to regional licensing.
43. Q: **How do I report a bug?** A: Use the feedback form in the app or contact support with details.
44. Q: **What is the data usage for streaming?** A: About 1GB/hour for SD, 3GB for HD, 7GB for 4K; adjust in settings.
45. Q: **How do I log out from all devices?** A: In account settings, select "Sign out of all devices" for security.
46. Q: **Can I recover deleted watch history?** A: No, once deleted, it's permanent; but you can hide individual titles.
47. Q: **Why are recommendations not accurate?** A: Rate more content or reset preferences in settings to improve them.
48. Q: **How do I add payment methods?** A: Go to billing, select "Add Payment Method," and enter details.
49. Q: **What if my device isn't listed as compatible?** A: Try updating software or use a web browser; some older devices may not work.
50. Q: **How often is new content added?** A: Weekly, including originals, movies, and shows; check the "New Releases" section.

Hinglish FAQs

1. Q: StreamFlix par new account kaise create karun? A: Website ya app open karo, "Sign Up" click karo, email daalo, password banao, aur payment details add karke free trial start karo.
2. Q: Subscription plans kya kya available hain? A: Basic (ads ke saath, standard quality), Standard (ad-free, HD), aur Premium (ad-free, 4K, multiple screens) \$6.99/month se start.
3. Q: Subscription cancel kaise kar sakta hun? A: Account mein log in karo, "Account" > "Membership & Billing" jao, aur "Cancel Membership" select karo. Billing period end tak access rahega.
4. Q: Payment kyun fail ho raha hai? A: Card details check karo, paise sufficient hain ya nahi, ya different payment method try karo. Bank se contact karo agar issue continue.
5. Q: Billing information update kaise karun? A: Account settings mein "Membership & Billing" jao aur payment method ya address edit karo.
6. Q: Kaun kaun se devices StreamFlix support karte hain? A: Smart TVs, smartphones, tablets, gaming consoles (jaise PlayStation, Xbox), computers, aur streaming devices (Roku, Fire Stick).
7. Q: Ek time par kitne devices par stream kar sakte hain? A: Plan ke according: Basic (1), Standard (2), Premium (4).
8. Q: Video buffering ya lagging kyun ho raha hai? A: Internet speed check karo (HD ke liye min 5 Mbps), device restart karo, ya bandwidth use karne wale apps close karo.
9. Q: Video quality improve kaise karun? A: Account settings > "Playback Settings" jao aur higher quality select karo, but internet support karna chahiye buffering avoid karne ke liye.
10. Q: App crash ho jaaye to kya karun? A: App update karo, cache clear karo, device restart karo, ya reinstall. Agar phir bhi, support contact karo.
11. Q: Movies ya shows search kaise karun? A: Top par search bar use karo, keywords, genres, ya actor names type karo recommendations ke liye.
12. Q: Specific title kyun nahi mil raha? A: Region ke according licensing vary karta hai. Request feature use karo ya later check karo.
13. Q: Recommendation system kaise work karta hai? A: Viewing history, ratings, aur preferences se personalized suggestions deta hai.
14. Q: Shows ya movies rate kar sakta hun? A: Haan, watch karne ke baad thumbs up/down ya star ratings do, recommendations better honge.
15. Q: "My List" feature kya hai? A: Titles add karo quick access ke liye; menu mein milega.
16. Q: Parental controls set up kaise karun? A: Account settings mein profiles ke liye PIN create karo aur mature content restrict karo ratings ke basis par.
17. Q: Multiple profiles create kar sakte hain? A: Haan, ek account mein up to 5 profiles personalized recommendations ke liye.
18. Q: Profiles switch kaise karun? A: Home screen par profile icon click karo aur dusra select karo.
19. Q: Kid's profile kya hota hai? A: Restricted profile family-friendly content ke saath; profile management mein set up karo.
20. Q: Profile delete kaise karun? A: "Manage Profiles" jao, select karo, aur confirm delete.
21. Q: Content offline viewing ke liye download kar sakta hun? A: Haan, mobile apps par; eligible titles par download icon dekho.
22. Q: Downloads kitne din tak last karte hain? A: Zyadatar 7 days, ya playback start karne ke 48 hours baad expire; re-download karo.
23. Q: Device par download kyun nahi ho raha? A: Storage check karo, app update karo, ya plan confirm karo (all plans allow).
24. Q: Downloaded content delete kaise karun? A: App mein "Downloads" jao aur "Delete" select karo.
25. Q: Password bhool jaaye to kya karun? A: Login page par "Forgot Password" click karo, email daalo, aur reset link follow karo.

26. Q: **Data StreamFlix par secure hai?** A: Haan, encryption use karte hain aur privacy laws follow; policy review karo.
27. Q: **Email address change kaise karun?** A: Account settings > "Account" mein update karo aur verify.
28. Q: **Account share karne par kya hota hai?** A: Household mein allowed, but outside users ke liye extra fees on some plans.
29. Q: **Ads kyun dikh rahe hain?** A: Basic plan par ads hote hain; Standard ya Premium upgrade karo ad-free ke liye.
30. Q: **Customer support contact kaise karun?** A: Help center, live chat, ya app mein listed number call karo.
31. Q: **4K streaming kya hai?** A: Ultra-HD video; Premium plan par compatible devices aur internet ke saath.
32. Q: **Multiple languages mein watch kar sakte hain?** A: Haan, bahut titles par audio aur subtitles available; playback settings mein select.
33. Q: **Audio out of sync kyun hai?** A: Stream restart karo, device settings check, ya title report karo.
34. Q: **Subtitles enable kaise karun?** A: Playback mein subtitle icon click karo aur language choose.
35. Q: **Subtitles missing hain to?** A: Sab content par nahi hote; title details check ya support request.
36. Q: **Subscription gift kar sakta hun?** A: Haan, gift cards online ya stores se buy karo aur redeem.
37. Q: **Promo code redeem kaise karun?** A: Signup ya billing settings mein enter karo discounts ke liye.
38. Q: **Unexpected charge kyun aaya?** A: Billing history check; renewal ya change ho sakta. Wrong ho to support contact.
39. Q: **Free trial hai?** A: Haan, new users ke liye 30 days; end se pehle cancel karo.
40. Q: **Subscription pause kaise karun?** A: Pause nahi, cancel karo aur later restart; data save rahega.
41. Q: **HDR content kya hota hai?** A: Better color aur contrast; Premium par supported TVs ke saath.
42. Q: **Abroad stream kar sakte hain?** A: Haan, but country ke according content library change hota hai.
43. Q: **Bug report kaise karun?** A: App mein feedback form use ya support ko details bhejo.
44. Q: **Streaming ke liye data usage kitna?** A: SD ke liye 1GB/hour, HD 3GB, 4K 7GB; settings mein adjust.
45. Q: **All devices se log out kaise karun?** A: Account settings mein "Sign out of all devices" select security ke liye.
46. Q: **Deleted watch history recover kar sakte hain?** A: Nahi, permanent; but individual titles hide kar sakte ho.
47. Q: **Recommendations accurate nahi to?** A: More content rate karo ya settings mein reset preferences.
48. Q: **Payment methods add kaise karun?** A: Billing jaao, "Add Payment Method" select, details daalo.
49. Q: **Device compatible nahi listed to?** A: Software update try ya web browser use; old devices may not work.
50. Q: **New content kitni baar add hota hai?** A: Weekly, originals, movies, shows; "New Releases" section check karo.

